

BUILD UP TIKTOK CHANNEL FOR

Tik Tok



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PROJECT INTRODUCTION

With the purpose such as branding, conveying a positive message to the community, promoting products & services, and the ultimate destination is communication for the FPT Telecom brand.

FPT Telecom Tin nhân

63 Follower

Kênh Tiktok chính thức của FPT Telecom

2 Dang

Follow

2

1.3K Thich

THAT'S THE REASON WHY FPT Telecom's TikTok channel was established.



REASONS for choosing the project

According to statistics, Vietnamese users spend up to

the average Internet user spends 85 minutes a day watching videos including up to **3 hours 32**

minutes

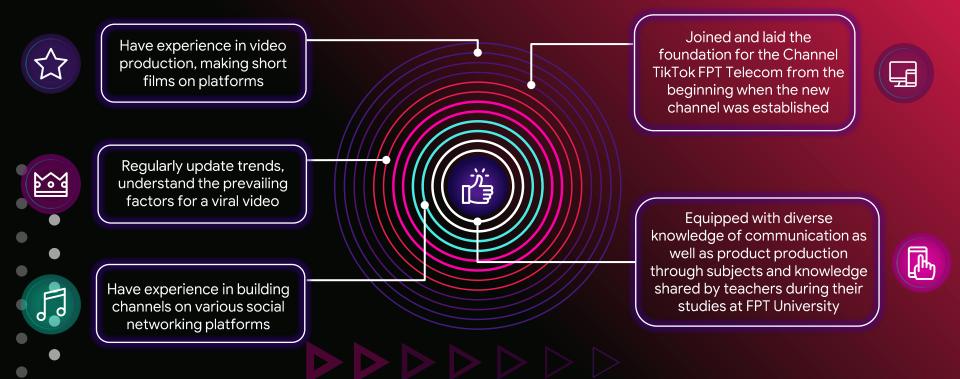
of use on mobile devices

6 hours 38 minutes ←

a day surfing the Internet

The latest report shows

THE SUITABILITY of the project for the team



THE MEANING of the project to team

Learn and cultivate experience when working with a big brand

Obtain certain achievements in the production of media publications

.

Get oriented towards future work

Completion of graduation project fall 2022

Contact and work with modern equipment and professional team



PROJECT OVERVIEW



The Current Project

The TikTok FPT Telecom channel started the planning development from August 2022.

The project will produce media products that emphasize the core values of the business, to promote engagement, giving customers realistic images revolving around the FPT Telecom brand.

BRAND'S REQUIREMENT

- Total 12 clips / month
- Beautiful image quality requirements

Frame 9: 16

Content conveyed in accordance with the message, image of the brand.

Subtle integration of the image of the brand in the clip but still ensures the trend capture factor



Scope

Quality

Cost

Schedule

THE PROPOSED PROJECT

MASTER PLAN FOR THE TIKTOK CHANNEL CREATE IDEAS AND CONTENT FOR TIKTOK CHANNEL

TEAM MISSION

VIDEO EDITING FOR PREPARED SCRIPTURES

4

COMMUNICATION FOR EACH VIDEO CATEGORY



TEAM'S CONTRIBUTION To The Project



Do Nhat Duy 💛

Write script content, come up with ideas to find trends and trends of TikTok, work with the team to build and browse the content of the TikTok FPT Telecom channel.

💛 Le Thanh Dat – Le Hai Dang

Responsible for video recording, shortlisting, finding the right context for each video, preparing video recording equipment.





Nguyen Anh Tu 😒

"

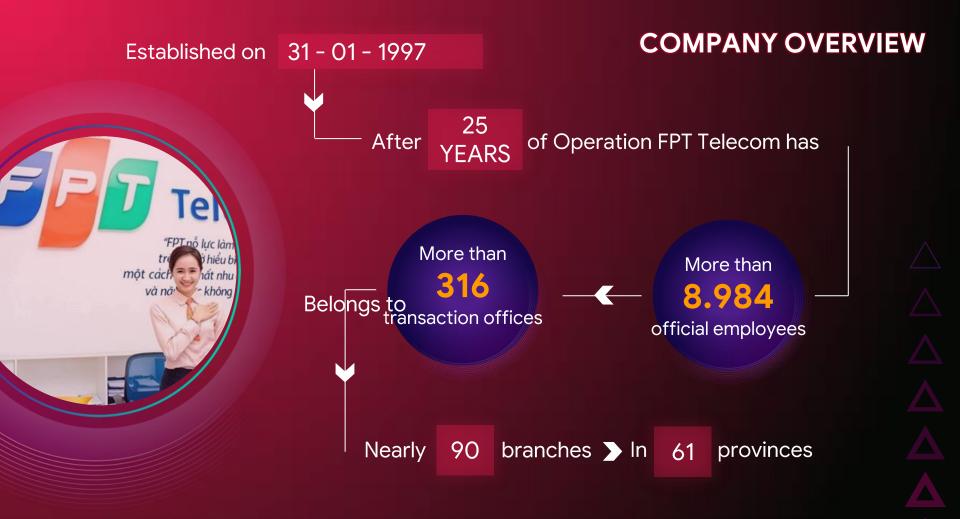
Post-production, censoring videos related to copyright, uploading videos on the TikTok platform

THE WHOLE TEAM

Receiving data, viewer feedback, statistics, receiving information and improving in the next products produced









CORE VALUE

TÔN – ĐỔI – ĐỒNG CHÍ, GƯƠNG, SÁNG

Considered an indispensable part of FPT's genome, FPT spirit, the power to promote leadership, employees of the corporation are constantly striving and creating for the common good of the community, customers, shareholders and other stakeholders

COMPANY OVERVIEW

FPT Telecom would like to become a new type of organization, prosperous, by effort, creativity in science, engineering and technology. To satisfy customers, contribute to make the national prosperity, giving each member conditions to develop their full talent, material and rich in spirit.



MISSION —

FPT Telecom's objective is simply to integrate all services in a unique connection, helping customers to enjoy the full broadband connection services in their daily lives. Offering the best quality communications products and services for companies and individuals which use the products and its services.

IDEA DEVELOPMENT & PRE-PRODUCTION

IDEA DEVELOPMENT

PROJECT PLANNING

PRE-LAUNCH/ PRE-PRODUCTION

IDEA DEVELOPMENT

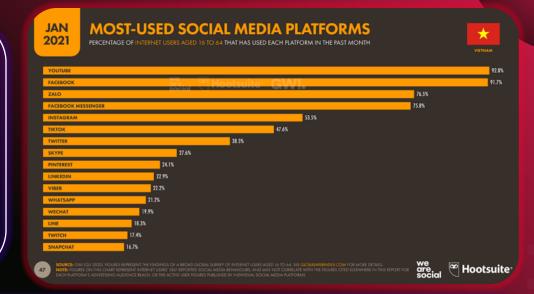


Vietnam is one of the countries with rapid development in information technology with a large and increasing number of internet and social network users

According to Vnetwork's statistics, by January 2020

According to the above statistics, TikTok is in 6th position on the statistics table. Facebook and Instagram took almost a decade to gain such a large user base. Meanwhile, TikTok took less than 4 years to reach this number

SituatiOn Analysis



Currently, Vietnam is the country with the highest number of TikTok users in Southeast Asia. According to Nguyen Lam Thanh, TikTok's policy director in Vietnam, at of the end of March 2020, the platform had 13 million registered regular users in Vietnam.

OUTSIDE COMCEOMPETITOR Analysis





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TikTok culture brings together people from many age groups and locations. People who are searching for content in topics that share a <u>passion or interest</u>.

According to the Influencer Marketing Hub, the optimal times to post on TikTok are "6 a.m. to 10 a.m. and 7 p.m. to 11 p.m., Eastern Standard Time (EST)."

