

#### **CAPSTONE PROJECT**

COMMUNICATION CAMPAIGN
FOR HANOISTAR SCHOOL
PHASE OF POST-COVID-19 PANDEMIC

TEAM TEENS TITAN

MENTOR: DAO THI THANH HA

SUBJECT: GRA497



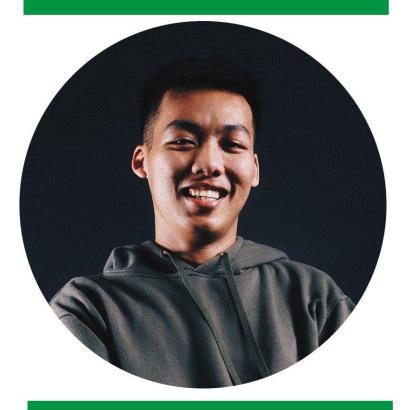
## Group Members



Dao Thi Thanh Ha Supervisor



Bui Khanh Linh Leader



Doan Duc Hieu Member



Pham Le Quan Member



Nguyen Pham Gia Huy Member





#### **EXECUTION**

- Series Hanoistar TV
- Video introduces Star Innovation Center
- Video "Nhung neo duong online" Event "Tiep lua dam me"
- Livestream event: Thay Co chap canh uoc mo



**POST - EXECUTION** 

#### I - PROJECT INTRODUCTION

- 1. PROJECT OVERVIEW
- 2. REASON FOR CHOOSING PROJECT
- 3. ABOUT HANOISTAR SCHOOL
- 4. ABOUT ROSEMEDIA



#### 1. PROJECT OVERVIEW

#### Name of capstone project

#### **English name:**

Communication Campaign for Hanoistar School - Phase of post-COVID-19 pandemic.

#### Tên Tiếng Việt:

Chiến dịch truyền thông cho Trường Liên cấp Tiểu học & THCS Ngôi sao Hà Nội - Giai đoạn hậu COVID-19.



#### 1. PROJECT OVERVIEW

#### Background:

In April 2021, the fourth wave of COVID-19 approached Vietnam and grew rapidly in a short time in several provinces.

In the field of education, all offline classes have been canceled and changed to online learning. All extracurricular and outdoor activities are prohibited.



Have negative effect on school's operation, teachers' teaching and students' studying.

### 1. PROJECT OVERVIEW



Building communication campaign for Hanoistar School in two months: October and November during the phase of post-COVID-19 pandemic.

# 2. REASONS FOR CHOOSING THE PROJECT

01

Improve personal skills and accumulate experience.

02

Hanoistar School's devotion in developing education.

03

Education during COVID-19 is a drawn-attention issue.

04

The empathy in online learning.



Hanoistar School is a private school established in 2010. The school is located at Cau Giay, Hanoi.



#### **VISION:**

The Hanoistar school is the pioneer of the educational environment, being creative proactively, adapting to changes, treasuring the Vietnamese signature identity. Every Hanser continually discovers and experiences to become a valuable person for the community, also to be successful, happy to serve the nation.



**AISSION** 

Building The Hanoistar School to become a fundamental education system.

Using modern integrated methods and education programs, treasure the traditional values of the nation.

Bringing to each member of Hanoistar School opportunities to develop themselves.

Educating students to develop self-study abilities and high consciousness in learning.

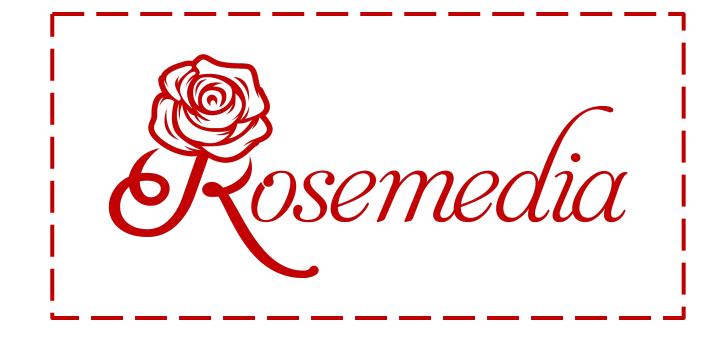
Investing in facilities to be in sync and always improve the service quality.





HONESTY - PROACTIVENESS - EXCELLENCE - RESPECT - COMPASSION

### 4. ABOUT ROSEMEDIA



**Event organization** 

**Corporate culture** 

Marketing

**Brand consulting** 

Multimedia production

### 4. ABOUT ROSEMEDIA

#### "We are not a partner, we are insiders"



Golf Awards Ceremony TRAI TIM MUA THU



Cultural week RUC RO SAC MAU LAI CHAU

### 4. ABOUT ROSEMEDIA

"We are not a partner, we are insiders"



Hanoistar School 10th anniversary of establishment



#### II - PRE-EXECUTION

- 1. RESEARCH & ANALYSIS
- 2. PROJECT PLANNING





### 1. RESEARCH & ANALYSIS

The current situation

**SWOT Analysis** 

Competitors

Customers' insight

#### THE CURRENT SITUATION

The COVID-19 pandemic cause some major issues in educational aspect:

>50% children studied less than required

38% of children during online learning faced technical problems

Following with others issues among teacher:

Technical issue made teaching more difficult

Teacher suffer lots of pressure during online classes



#### **SWOT ANALYSIS - STRENGTHS**



Pioneering in digital transformation

Fascinating extracurricular activities

High-tech facilities

Outsourcing media team



#### **SWOT ANALYSIS - WEAKNESSES**



Communication channels

Poor online events

Misinformation contents





### SWOT ANALYSIS - OPPORTUNITIES



Internet environment

Online event

Social media trend







#### SWOT ANALYSIS - THREATS

Communication crises

Tough audience

COVID-19 pandemic reduced customer experience

Competitors

### **COMPETITORS**









Both schools develop post-COVID-19 communication campaign.

Both schools are private school.

#### COMPETITORS - Olympia School

#### Website:

Positive point: Attractive title

Negative point: Lack of image and infographic, interesting content.



TRANG CHỦ - GÓC NHÌN CHUYÊN GIA - NHỮNG HOẠT ĐỘNG HỎ TRỢ HỌC SINH GIẨM STRESS TRONG THỜI GIAN HỌC TẬP TRỰC TUYẾN TẠI OLYMPIA

#### Những hoạt động hỗ trợ học sinh giảm stress trong thời gian học tập trực tuyến tại Olympia

23 Tháng 9, 2021

Những biểu hiện dấu hiệu trầm cảm hay căng thắng về tính thần của học sinh trong thời gian học tập trực tuyển

Ths. Tô Thị Hoan, chtyên viên tâm lý trường Olympia chia sẽ

Cuộc khủng hoảng COVID-19 đã ảnh hưởng đến tất cả mọi người, đặc biệt là trẻ em ở độ tuổi Tiểu học, khi các em còn quá nhỏ để hiểu hết những thay đổi đột ngột trong các chuẩn mực xã hội quen thuộc. Một bài viết tổng hợp về tác động của Covid-19 lên gia đình và trẻ em đăng trên tạp chí Pediatric Psychology vào tháng 12/2020 chỉ ra rằng cách ly xã hội có tác động tiêu cực đáng kể đến sự lành mạnh về mặt cảm xúc của trẻ và gia đình.

Hiện tại, ở Việt Nam chưa có những công bố đầy đủ về các nghiên cứu liên quan đến ảnh hường của đại dịch coyid-19 lên sức khoẻ tâm thần của học sinh nói chung và trẻ đô tuổi tiểu học nói riêng. Tuy nhiên, từ những câu chuyện thực tế được chia sẽ trong đời thực hay trên các phương tiện truyền thông chúng ta cũng có thể thấy có lẽ trẻ em Việt Nam cũng không nắm ngoài guồng xoáy ấy.

Nhiều bậc phụ huynh chia sẻ rằng con họ than vấn rằng chúng cảm thấy chán khi suốt ngày phải ở trong nhà, một số thì tỏ ra lo lắng và ủ rũ vì không biết khi nào mới được quay trở lại trường học. Một vài phu huynh đã tìm đến sự từ vấn của chuyên viên tâm lý học đường vì thấy các vấn

TIN TỨC NỔI BẬT

Cả thế giới nằm gọn trong môn học đặc biệt Humanities của Olympians: Hành trang của những công dân toàn

Kết quả cuộc thi MOS và ACA World Cup - Vòng loai quốc gia 2021

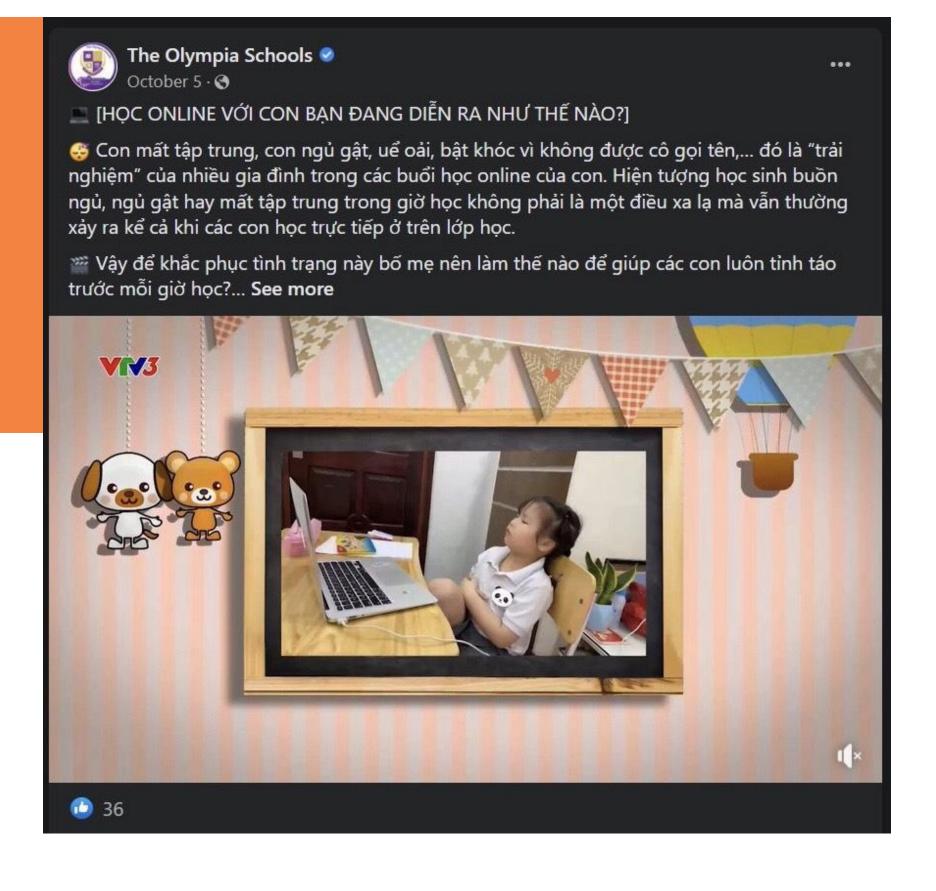
Tính lương calo trong bữa 29.09 ăn: Khi toán học mang "hơi thở" của cuộc sống

[Griffin Junior Scholars 23.09 2021] Những gương mặt

13.10

02.10

#### COMPETITORS - Olympia School





#### COMPETITORS - Olympia School





#### Facebook fanpage:

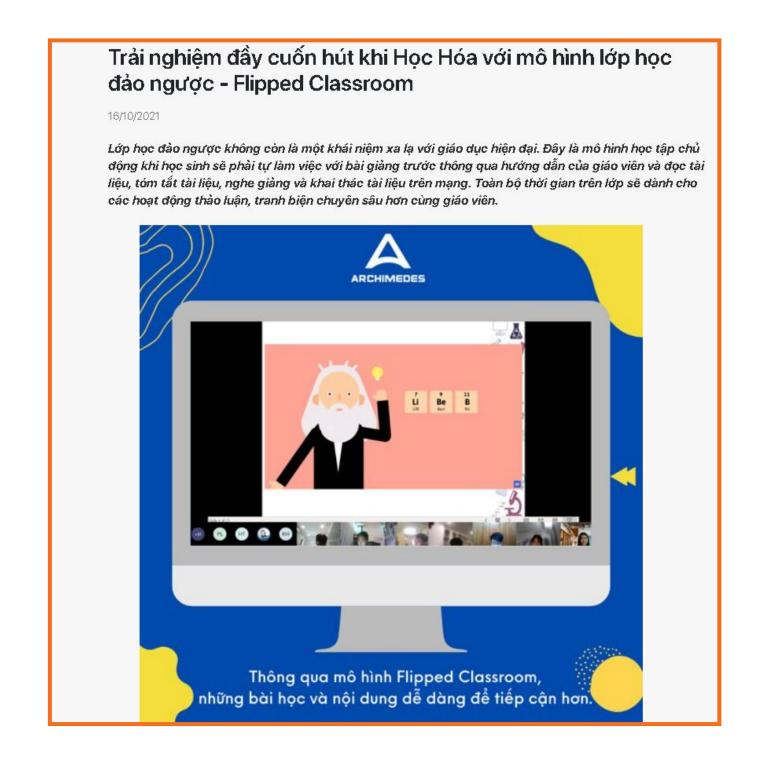
- Positive points:
  - Diverse content, great designing
  - Olympia human-focused
  - COVID-19-related content
- Negative points:
  - Lack of hilarity.
  - Low engagement.