In addition, Wittypod also points out Among these optimal times, there are some specific times when you can get higher user engagement, such as: 9 a.m. Tuesday, 12 p.m. noon on Thursday, 5am on Friday.



Research target audiences' insight via secondary research

Global Best Times to Post on TikTok Eastern Standard Time						
Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
	2 AM			5 AM		
6 AM	4 AM	7 AM				7 AM
	9 AM	8 AM	9 AM		11 AM	8 A.M
10 AM			12 PM			
				1 PM		
			7 PM	3 PM	7 PM	4 PM
10 PM		11 PM			8 PM	

"Best times to post as calculated by Influencer Marketing Hub after analyzing more than 100.000 global TikTok posts and engagement rates."



Research & Target audiences' insight

Research target audiences' insight via qualitative study

To collect more objective assessments and understand viewers' perceptions and attitudes about TikTok FPT Telecom.vn, my team interviewed 10 participants including customers who use TikTok and employees

Phạm Đức Huy - 25 tuổi (Nghệ An)

I know FPT Telecom through technology products and I have a few friends who work there. According to my friend, FPT Telecom has a very interesting, dynamic but interesting environment. I also spend a lot of time watching TikTok. If FPT Telecom builds a TikTok channel, I want to know more about the working environment here.

Nguyễn Hoàng - 31 tuổi (Nhân Viên FPT Telecom)

For me, when FPT Telecom decided to build a TikTok channel, I felt very excited but also a little confused. Since FPT Telecom is a big company, image is very important. Therefore, the content of the channel must be clever to have both FPT Telecom quality and bring closeness to users.

SWOT Analysis

TikTok is a social networking platform with the fastest growth and spreading information to users and customers. Therefore, building a TikTok channel to spread the FPT Telecom brand will be very easy if you know how to exploit the content that TikTok users are interested in.

Having relationships with major media partners such as Beat, TheAnh28,... In addition, cooperating with many big newspapers such as vnexpress, kenh14, vietnamnet, zingnews...

Having experience in deploying communication products on social networking platforms with a high number of users in the Vietnam market such as Facebook, Youtube.

Invest in communication products of good quality from content to images.

TRENGTH

The media and content team has experience in working at agencies and clients, so they can quickly integrate with high work intensity. In addition, there are mentors who have been in the industry for a long time who can provide insightful suggestions

It is possible to make trend-catching videos without restricting video content posted to branding with the aim of bringing traffic to the channel because it is in phase 1









Currently, the main customers that FPT Telecom is targeting are middle-aged and married people, whose main users of TikTok are Gen Y and Gen Z. Therefore, when implementing this TikTok project. FPT Telecom can be more known to young people and rejuvenate the brand's customer base.

Because FPT Telecom is in the telecommunications industry, many people think that this brand is not as friendly as the way they think about the IT industry, especially young people. Therefore, the creation of the TikTok communication channel will show everyone the friendliness, openness and dynamism of the brand. SWOT Analysis

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TikTok channel was built from scratch, so it takes a lot of time to plan, find viewers as well as target the right audience.

EAKNESS

This is a completely new platform for the whole team, so it takes time to learn how it works as well as test the channel.

PPORTUNITY

SWOT Analysis

Need to censor content carefully before posting, although it may not violate TikTok's regulations, incorrect and negative images can also affect FPT Telecom

2f

2f

2f

2f

2f

Products are branded. Promotional videos about products receive little attention from viewers, especially for telecommunications products. With the TikTok platform, viewers are especially interested in the first 5 seconds of the video

In particular, it is difficult for the telecommunications industry to reach customers, but the posted videos still have to integrate the brand image and to reach more customers, it needs support from other media channels such as Facebook, Email, Text message...

TikTok's content censorship regulations are increasingly tightening, making it harder to trend than before, videos must carefully check content to avoid violations.

It is necessary to make really new content to create an identity and a unique quality so that customers do not feel bored or too monotonous.





TikTok is a short video sharing social network with a variety of popular content on social media.the point that makes the difference of this application is its unique editing capabilities and features along with a treasure trove of unique music and sound effects for users to create. Make impressive videos.

TIKTOK CHANNEL AND TOOLS







Creator Tools are features that help you learn more about how your content connects with others on TikTok, build a strategy for your content, and increase engagement with your video viewers. . Personal and Business Accounts can view our creator tools.

👉 Get the authoring tool

Tap Profile in the lower right corner.

Click on the icon 3 dash lines in the upper right to go to the settings section.

Click Creator Tools. Click the instrument you want to review

Functions

You can access the following features in the creator tools. Please note that some features may not be available to everyone yet, and some features have eligibility requirements that must be met to access the tool.

Tools for Authors

General Tools

PORTAL FOR CREATORS

The Creators Portal is where creators go to learn more about the basics of how to get started on TikTok, connect with an audience, tips for creators to grow and open Broader reach and best practices for video creation.

ANALYSIS

Use analytics to get insights into your video's performance. You can choose to see an overview of the video (such as video views, profile views and followers), the performance of each video, and learn more about your account and community. the community you're building (such as the number of followers over time and the total number of likes, comments, and shares).

General Tools



The Q&A feature allows viewers to ask questions directly through your Profile page or in the section of your video.



ADVERTISE

Promote is an advertising tool that you can use in the TikTok application. This tool can help you do things like get more people to discover your videos, drive more people to your website, and help you improve your chances of getting more followers.

CONCLUSION

Studies have shown that connecting with customers is one of the most important factors for creating quality and engaging content. Customers and viewers today are looking for more than simply unattractive videos. They need quality content with meaning in the message and humor.

This information will be the foundation for the process of building and developing the TikTok FPT Telecom channel in the coming times. Continue to promote the core values of the channel, while constantly raising the bar to create value for the community and customer groups. FPT Telecom.vn has brought a lot of content along with funny content to build the image of a TikTok channel imbued with FPT Telecom's identity. This success comes from the way the channel is built as well as the young team that is attached to the trend and brings real value to the viewers. Not only that, but it also provides an experience for the younger generations and the practice group to have the opportunity to be exposed to the work.



GOAL

of TikTok channel "FPT Telecom"

10K SUBCRIPTION OBJECTIVE 50K AVERAGE 1000K VIEW TOTAL

Build a TikTok channel with a lot of viewers and followers



Raise brand awareness FPT Telecom is the leading company in the field of telecommunications



Deliver product and service information to users, increasing customer volume for FPT Telecom



Continue to create high-spread clips & have a clip with 500.000 views.



The number of interactions reached 50% compared to views.



The number of clips with information about products and services accounted for 30% of the total number of clips

Target Audience

Psychographic

Demographics

- o Gender: Male/ Female
- Age: 18 45
- Job: All occupations

Geographic

- o Region: Việt Nam
- City: Concentrating the North and expanding in the South

PRIMARY AUDIENCE

Attitude:

- Paying attention to FPT Telecom's products and services
- Interested in culture and want to learn about FPT Telecom

Behaviors

Behaviors Towards Company's Events:

- Follow up activities
- Posting time frame: 11am 13h or 18h
 20h

Communication Channel Used



Target Audience

Psychographic

Demographics

- o Gender: Male/ Female
- Age: 22 45
- Job: Working at FPT Telecom

Geographic

- o Region: Việt Nam
- City: Concentrating the North and expanding in the South

SECONDARY AUDIENCE

Attitude:

Proud, open, happy with the

positive things in my working

environment

Behaviors

Behaviors Towards Company's Events: Join and follow the activities

Communication Channel Used







Communication strategies

Methods and methods of approaching target customers, helping customers to recognize brands, services and products, and provide information for customers to learn about products and services, from which customers try products, make purchasing decisions and stay loyal to the company's brand and products.

Content strategy

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In the communication project for FPT Telecom through TikTok channel, there are 2 main parts:

Planning and producing videos posted on TikTok channel to promote the company's brand, products and services to help customers get more information before deciding to use products and services. Example: Synthesize trending trends on TikTok and combine them with the company's products and services.