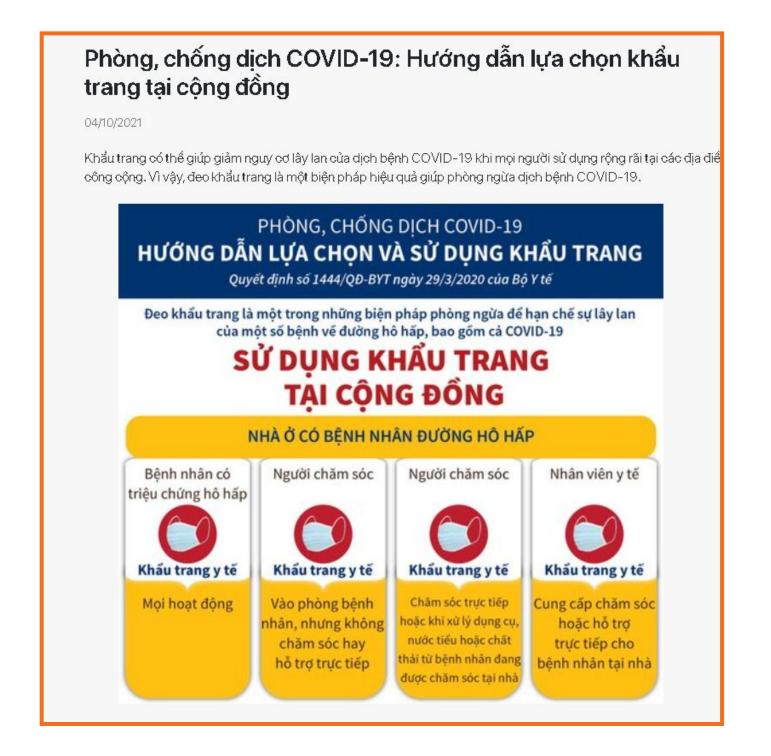


#### **COMPETITORS - Archimedes School**



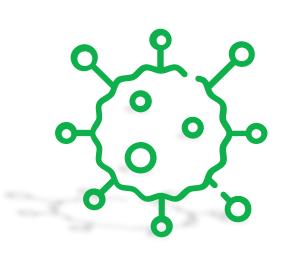
High-quality contents materials, prioritize image and infographic in order to make the audiences understand easily.



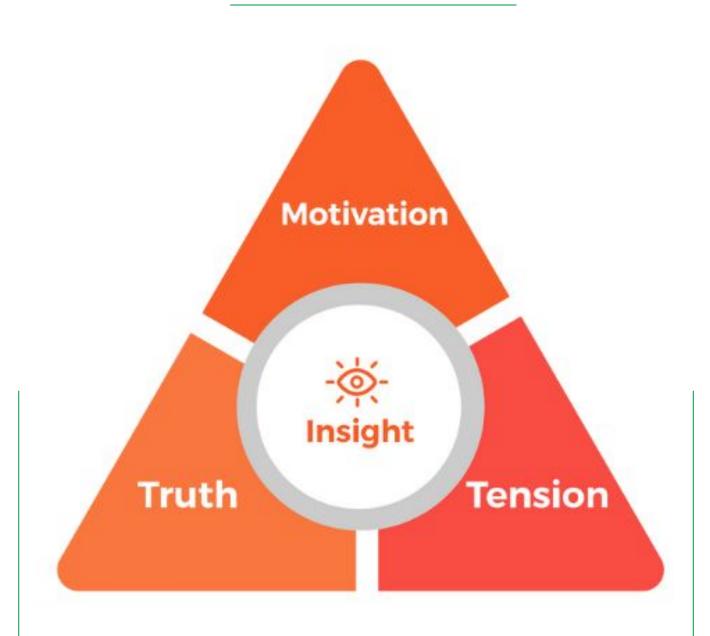


### **CUSTOMER INSIGHT - TTM Analysis**

Improve children learning skill with the help of school and teacher



COVID-19 pandemic changed parents mindset





Worried about the extending of online learning

#### **QUALITATIVE RESEARCH**



68,9% of 115 parents agreed that the extracurricular activities is the reason for their choice.

While the school fees has been a distinguishing issue to be discussed





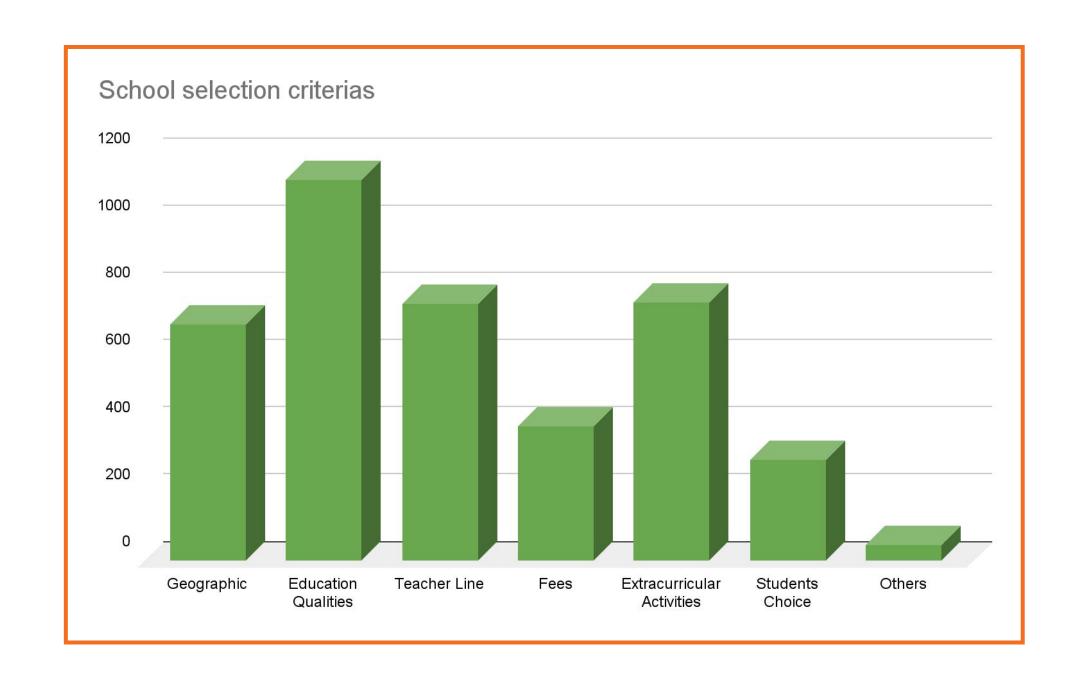
#### Hoàng Hoàng

Mọi thứ cũng như các trường tư thục khác. Học phí hơi cao, nhiều phụ huynh còn đang kiện về thu phí học online đợt dịch covid19 quá cao và không minh bạch. Trông không long lanh như ảnh đâu, đám cây xanh kia là ngoài đường thôi

Thích · Phản hồi · 1 năm

#### **QUALITATIVE RESEARCH**

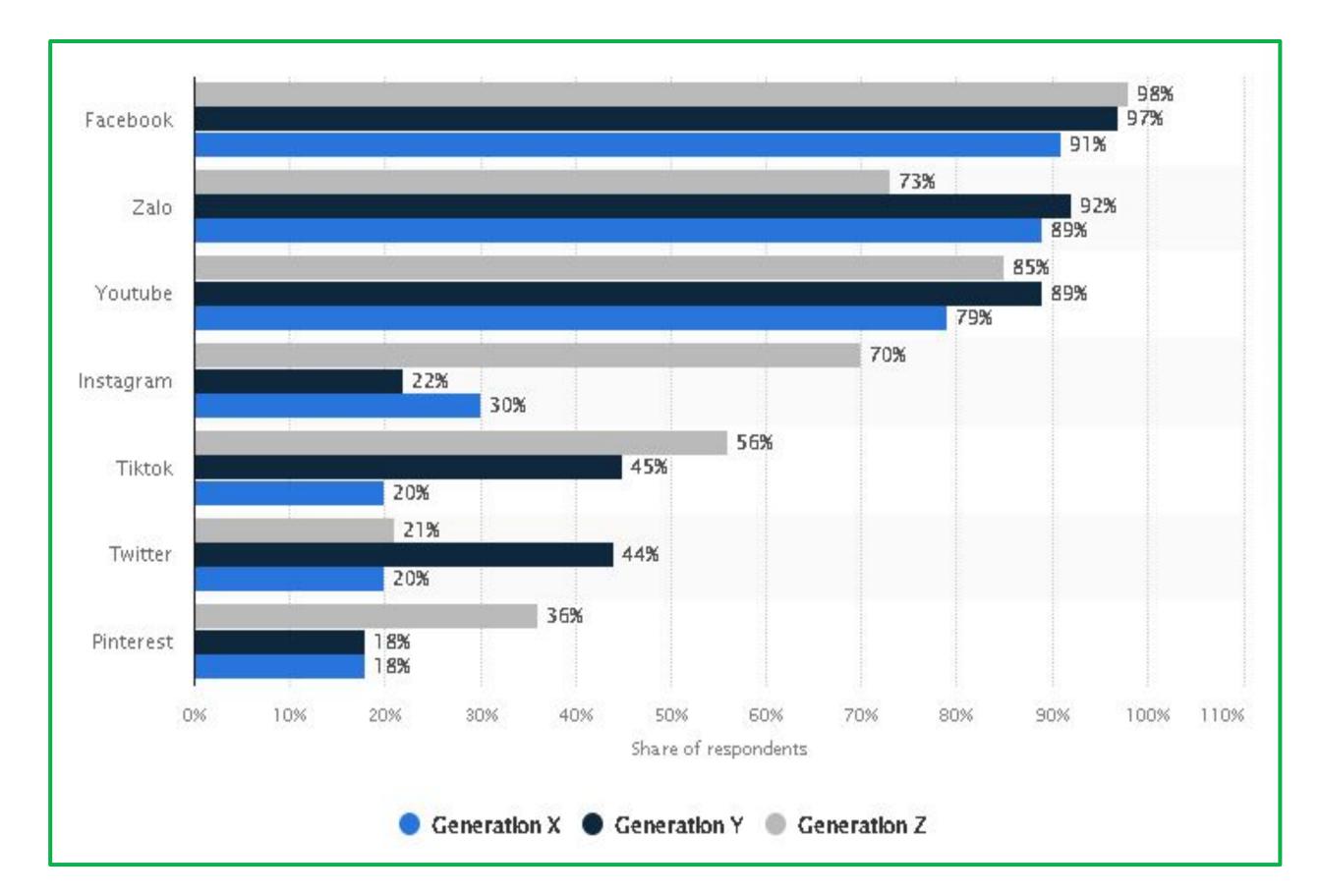




School selection aspect
More than 1000 parents select
the school for educational qualities

#### **QUANTITATIVE RESEARCH**





### Primary social media platform among GenZ 2021







#### 2. PROJECT PLANNING



**GOALS - OBJECTIVES** 

**TARGET AUDIENCES** 

**MESSAGE** 

**STRATEGY & TACTICS** 

**MEDIA CHANNEL** 

**TIMELINE** 

**HUMAN RESOURCES** 

**RISK MANAGEMENT** 





### GOALS - OBJECTIVE



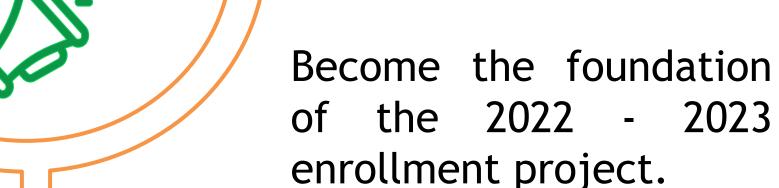
#### GOALS - OBJECTIVE

Develop an effective media plan make target audiences understand better about the school.

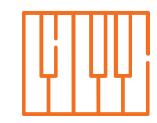
**GOALS** 

Motivating and enhancing the teaching and learning spirit of Hanoistar School teachers and students during COVID-19 pandemic.

Strengthen the relationship between the school and the parents, teachers and students, students and students.



#### S.M.A.R.T OBJECTIVE



Develop owned media platforms (1 October - 30 November Developing owned media platforms of Hanoistar School including Facebook, Youtube, Website and Landing page. Facebook:

Reach: increase 20-30%

Fanpage like: 300 - 400 likes

Series "Hanoistar TV" (1 October - 30 November)

Video introduces Star Innovation Center (1 November - 30 November)

Video "Nhung neo duong online" - Event "Tiep lua dam me" (6 November - 30 November)

Online event "Happy Vietnamese Teacher's day 20/11 - Thay Co chap canh uoc mo" (20 November)

- Successfully produced and uploaded on time.
- Achieve KPI in terms of reach, engagement and views in the given period.

#### TARGET AUDIENCE





#### **Teachers of Hanoistar School**

- Work from home
- Manage multiple tasks
- Affected negatively by the pandemic in terms of spirit.



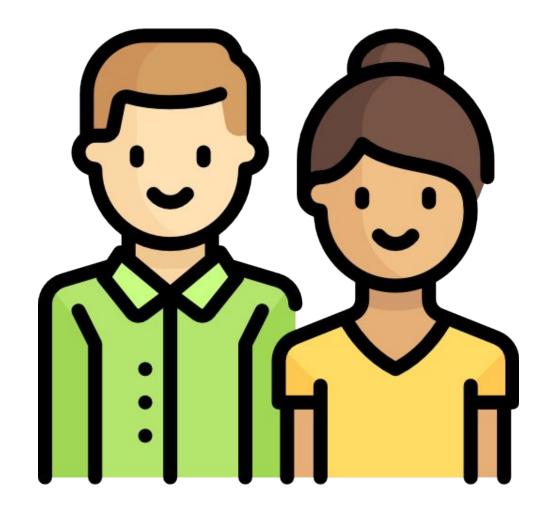
#### **Students of Hanoistar School**

- Study online
- Affected negatively by the pandemic in terms of studying and self-development.