Use FPT Telecom's stories to convey about people, environment, and working style to the audience watching TikTok channel.

After having advertising content and advertising samples, we need to study the media usage habits of the target audience to choose and use media, how to effectively message products and brands to consumers.

Strategies for using media





CONTENT TACTICS

- Producing videos that combine popular trends, humorous elements with the company's products and services in a way that
 is harmonious, without causing uncomfortable advertising feelings for viewers.
- Using common office situations, develop stories and produce videos that tell those stories. *Example: The story "Dress in the office", "Chill corner in the company"*
- On the occasion of the holidays, produce videos that talk about the company's activities during those days.

TACTICS USING MEDIA

Here is an example of media strategic planning through the stages:

- Identify communication campaigns aimed at customers who are and have not used FPT Telecom's products and services.
- Build the communication goals of the advertising campaign, reach what percentage of the target audience, the number of times the audience reaches the brand and product so that they remember and impressed about it. products and messages
- Research the media habits of your target audience, where they usually go, what they watch, what they listen to, what they read and during what time period. For example, the most viewed TV shows, radio shows, newspapers, website locations and social networks have the most visitors.
- Determine the market, place to introduce, advertise products, brands, advertising time, advertising frequency....
- Monitor and evaluate the effectiveness of communication activities.



Big Idea

From understanding the mood and aspirations of viewers, wanting to find Fpt Telecom with a new face with youthfulness and dynamism. At the same time help customers grasp information quickly and humorously. FPT Telecom's TikTok channel promises to create interesting, trending and easily accessible stories to all ages of customers through entertaining and humorous short videos.

KEY MESSAGE

4]

FPT Telecom's TikTok channel is one of the new developments in the company's long-term development campaign. A special feature that is unique to FPT Telecom is that it is youthful, dynamic and trendy. FPT Telecom always wants to bring interesting stories with the latest trends to help expand the age of customers. Besides, helping customers understand more about FPT Telecom's people who are always enthusiastic and dynamic, ready to innovate.

HASHTAG

#FPTTelecom #FPTTelecom25 #Trending #fyp #xuhuong #learnontiktok



Communication Support

Workshop

Own Media

In addition to posting videos on the main platform, which is TikTok, the team's media team also uses their own channels and earn media to communicate for the TikTok channel FPT Telecom.





In addition to articles or articles posted on available social platforms. In order to achieve the best communication effect, the team has planned to hold a Workshop to promote the TikTok channel.

Earrned Media

Communication Support



FPT Telecom

The place to post all images of FPT Telecom's products, advertisements, offers, promotions, addresses, etc. At the same time, it is also a place to create short-term trending messages to more easily reach customers.

FoxNews

Foxnews is an internal communication channel that publishes employee activities and events such as team building, football tournaments, etc.

Communication Support

Workshop

Own Media

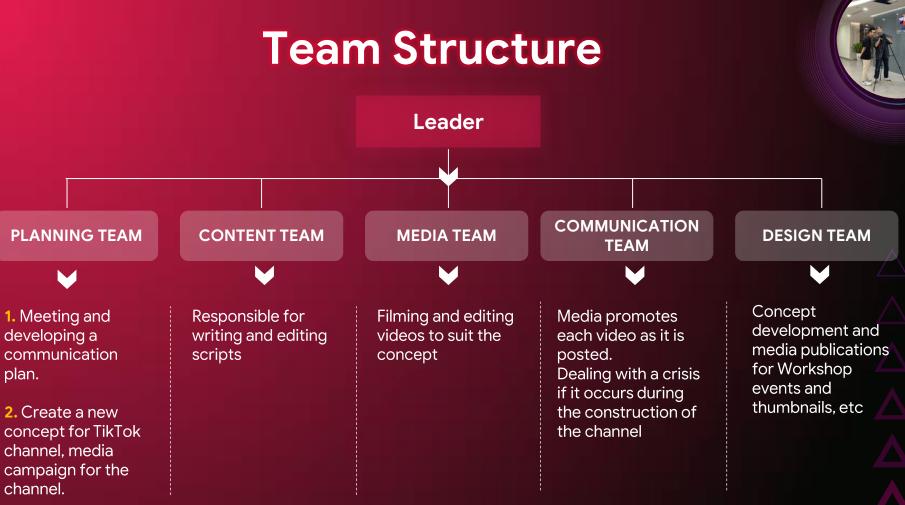
Earned Media



Content, music links used by other parties such as FPT Software, chungta, ... will also attract a significant number of viewers for FPT Telecom channel.

Content plan

10/08 - 20/08	Brainstorm ideas and main messages; Develop content, communication plan, implementation plan, work checklist and cost estimate.
	Unify the content, make detailed scripts, record videos, exit videos, upload to TikTok channel, seeding and optimizing
23/08 - 31/11	The content on the channel will focus on catching the trend, with funny elements, attracting viewers.
	Videos will be posted at specific time frames such as 11 am - 12 am and 6 pm - 20 pm. There will be at least 3 videos posted per week.
	Building and implementing workshop
10/12 - 14/12	Collect form reviews from the audience about the project. Evaluate the level of completion of the project compared to the original goals and objectives.
	23/08 - 31/11



ESTIMATED COST

(off)

NO	CATEGORIES	CONTENT	ESTIMATED CASH (VND)	
		Equipments	•	
		Stylist/ Make up	\bullet	
1	TIKTOK VIDEO	Take Care	•	
		Logistics		
	Estima	140.000.000		
		Kols, Host		
		Booking		
		Stage: Sound and light, Led screen, props, stage equipment,		
	WORKSHOP	Printing		
2	WORKSHOP	Moving, place of residence		
		Present		
		Food (Drinks, tea break, lunch)		
		Outsource (Image, Media, Clip, Express)		
	Estin	nated total (workshop)	575.000.000	
	ESTIN	IATED TOTAL	715.000.000	





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Risk Management



OPERATION AND PRODUCTION LEGAL AND ETHICAL ISSUES



Risk Management



ACCIDENTS AND NATURAL DISASTERS



PRE-LAUNCH/ PRE-PRODUCTION

Production Timeline

Planning Phase (10/08 - 20/08)



Evaluating Phase (10/12 - 14/12)

NO	CATEGORIES	JU	LY	AUGUST		
	CATEGORIES	W3	W4	W 1	W2	
1	Form ideas					
2	Create key messages					
3	Choose concept					
4	Script writing					

Production Timeline

Planning Phase (10/08 - 20/08)

Deploying Phase (23/08 - 31/11)

Evaluating Phase (10/12 - 14/12)

MONTH		AUG	UST		SE	EPTE	MBI	ER	C	осто	OBE	R	N	OVE	MBI	ER
WEEK	W 1	W 2	W 3	W 4												
Prepare the filming equipment																
Design key visual																
Design thumbnail																
Choosing a concept for a series of videos																\wedge
Write the script and review																
Record and edit videos																
Upload videos																
Summarize and evaluate effectiveness																
Publication design for workshop																