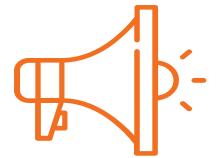
	The parents of Hansers	The parents of non-Hansers				
Demography						
Age	30-60					
Gender	Male and Female					
Occupation	Doctor, university lecturer, employer of and officer.	medium to large corporation, engineer				
Income	1	Above the average salary in Vietnam which is approximately 4,2 million Vietnamese dong (General Statistics Office, 2020) (link) (30,000,000 - 45,000,000 VND)				
Geography						
Location	Hanoi					
Distance	Below 10 kilometers far from Hanoistar S	school - Cau Giay - Hanoi				
Psychology						
Status	Their children are attending Hanoistar School.	They are finding a suitable school for their children aged from 5 to 10 to enroll in.				
Mindset	- Care about educational quality including school's facilities, curriculum, extracurricular activities, customer service, etc Prioritize their children's education, follow and encourage their children to study hard.					
Pain point	<ul> <li>They want their children to be noticed and taken care of by teachers.</li> <li>They are partly responsible for encouraging their children to study at home.</li> </ul>	They are considering which school to choose for their children.				



### Parents



### **MESSAGE**

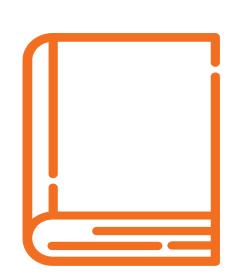


### **English:**

Happy school - Pioneer in digital transformation

### Tiếng Việt:

Ngôi trường hạnh phúc -Tiên phong trong chuyển đổi số





### STRATEGY & TACTICS

#### Strategy

- Media platforms: Social media
- Content: diverse, trendy and familiar





#### **Tactics**

- Focus on developing Facebook channel
- Word of mouth
- Update daily activities
- Vibe delivered: happy, hilarious, educational
- Organize online events

### **TIMELINE**



### **MEDIA-USED TIMELINE**

		October				November			
No.	Media channel	Week 1 (1/10 - 10/10)	Week 2 (11/10 - 17/10)	Week 3 (18/10 - 24/10)	Week 4 - 5 (25/10 - 31/10)	Week 1 (1/11 - 7/11)	Week 2 (8/11 - 14/11)	Week 3 (15/11 - 21/11)	Week 4 (22/11 - 30/1)
1	Facebook								
2	Youtube								
3	Website								
4	Landing page								



### **FACEBOOK CONTENT PLAN**

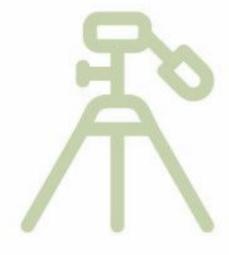
FACEBOOK CONTENT PLAN								
		1 October	2 October	3 October	4-Oct	5 October	6 October	7 October
		Hanoistar TV #1: Happy School	<u>-</u>			2	Preview of Video introduces "Star Innovation Center"	
October		25 October	26 october	27 October	28 october	29 October	30 October	31 October
	Week 5	븬	No.	<u>84</u> 3		Preview of Hanoistar TV #2:Break through		Hanoistar TV #2: Break through
	Week 1	1 November	2 November	3 November	4 November	5 November	6 November	7 November
		Video introduces "Star Innovation Center"	170		s <del>-</del> -	=	Event "Tiep lua dam me" highlight: Video "Nhung neo duong online"	
	Week 3	15 November	16 November	17 November	18 November	19 November	20 November	21 November
November		Behind the scence of Event 20/11's MVs	22	æ8	- Trailer of Event 20/11 - Invitation of Event 20/11	Event 20/11: counting down 1 day	- Livestream Event - Event review - MV "Nguoi lai do tham lang"	MV "Truong chat thi yeu"
		22 November	23 November	24 November	25 November	2	20	30 November
		MV "Tam ve tuoi tho"	#			<u>=</u>		Hanoistar TV #3: Truong chat thi yeu

### HUMAN RESOURCES





### ROSEMEDIA PRODUCTION TEAM



### RISK MANAGEMENT

	COVID-19 impeded the filming progress		
	Weather issues can delay the filming progress		
Production Progress	Technical problems such as missing voice off or error footages		
	Timeline is delayed because of heavy traffic		
	Staff is ill and not healthy enough to afford workload		
Communication Crisis	Does not meet the estimated reach		
Communication Crisis	Received mixed and negative comments		
	Weak Internet connection causing errors and cut off in the middle of the event		
Event crisis management	Received mixed and negative comments		
	Copyright issues		

### III. EXECUTION

- 1. SERIES HANOISTAR TV
- 2. VIDEO INTRODUCES SIC
- 3. VIDEO "NHUNG NEO DUONG ONLINE"
- 4. LIVESTREAM EVENT: THAY CO CHAP

  CANH UOC MO





### 1. SERIES HANOISTAR TV

Brief & Proposal(s)

Goal(s)

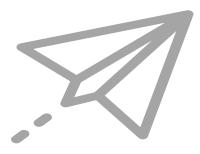
Message

Scripts

Timeline

Estimated cost

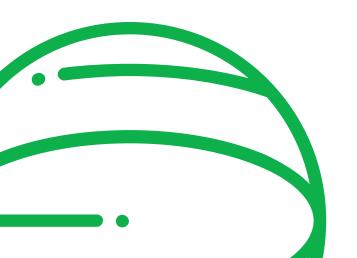
**Concept Format** 



### BRIEF & PROPOSAL(S)

Monthly series updating the school activities







### GOAL(S)

Keep students and parents on track of school activities

New method beside traditional typing materials

Develop Hanser's MC talent

Provide monthly episode





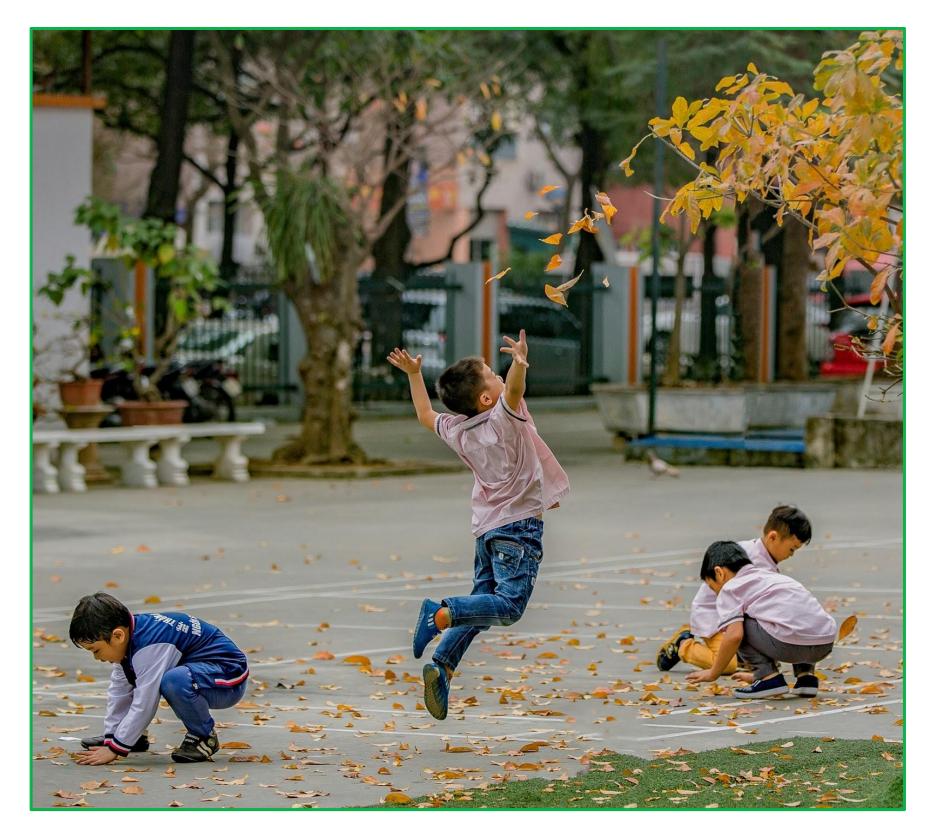


### **MESSAGE**

Happy School - "Ngoi truong Hanh Phuc"

Break through - "Nang luong but pha"

Truong chat thi yeu





### **CONCEPT FORMAT**

No.	Content	Time	Form of implementation	Note				
PART 1:	PART 1: INTRO							
	- Logo + School images		Slideshow effect with low third					
	- Main contents sum up		information					
PART 2:	NEWS (monthly news and activities)							
1	Highlights news of the months	1 mins	Footage, images, voice off and interview.	The numbers of contents depended on the				
2	Highlights news of the months	1 mins	Footage, images, voice off and interview.	school's monthly news and activities				
3	etc.	1 mins	Footage, images, voice off and interview.					
PART 3:	Creativity programs							
	<ul><li>Education programs</li><li>Special events</li><li>Contests</li><li> etc.</li></ul>	5 mins	Focusing on highlighted creative contents Voice off with filmed footage or image with event's interviews	The numbers of contents depended on the school's monthly news and activities				
PART 4:	Culture's Stories							
	Internal Culture programs and activities	lh mins	Focusing on highlighted culture events Interview from school leader	The numbers of contents depended on the school's monthly news and activities				
PART 5:	Outro							
	Outro+kickoff	1 mins	Slideshow, text for credits					

### HANOISTAR TV SEPTEMBER



No.	Main Contents
1	Hanoistar year opening ceremony with many reverberations
2	Creative learning activities, fun playgrounds, and extracurricular contests begin in September
3	Recruiting the "Hanoistar" student's band - the first generation
4	The Mid-Autumn Festival brings people together to celebrate the coming of the Year of Love: a pleasant moon season, a distance but not too far away.
5	"Living with appreciation" is the theme of the activity, which includes a variety of significant Hansers items.
6	Meet Bao Nam's classmatewith unique programming items in the creative corner
7	Cultural story: The voyage of the leader in me, filled with many teacher emotions
8	What can Hansers expect in October?

## HANOISTAR TV OCTOBER - Break

# through



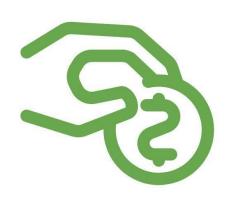
No.	Main Contents
1	Creative and interesting classes
2	Phase 1 of the book reading storytelling challenge has come to a close.
3	"Speaking of Love" activities
4	Announcement of Hanoistar team to attend APEC 2021
5	Members of the HanoiStar Pop Band have been officially announced.
6	The Hanoistar Creative Experience Center is being revealed.
7	Publication of a magazine on reading culture
8	And what awaits Hansers in November.





Hanoistar TV production timeline							
No.	Production Process	Time					
1	Gathering information	25st monthly					
2	Gathering footages and images of main content	25st monthly					
3	Final script	25st monthly					
4	Preparing, Filming MC's sources	26st monthly					
5	Post production, editing process	27-28st monthly					