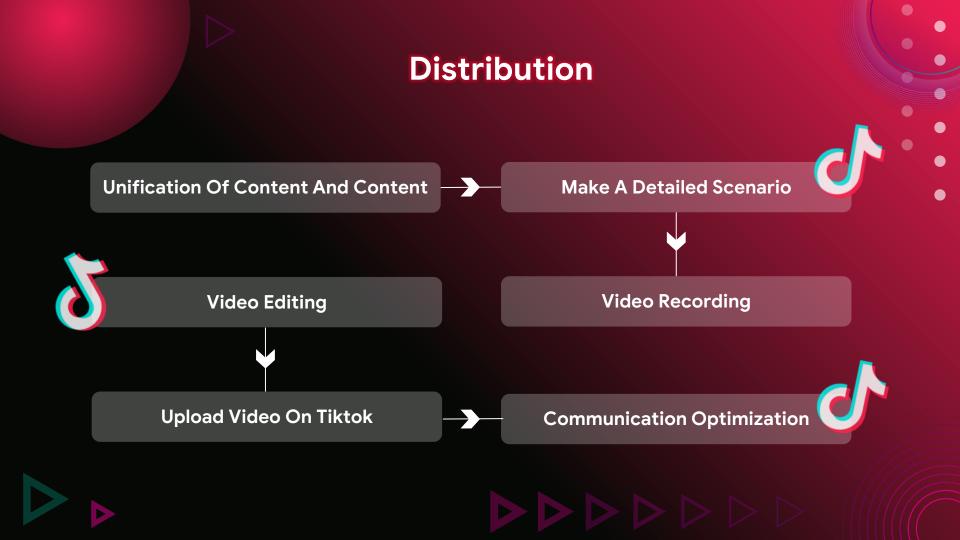
Production Timeline

Planning Phase (10/08 - 20/08)

Deploying Phase (23/08 - 31/11)

Evaluating Phase (10/12 - 14/12)

	CATECODIES	DECE	EMBER		
NO	NO CATEGORIES	W3	W4		
1	Collect data overall				
2	Rate customer engagement on each				
3	Measure media effectiveness, activity effectiveness, communication effectiveness				



Testing the censorship process

With Business

- Finalize the content idea, the developmentoriented concept of the channel
- Scripting in batches (6 -8 scenarios each)
- The leader of the foreign media committee approves the script
- TikTok media product production team FPT Telecom receives feedback and edits the script
- Finalize the script and schedule production
- Production (Recording, editing and finishing videos)
- Check the quality and evaluate the level of interaction on each product

- Users upload videos
- TikTok uses Ai to analyze content according to standards for community violations, copyright issues (certain videos will be manually censored by TikTok)
- Videos after passing the censorship round will be allowed to be uploaded by TikTok
- TikTok recommends videos to a certain audience file to predict the audience (including age, gender, personality, language, geographical location, ...)
- Video Performance Evaluation: After video launch, evaluation will take place based on the audience files of user interactions with the video content. Each metric tracked has a different relevance point in value. This is an estimated score hierarchy that awards content per user interaction
- For videos with a high rate of rating that are considered by the TikTok algorithm to contain useful content, attract viewers, and continue to be returned to the step of recommending viewers => trending videos
 - Videos with a low rating or videos that have gone through many recommendation rounds but no longer have a high rating will be considered by TikTok as unhelpful content, not attracting viewers, and end of life. of video => Video flop, stop interactive push

Communication Designs





About the idea that the videos of the TikTok channel FPT Telecom in the period of August 23 - December 14 will mainly focus on attracting customers' views, increasing interaction and widely promoting the FPT Telecom TikTok channel. That's why the main style of the video is designed with bright colors, fast-paced situations to catch the trend. Create excitement and attract viewers.

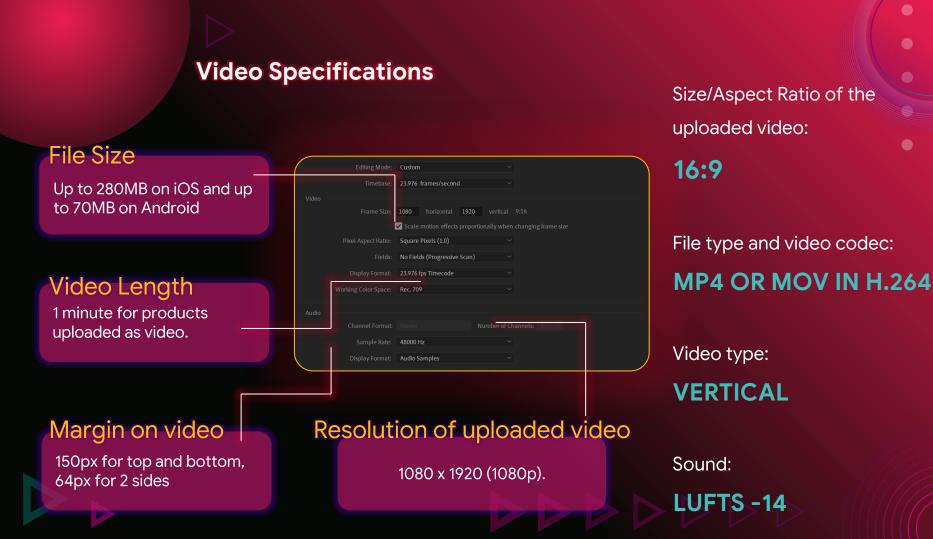


Employees will wear orange uniforms of FPT Telecom, wear employee cards to create recognition with other employees in the corporation, the character lines appear neatly dressed and not offensive. Costumes are fixed according to each video to match this year's trend to create a sense of belonging to the target audience. The FPT Logo inherits and promotes the core value of the FPT brand, the logo has curves based on the circle of FPT elite. The circle shows the power from the application to the community. The curves are fluid in succession, tend to rise, like powerful vigorous flames always flare up energetically

The logo design consists of **03 FAMILIAR COLOR** blocks created with a tilt angle 13 degrees compared to the vertical. The number 13 is a sacred number that has always been attached to the history of FPT's establishment and success - creating a sense of stability.

Branding Logo:





BRAND IDENTITY



TikTok Thumbnail Caption

Script content

The script content will be around the scene in the office with many small situations, trending videos in a youthful and humorous direction. Each video will have an average time of 30 seconds to 1 minute 30 seconds so that viewers do not feel that the video is too long and boring, especially all videos will be followed by the 3s rule.

General script framework for all videos posted on the channel

Nhây Noel PIC: Duy Kịch bản tóm tắt: Nhây Mẫu video										
Timeline	Duyệt kịch bản	Chuẩn bị	Thực hiện quay	Hậu kì	Review và edit	Duyệt video	Đăng video	Ghi chú		
2/12	x									
2/12		X								
3-5/12			x (sáng)	x (chiều)						
6/12				x	x	×				
7/12							X			
Cảnh quay	Nội dung	Chi tiết	Diễn viên	Trang phục	PIC	Ghi chú	Sound chèn cho video	Thời lượng các cảnh (dự kiến)	Dựng video	Quay video
1. Cân cảnh - toàn cảnh	Intro mở đầu cho phần nhày	 Option 1: quay toàn cảnh di chuyển đội hình Option 2: Xếp cặp quay điểm mặt từng cặp 	AE FCC		Duy			3s		
2. Toàn cảnh	quay di chuyển đội hình	- Di chuyển đội hình vào giữa (camera chuyển động lùi ra xa)			Duy			2s		
3. Toàn cảnh nhày mở màn	10S cành đầu phòng anh tiến, 3s chuyển 1 chỗ			Hoodie: xanh, trắng, nâu, đỏ, kinh đen	Duy		https://drive.go ogle.com/file/d/ 1W_yQP5PmA vuWlaN8lfrQLo	5-10s	Tú	Nhờ anh Hiếu hoặc Giản Vân vì phải có chuyển động
4. Cận Cảnh	Chuyển đội hình 3 người	- di chuyển về dội hình 3 người			Duy		3q9ulFrtCP/vie w?usp=sharing	2s		máy dùng đến Gimbal
5. Toàn cảnh	Đội hình 3 người	nhày lươn sóng			Duy			5-10s		
6 Trung cành - toàn cành		pose dáng kết video			Duy			2s		
Thiết bị: Máy ảnh + ghimbal										