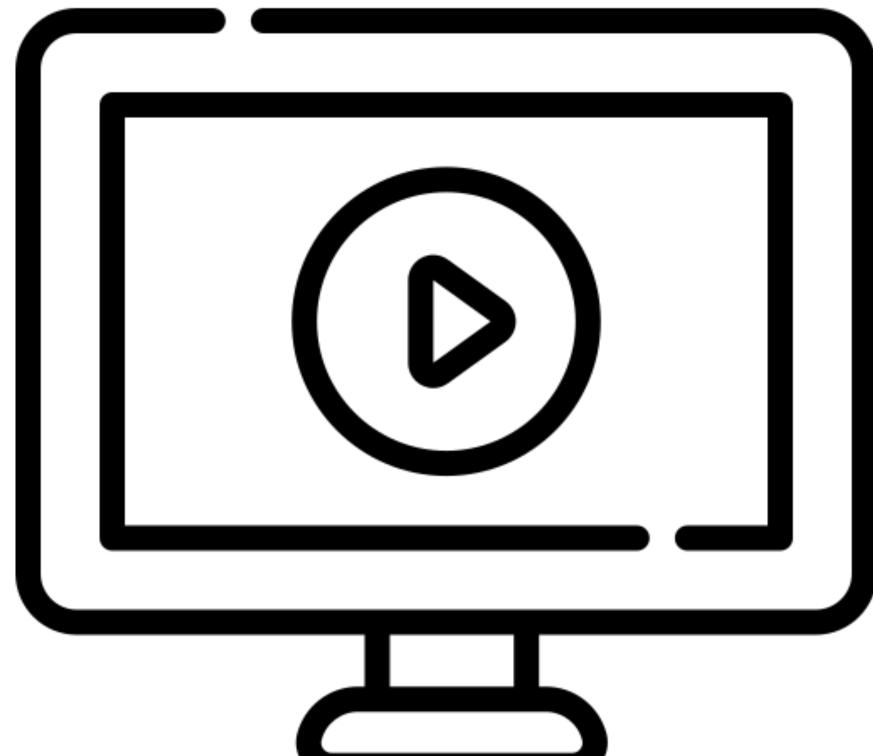
# ESTIMATED COST

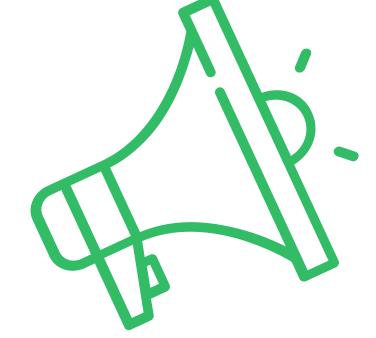


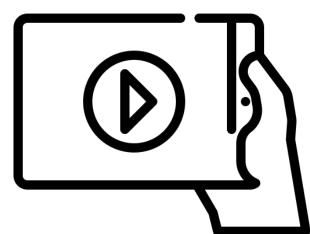
No	Categories	Quant	ity	Price per Item	Total	
- 1	CONTENT					
1	Concept, Ideas		1	10.000.000 VND	10.000.000 VND	
2	Script for clip production	า	3	2.000.000 VND	6.000.000 VND	
3	MC		1	0 VND	0 VND	
II	FILMING					
1	Camera		1	500.000 VND	500.000 VND	
2	Studio		1	0 VND	0 VND	
3	Logistics		1	1.500.000 VND	1.500.000 VND	
III	POST PRODUCTION					
1	Voice and music record		3	2.000.000 VND	6.000.000 VND	
2	Post production and edit	ing process	3	2.000.000 VND	6.000.000 VND	
	Cost			30.000.000 VND		
	Costs incurred 10%			3.000.000 VND		
	TOTAL		33,000,000 VND			

# HANOISTAR TV HIGHLIGHT









# 2. VIDEO INTRODUCES "STAR INNOVATION

CENTER"

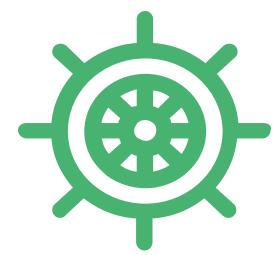
Brief & Proposal

Objective & Goal

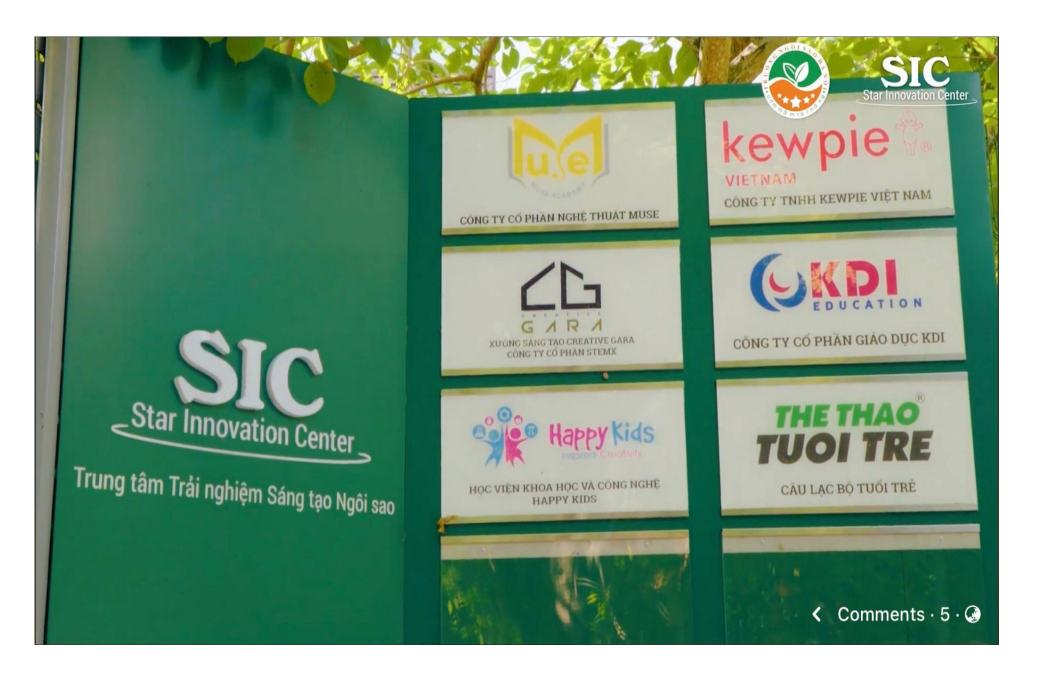
Script

**Timeline** 

Estimated cost



### BRIEF & PROPOSAL(S)



The Star Innovation Center (SIC) was officially established in November 2021.

To develop a high-quality educational environment, Hanoistar School has collaborated with 5 expertised organizations:

KDI Education - Innovation Space

Happy Kids - Robotics and Virtual reality

Muse Academy - Art development

Creative Garage - Carpentry experience

Kewpie Vietnam - Cooking practice

### OBJECTIVE AND GOALS

Introduce an overview of SIC and all activities that HANSERS can participate in.

Help the parents and students understand more about Hanoistar School's curriculum.







### VIDEO SCRIPT: INTRODUCTION OF STAR INNOVATION CENTER

Concept	Finding the treasures. Two emcees will transform into explorers and find 5 treasures which are 5 study locations of SIC.
Vibe	Happy, energetic, colorful and inspirational.
Duration	approximately 15 minutes

PART 1 - Introduction: SIC Overview

PART 2 - Body: Introduction of experience classrooms

PART 3 - Outro: Closing







## **SCRIPT**













### **TIMELINE**



Categories	Time	
Script	26-30/9	
Practice	16/10	
Filming	18-19/10	
Editing	20-26/10	
Draft	27/10	
Final version	30/10	
Publish day	1/11	

# ESTIMATED COST



No	Categories	Quantity	Price per Item	Total			
- 1	CONTENT						
1	Concept, Ideas	1	2.500.000 VND	2.500.000 VND			
2	Script	1	2.000.000 VND	2.000.000 VND			
3	MC	1	0 VND	0 VND			
- II	FILMING						
1	Camera	1	500,000 VND	500,000 VND			
2	Studio	1	0 VND	0 VND			
3	Logistics	1	1,500,000 VND	1,500,000 VND			
III	POST PRODUCTION						
1	Voice and music record	1	3,000,000 VND	3,000,000 VND			
2	Post production and editing process	1	7,000,000 VND	7,000,000 VND			
Cost		16.500.000 VND					
Co	Costs incurred 10%		1.650.000 VND				
	TOTAL		18,150,000 V	ND			

### 3. VIDEO "NHUNG NEO DUONG ONLINE"

Brief & Proposal

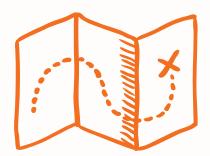
Objective & Goal



Timeline

Script

Estimated cost





## BRIEF AND PROPOSAL(S)

Content from the event "Tiep lua dam me"