• **PROJECT EXECUTION**

FUNDAMENTALS OF TIKTOK

TIMELINE

PRODUCTION PROCESS

COMMUNICATION FOR TIKTOK CHANNEL



FUNDAMENTALS OF TIKTOK

HOW DO VIDEOS GET ONTO THE TRENDING FEED ON TIKTOK

SPECIFIC DETAILS

HOW TO BUILD A MILLION VIEWS



HOW DO VIDEOS GET ONTO THE TRENDING FEED ON TIKTOK

CREATING CONTENT

Most TikTok users mainly watch videos

for entertainment purposes and kill time



Skillfully insert advertising content into

videos that bring value to viewers

Creating trending, funny TikTok videos



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ACTIVELY POST VIDEOS, HASHTAGS, INTERACT WITH PEOPLE



Gradually extending the time of posting clips (about 4 videos per week)



Use hashtags that related to the content in the video



Regularly drop hearts or respond to user comments

HOW DO VIDEOS GET ONTO THE TRENDING FEED ON TIKTOK

POST VIDEOS IN PRIME TIME FRAMES

5

Khung giờ vàng để thu hút Follow trên TikTok

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
	2 AM			5 AM		
6 AM	4 AM	7 AM				7 AM
	9 AM	8 AM	9 AM		11 AM	8 AM
10 AM			12 PM			
				1 PM		
			7 PM	3 PM	7 PM	4 PM
10 PM		11 PM			8 PM	

Thời điểm đăng bài tốt nhất theo Influencer Marketing Hub đã phân tích 100.000 bài viết trên TikTok và tỷ lệ tương tác

HOW DO VIDEOS GET ONTO THE TRENDING FEED ON TIKTOK

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VIDEO'S QUALITY

Use video recording tools such as cameras, tripods, lights, recording microphones, etc.

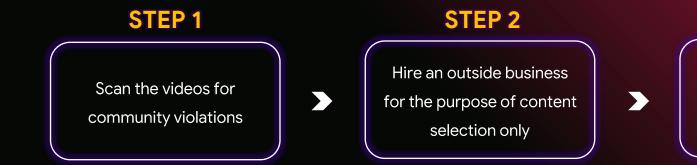
A high-quality video will bring positive signs to the TikTok channel

BUILD AN ACCOUNT PROFILE

Build an account profile that matches the content







STEP 3

Scan the 3rd pass to be able to bring the video to a foreign audience



SPECIFIC DETAILS

AGE, CONTENT TO PAY ATTENTION

TikTok will set up data about the origin, age, and customer file you want to

target

CONTENT

AGE

Constantly update and improve the

quality of the content to satisfy TikTok

users

ADS ON TIKTOK

You should not use any external advertising services to increase channel interaction

Limit the use of advertising features



HOW TO BUILD A MILLION VIEWS

V

STEPS TO BUILD A TIKTOK CHANNEL

Surf TikTok 2-3 hours a day to observe how other tiktokers do

Determine the topic, style of the channel and the target audience

Prepare content and equipment to start making videos

Upload Tiktok videos and continue to analyze results and optimize over time

NOTES WHEN BUILDING A TIKTOK CHANNEL

Name the channel according to your personal brand, with personalization elements

Exciting video content attracts lots of hits and ranks

Understand the psychology of TikTok users

Be more persistent

Use Thumbnail

Use hashtags

Timetable for TikTok posting and improvement

TikTok Video Posting Timeframe?

TikTok golden hour or trending posting time frame on TikTok is the time of day when this application receives the most traffic and usage.



The importance of Tiktok posting time frame

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
	2AM					
	4AM					
				5AM		
6 AM						
		7AM				7AM
		8AM				8AM
	9AM		9AM			
10AM						
					11AM	
			12AM			
				1PM		
				3PM		
						4PM
			7PM		7PM	
					8PM	
10PM						
		11PM				



Try to match your publishing schedule to the hours of operation for the majority of your channel viewers.

Learn from other popular channels. Posting schedule will need to be adjusted over time.

Clips of FPTTelecom.vn channel are currently posted between 6pm and 8pm which is the most viewed timeframe



Definition

Comparation

Benefits

TikTok hashtag is an unsigned word or phrase placed after a pound sign (#) to group different content and topics that are being discussed., mentioned in the video.

Tiktok has the highest number of hashtag views for entertainment content with 535 billion views, dancing is the second most popular genre with 181 billion hashtag view



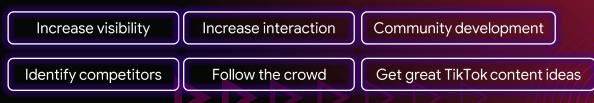
The effect of hashtags

HOW ARE HASHTAGS TIKTOK DIFFERENT FROM OTHER PLATFORMS

While Instagram allows up to 30 hashtags to be used, TikTok limited the number of the character counted in the caption, with the maximum of 300 characters in total

TikTok hashtags is one factor that helps TikTok channel reach more different users

THE USE OF TIKTOK HASHTAGS



Definition

Comparation

Benefits



Common Basics Mistake

Violent, dangerous contents

Contents with high sensitivity

Contents violation

Summary

Sexual harassment

Child sexual abuse

Acts of solicitation to abuse minors

Nudity and sexual activity involving minors Nudity and adult sexual activity

Harmful behavior of minors

Sexual exploitation

Physical and psychological harm to minors

To be able to maintain the development and have a positive view of the community, we need to understand the rules to avoid coercion of interaction, block the channel or even delete the channel, which is:

Spam and promote fake interactions

Impersonation

Harmful misleading information.

Copyright and trademark infringement

Common Basics Mistake

Violent, dangerous contents

Contents with high sensitivity

Contents violation

Summary



Understanding and mastering the fundamentals of video content creation is the first step to building a TikTok channel before moving towards larger goals

Information and research help each individual have many opportunities and skills to develop breakthroughs in the future





TIMELINE

The campaign is implemented from 23/8/2022 to 30/11/2022 and is divided into 4 phrases

Phase 1: 23/08 - 25/09 - Deploy the scenario phase 1

Phase 2: 12/09 - 23/10 - Deploy the scenario phase 2

Phase 3: 10/10 - 27/11 - Deploy the scenario phase 3

Phase 4: 24/10 - 30/11 - Deploy the scenario phase 4

18/10	19/10	20/10	21/10	
+ Make the script	+ Make the script	+ Make the script	+ Make the script	
phase 3.	phase 3.	phase 3.	phase 3.	
+ Submit the script	+ Submit the script	+ Submit the script	+ Submit the script	
for phase 3.	for phase 3.	for phase 3.	for phase 3.	
+ Get feedback on	+ Get feedback on	+ Get feedback on	+ Get feedback on	
the phase 3 scenario.	the phase 3	the phase 3 scenario.	the phase 3 scenario.	
+ Script editing	scenario.	+ Script editing	+ Script editing	
phase 3.	+ Script editing	phase 3.	phase 3.	
+ Approving the	phase 3.	+ Approving the	+ Approving the	
scenario for phase 3.	+ Approving the	scenario for phase 3.	scenario for phase 3.	
	scenario for phase			
	3.			
	<u> </u>	<u> </u>		

(Phase 3 (10/10/2022 - 27/11/2022)				
10/10	11/10	12/10	13/10		
+ Make plan phase 3.	+ Make plan phase	+ Script editing	+ Make the script		
	3.	phase 3.	phase 3.		
			+ Submit the script		
			for phase 3.		
			+ Get feedback on		
			the phase 3 scenario.		
			+ Script editing		
			phase 3.		
			+ Approving the		
			scenario for phase 3.		
14/10	15/10	16/10	17/10		
+ Make the script	+ Make the script	+ Make the script	+ Make the script		
phase 3.	phase 3.	phase 3.	phase 3.		
+ Submit the script	+ Submit the script	+ Submit the script	+ Submit the script		
for phase 3.	for phase 3.	for phase 3.	for phase 3.		
+ Get feedback on	+ Get feedback on	+ Get feedback on	+ Get feedback on		
the phase 3 scenario.	the phase 3	the phase 3 scenario.	the phase 3 scenario.		
+ Script editing	scenario.	+ Script editing	+ Script editing		
phase 3.	+ Script editing	phase 3.	phase 3.		
+ Approving the	phase 3.	+ Approving the	+ Approving the		
scenario for phase 3.	+ Approving the	scenario for phase 3.	scenario for phase 3.		
	scenario for phase				
	3.				

Details of the implementation process for each phase



PRODUCTION PROCESS



Script building

Production



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Post-production

Upload videos to TikTok channel



Video upload schedule

At this stage, the team must have everything ready and prepared before production begins, including research, planning and location, finance, script, actors, and key team personnel. List some things that the team must prepare before starting to produce the first video

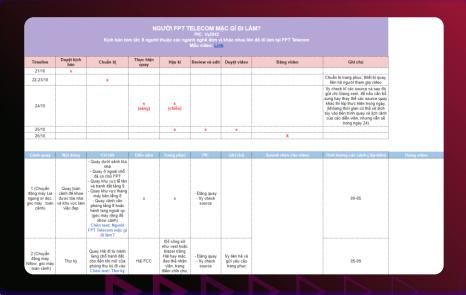
Pre-production

Write a script

Find the content

Prepare props and technical equipment

Find the context



Pre-production

Write a script

Find the content

Prepare props and technical equipment

Find the context

Because the habits of users on each social networking platform are different, it took us a long time to aggregate and distill the information into a complete source to build the channel.



Pre-production

Write a script

Find the content

Prepare props and technical equipment

Find the context



The team used two Canon 6D Mark II cameras, a smartphone with a 50 f/1.8, EF 24-70mm f/2.8L II USM lens kit.



Canon 6D Mark II has very useful video creation features, EOS 6D Mark II supports the ability to record Full HD 1,920 x 1,080 pixels at 60 fps.



In order for the video to have good anti-shake quality and sound, the group also had to use a gimbal to support recording, a microphone to record sound...

Pre-production

Write a script

Find the content

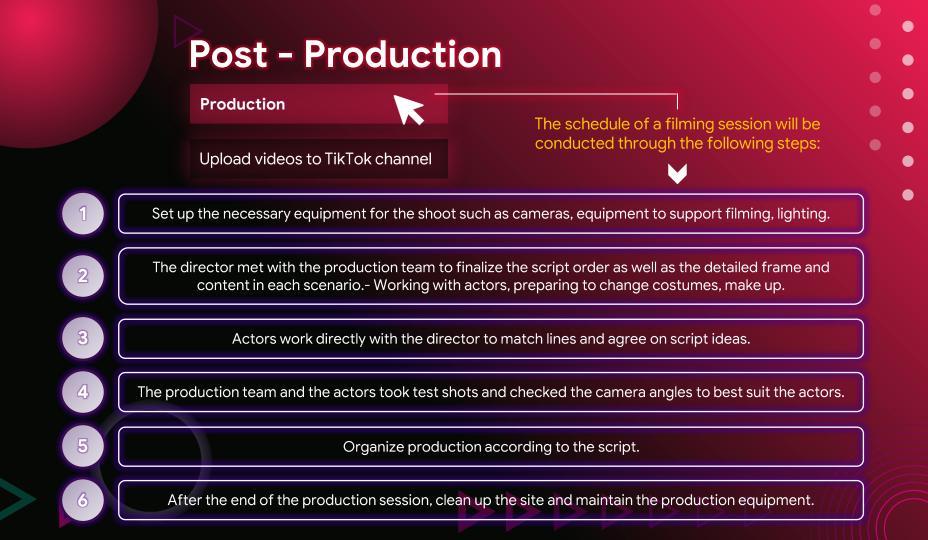
Prepare props and technical equipment

Find the context



After the script and equipment are prepared, the team will contact the leader to arrange suitable actors according to the crew's requirements and confirm the filming locations set out in the script

			A	В	С	D	E
	Production Upload videos to TikTok channel	13	1 (Chuyển động máy Lia ngang or dọc, gốc máy ∶toàn cầnh)	Quay toàn cành để khoe được tòa nhà và khu vực làm việc đẹp	 Quay dưới sảnh tòa nhà Quay ở ngoài chỗ đá có chữ FPT Quay khu vực lễ tân và tranh đất tần g Quay khu vực thang mày bên tầng 8 Quay cành văn phông tầng 8 hoặc hành lang ngoài vp (góc máy rộng đế show cảnh) Chèn text: Người FPT Telecom mặc gi dĩ làm? 	x	x
STAGE WH	ODUCTION IS THE HERE SCENES ARE ECORDED	14	2 (Chuyển động máy follow, góc máy : toàn cảnh)	Thư ký	Quay Hải đi từ hành lang chỗ tranh đất cho đến khi mở cửa phòng thư ký đi vào Chèn text: Thư ký	Hải FCC	Đồ công sờ như vest hoặc blazer trắng Hải hay mặc, đeo thẻ nhân viên, trang điểm chỉn chu, tóc tai uốn xoăn đẹp đế
		15	3 (Chuyển đồng máy follow, góc máy : toàn cành)	Design	quay cành Giản Vân ngập ngái ngủ đị ra khỏi thang máy, nhìn thẩy máy quay thì làm thêm vài hành đông hài freestyle của Giản Chèn text: Thiết kế Hơi Mệt	Gian van FCC	Ăn mặc bụi bặm như style bình thường của Giản, có mang thêm áo khoác bomber hay mặc, tóc buộc cao
		16	4 (Chuyển động máy follow, góc máy : toàn cảnh)	Dân Content	quay Mai Anh ôm lap chạy gắp gáp vào từ ngoài cừa văn phòng, mặt hơi nhăn nhó méo xệch :)) Chèn text: Dản content đang chạy deadline	Mai Anh FCC	Áo sơ mi vàng xinh xinh của Mai Anh và jeans, lap top, kính mắt



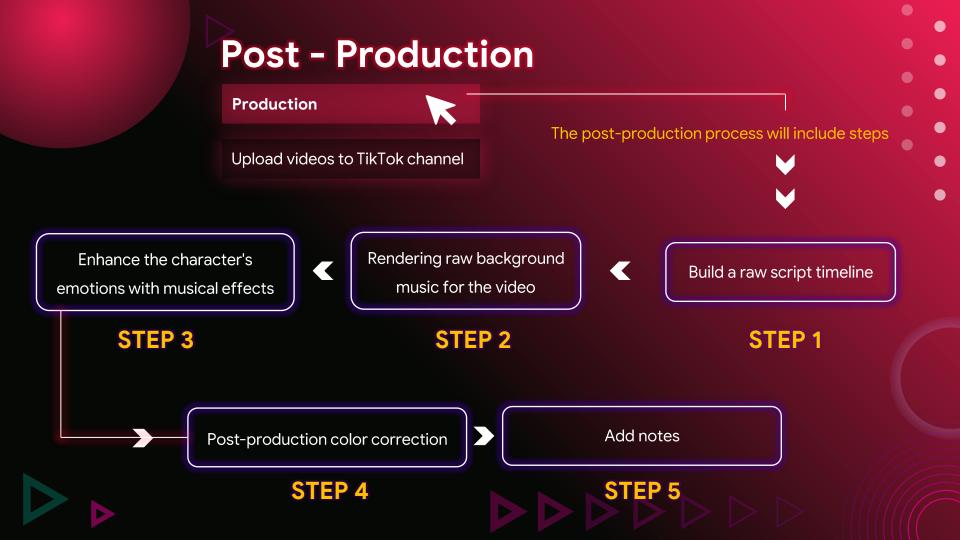
Production

Upload videos to TikTok channel

The last major production stage the team has to go through is postproduction, where the editors are responsible for publishing the video and the team has to organize the media for the video (here, the TikTok channel "FPTTelecom.vn" ").

The first important step in post-production is preserving and archiving the recording file





inh nhât FPT

có gì HOT?

Lần đầu trải nghiệm sin...

> 3951

1 3% ①

Production

Làm Truyền Thông Ở FPT Telecom

"NHÀN LẮM"

Nói chúng làm truyền t...

▷ 3649

II 2% (1)

KHI SÉP DĂN LAN TOÀ

BOX FPT PLAY

ĐẾN MỌI NGƯỜI

Thực tập sinh truyền th...

▷ 8035

11 1% ①

Upload videos to TikTok channel



This is the final stage for the team to perfect the product for the channel

The scripting team will check the quality of the output to see if it has the right idea that the script wants to express

The scripting team checks for possible violations before publishing.

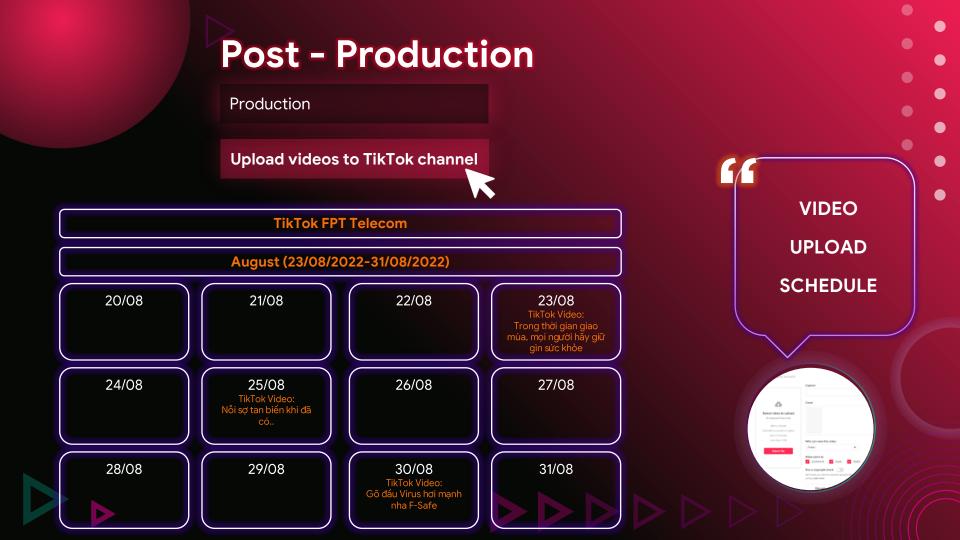
Production

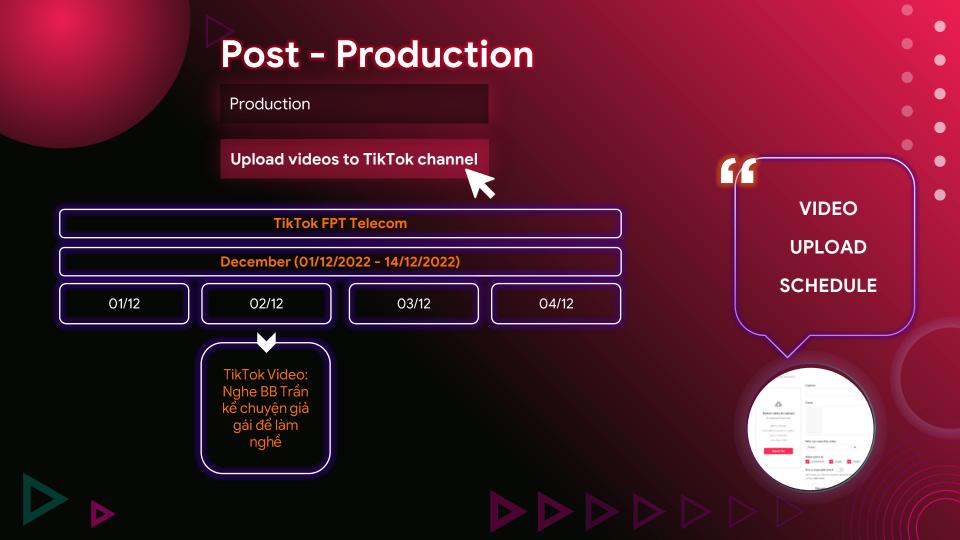
Upload videos to TikTok channel

After passing the tests, the video will be uploaded to FPTtelecom.vn channel with the trending hashtags on TikTok.



Telecom







COMMUNICATION FOR TIKTOK CHANNEL



Workshop "Kết Nối & Bứt Phá

Online newspaper booking



Communication Products -Earned Media

Cost of workshop



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Workshop "Kết Nối & Bứt Phá



-						
STT	Hạng mục	Nội dung triển khai	Nội dung chi tiết	PIC	Deadline	Ghi chú
1	Hop đảng	Hợp đồng Truyền tháng	Soạn và view các điều khoản để ra Hợp đồng kỹ kết vụ FTEL và team Ninh Tito	Huyèn		Đang chờ bảo lãnh tạm ứng
2	Hop dong	Hợp đồng khoán gen phát sinh		Vy		
	Danh sách khách mời	Host: Ninh Tito	Ninh Nito host tokn bộ chương trình			done
		Ca sl: Lynk Lee	LynkLee biểu diễn 2 bài hát trong sự kiện và giao lưu		20/11	
		Khách mời: BB Trần, Trinh Phạm, Vương Khánh, Tuấn Ngọc đây	Khách mòi trong talkshow	Anh Tiến		done
		Nhôm nhảy	Nhây khai mạc sự kiện			
		Micro, mini tiktokers	Sản xuất video đăng tải trên tiktok đăng tải ngạy trong sự kiến. Nội dụng: Khám phá không gian FPT Tower			
		1 MC khuẩy động	BLV Hoàng Hải MC khuẩy động 30p đầu chương trình. lead Minigame	Giang		bó
		Anh Hokng Nam Tiến - chủ tịch FTEL	Clip phóng văn anh Tiến chiếu trong sự kiện	Giang		đã quay đang chờ dựng
		Bó Key Visual - Poster chuong trình - Cover & Ava page Event sư kiện	Māu chủ đạo: Xanh dương, vùng đùng	Glang, Tú, Đảng	13/11	done
		Thu mòi nghệ sĩ & khách mòi	Thu mòs online dé khách mòs check in kéu goi trên MXH		16/11	done
	Thiết kế - Ấn phẩm	Proposal	Girl khāch mět	Ninh Tito	10/11	done
3		Ăn phẩm offline	Baing Cache (Parking Like) Baing Cache (Parking Like) Banchong on physical Banchong on physical Wing any Cache (Parking) Wing any Cache (Parking) Wing any Cache (Parking) Reprosed for the second sec	Giang, Tú, Đảng	22/11	
٠	Quả tặng	Giải thưởng quay số	- 3 giải Voucher 12 tháng sơ dịch vụ FPT Play - 1 giải Box FPT Play - 2 giải Mặ sốt tốc Elmich	Day, Huyèn, Mai		
		Checkin nhân quâ	Gói cookies có gán sticker tag in logo chương trình + thank you card + Brochure: 200 gói	Duy, Huyén, Mal Anh	25/11	
		Hoa & quả tăng khách mbri	Tăng khách môi cuối chương trình +) Nau 5 bá -) Qau 5 FPT Play Box			
	Kịch bản - <mark>Nội</mark> dung	Kich bán talkshow	Kịch bản các chủ đẻ chia sẻ trong talkshow	Anh Ninh	12/11	done
5		Cuộc thi Sáng tạo nội dung trên nền tảng Tiktok (15/11 phát đông - 21/11 đóng 27/11 công bố và trao giải)	- Thông bảo cuộc thì trên Faspage FPT Telecom - Thì trên tên tảng tlitok #FTEL25 #Jearnontliktok Rohasangtaotainang	Vy	15/11	đang chay
<u> </u>		Event chuong trình	Tap event trên Fanpage FTEL	W	24/11	
		Link Bandalahan da sharananini	- Link cho khán giả tham dự	16	13/11	1988

Online newspaper booking



Communication Products -Earned Media



Exnews.fpt.vn dã thêm 20 ảnh mới vào album: Workshop "Kết nối và Bứt phả". 28 tháng 11 lúc 0830 - 🕲

Năm trong chuỗ hoạt đơng kỳ niệm 25 năm thành lập fPT Telecom. Workshop 'Kết nối và Bứt phả' với chủ đề "Tôi dẫ trở thành hiện tướng mang như thể nào?' với sự tham gia của Food Biogger Ninh Tito trong vài trờ Host, nghệ sĩ BB Tần, Beauty Biogger Tính Pham, teviewer Tuấn Ngọc, hot tiktoker Vương Khánh... đã kế về hành trình Internet thay đổi cuộc sống mỗi cả nhân và đem tới những qiấp phứ thôu thing cho Khán giả.

Hàng loạt câu hồi được đặt ra như "làm thế nào để nắm bắt được tâm lý mọi người?", "làm sao để tạo ra chất riềng cho mình?" đều có lới giải đặp trong 3 giới đông hồ diễn ra chương trình. Bên canh đó là những phần giao lưu "cực chất" của ca sĩ LynkLee và fan hám mộ khiến cho bầu không khí trở nền "nông" hơn bao giới hết.

Link bài viết: https://foxnews.fpt.vn/choang-ngoi-voi-workshop-toan.../

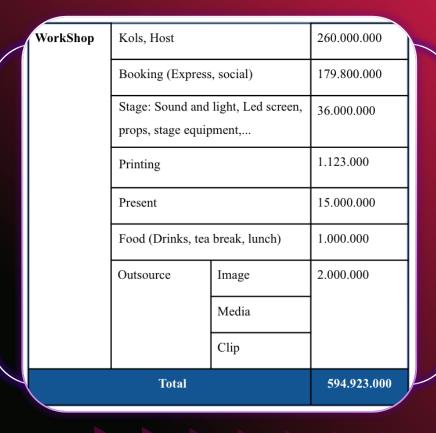




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Cost of

workshop



POST-LAUNCH PROJECT & REFLECTION

PROJECT MEASURE AND EVALUATION

REFLECTION

Lessons Learned

Project Measure And Evaluation



Channel Statistics

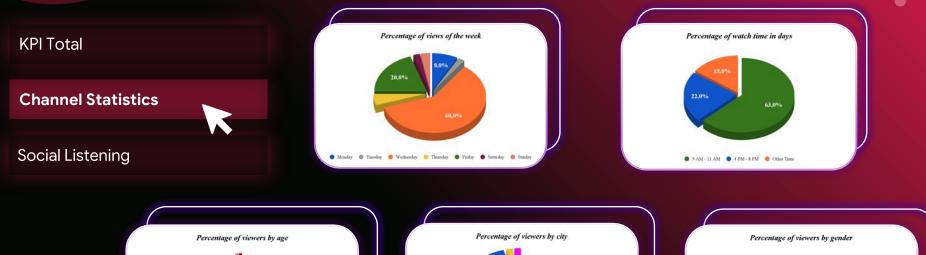
Social Listening



	KPI	Results	Percentage Achieved
View	1.000.000	1.141.508	110%
Like	40.000	51.000	120%
Comment	1.000	889	80%
The clip reached 500k	500.000	809.000	160%
Number of clips about products and services	5	7	140%
Share	x	594	
Save	x	533	
Follow	10.000	10.100	100%

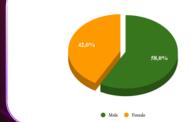
KPI TOTAL (28/08 - 10/12/2022)

Project Measure And Evaluation



43,0%

😑 Hà Nội 🛛 Bồ Chi Minh 🔵 Đà Nẵng 😑 Nha Trang 🥥 Hài Phòng.



😑 18-24 🗶 24-34 🔮 35-44 🔘 45-54 🔮 55+

Project Measure And Evaluation

KPI Total

Channel Statistics

Social Listening

For me, daily use of TikTok is an indispensable and indispensable thing. It can be said that I have been following the TikTok FPT - Telecom channel from the first videos up to now. Personally, I find this to be an interesting channel that conveys many interesting messages that catch the trend as well as the style of employees working at FPT -Telecom every day.

HA KHANH LY 21y (Hanoi)

NGUYEN VIET TIEN 22y (Hanoi)

The Tik Tok FPT - Telecom channel is one of the channels that can catch trends very well. That is reflected in the fact that they are always up to date with trends, from their scripts to their images, they are very invested. Personally, I see this as a Tik Tok channel that has the potential to develop in the future. I am one of the people who actively search and follow the TikTok FPT - Telecom channel. At first when the channel posted promotional uses for the product, I felt uncomfortable watching such videos. But later on, the more quality content they want, that's what we TikTok viewers want.



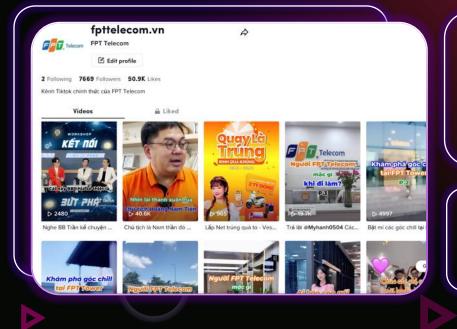
BUI DINH NINH 25y (Bac Giang)

Reflection



Positive Points

Suggestion & Recomendation



The TikTok FPT Telecom channel is planned to build a script on July 20, 2022, until August 23, 2022 the channel uploads the first video to start a series of trending and funny videos.

After three months of development and building the channel has collected 7669 followers, 50.9 thousand likes, and many potential numbers.

Reflection

Positive Points

Negative Points

Overview

Suggestion & Recomendation

Bình luận

+315 (+133 47%) 🕇

551

Lượt chia sẻ

+585 (+211.96%) 🕇

861

The channel TikTok Fpt Telecom has become a tool to convey good and messages to the new target audience, and at the same time promote the products and future directions mentioned by the channel building team





In the process of censoring channel videos, there are also certain problems with the use of copyrighted images and music.

the fact that a video is allowed to be uploaded to the channel needs - to go through a lot of censorship processes from the company, so the team encountered some difficulties in unifying the content to be transmitted

Reflection

Negative Points

Overview

Suggestion & Recomendation

Positive Points

channel content needs to have many new teams, the script review process needs to be adjusted in time to match the trends and orientations of viewers

there also needs to be a change in image to avoid boredom for viewers, audio needs to capture trends and be able to create trends for their own videos, making it easy to reach listeners

change more camera angles to be able to increase recognition, as well as bring more angles and a whole view to the audience about FPT Telecom.

it is about the process of content moderation and finding trends, it takes more time to research

to suit the company's culture as well as being able to update trends





Lessons Learned

The team met and worked with the team building the TikTok channel FPT Telecom to unify the content and message to be transmitted for the first time. From there, find the target audience and the audience that the channel wants to target.

TASKS SCHEDULING Combine and work with the planning team for the TikTok channel, then hand over the channel and build the content based on the available requirements from the team building the TikTok channel FPT Telecom.

Make a specific timetable and plan. Each team member will take on a separate task. To optimize working time, the team broke down each work head and combined it with the channel building team to come up with the best route

After having a specific roadmap for each work item, the team will make a backup plan throughout the project. During the production and construction of the TikTok channel, the group encountered many problems with sound and image. For practical problems, the group has drawn up a specific plan to deal with each situation.

After a period of planning and teamwork presented the project plan, the team presented and convinced the channel team to agree and resolve the related crises during the project. production and channel building.



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THE SKILLS OF FILMMAKING

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LESSION LEARNED

CINEMATOGRAPHY

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SKILLS

F

COMMUNICATION AND TEAMWORK SKILLS

J.

LESSION LEARNED

TIKTOK SKILLS

F

HANDLING SITUATIONS SKILLS