Funny moment to support Hansers during online classes

Based on real situation of online learning





### OBJECTIVE AND GOALS

Support Hansers during online classes

Encouraging the teachers of Hanoistar school in the stressful time of online teaching









Video "Nhung neo duong online"					
Main idea	Implementation plan	Time			
Funny footage of students and teachers	Communication team cooperates with Hanoistar staff to develop a suitable script's content	21/10			
	The Hanoistar staff deliver "Nhung neo duong online" ideas and contents to both students and teachers for making footages	30/10			
	Gathering materials from attendees and proceed editing, post production process	03/11			

## **SCRIPT**

No.	Situation		
1	5 minutes sleep		
2	Clumsy in class		
3	Attendance check		
4	Cam check		
5	Broken mic		
6	Ending		





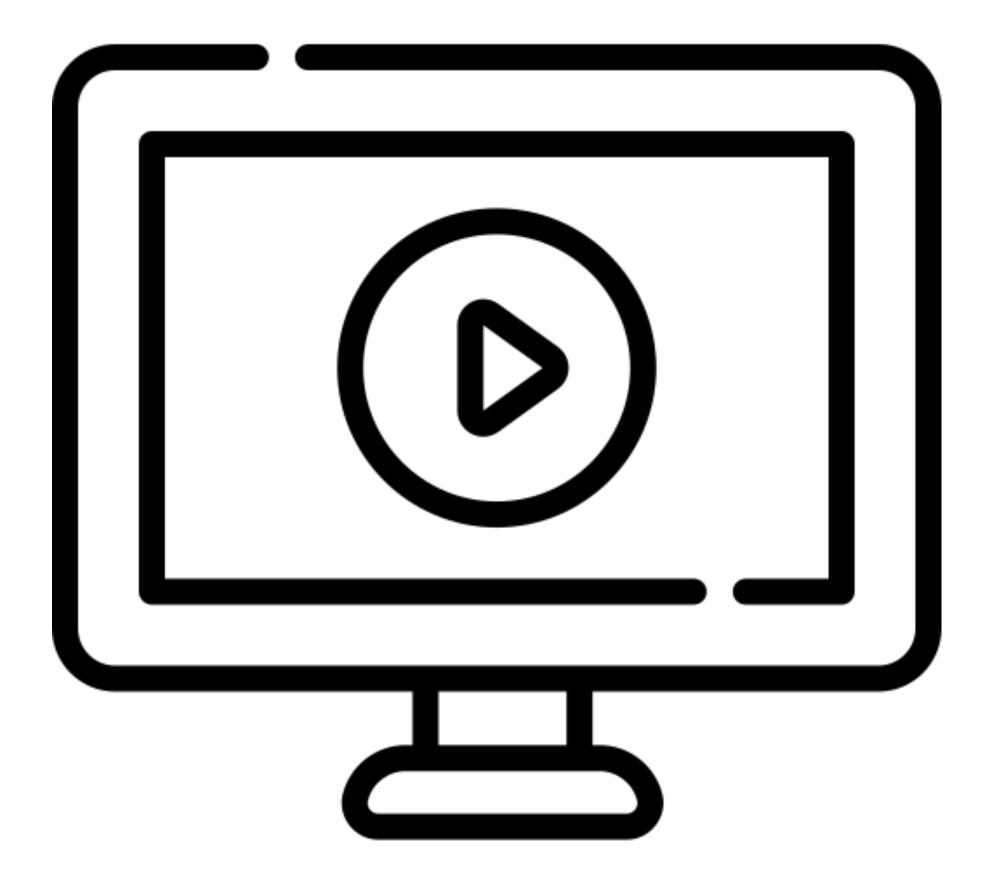


### ESTIMATED COST

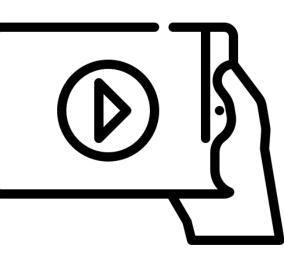
No	Categories	Quantity	Price per Item	Total		
I. CONTENT						
1	Concept, Ideas	1	1,500,000 VND	1,500,000 VND		
II. PRODUCTION						
1	Editing	1	1,000,000 VND	500,000 VND		
Cost		2,500,000 VND				
Costs incurred 10%		250,000 VND				
TOTAL		2,750,000 VND				

# NHUNG NEO DUONG ONLINE HIGHLIGHT









# 4. LIVESTREAM EVENT: HAPPY VIETNAMESE TEACHERS'DAY THAY CO CHAP CANH UOC MO

Brief & & Proposal

Event agenda

Objective & Goals

Event checklist

Message

Event execution

**Key Visual** 

Estimated cost



### BRIEF AND PROPOSAL(S)

The Vietnamese Teacher's Day has been a special day at every school.

Due to COVID-19, all offline event cannot organized offline.

For the first time on Vietnam Teachers' Day, a special livestream event will be broadcast on the official Fanpage of Hanoistar Primary & Secondary School.



### OBJECTIVE AND GOALS



Celebrating the teacher's contributions.

Strengthen the relationship between teachers and students.

Highlight the Hanoistar School students' talent and dynamism.

Excellent communication source to attract more students and parents to know about Hanoistar School and raise awareness to a wider target audience.



### **MESSAGE**



### THẦY CÔ CHẮP CÁNH ƯỚC MƠ





#### **KEY VISUAL**

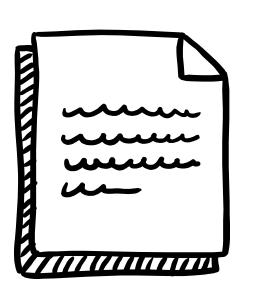






The main color which Hanoistar has claimed shown not only the love between teachers and their students but also, its creates a background where creativity are brought to our children as well.

# EVENT AGENDA



No.	Content
1	The Intro introduces the purpose and topic of the event.
2	Opening Performance "Tam ve tuoi tho" by Hanoi Star School student
3	Salute the flag - National Anthem
4	Speech of Mrs. Nguyen Thi Van Trang, the Principal of Hanoistar School, congratulates and shows gratitude towards Hanoistar School teachers.
5	Speech of Mrs. Do Thi Hien Hoa, the representative of Hanoistar School parents, congratulates and shows gratitude towards Hanoistar School teachers.
6	Video from students  Part 1: Students cover the signature poses of their beloved teachers.  Part 2: Students, former students and parents send the best wishes to teachers of Hanoistar School.
7	Student's musical performance "Truong chat thi yeu"
8	Teacher's performance "Nguoi lai do tham lang"
9	Closing speech. End credits.

# EVENT CHECKLIST



No.	Contents	Timeline	Coordinator
1	Brainstorming & plan making	9/11/2021	RoseMedia
2	MC Script	9/11 - 13/11/2021	Vu Dinh Thang
3	Keyvisual	9/11 - 14/11/2021	Huu Trung
4	Intro Video	9/11 - 14/11/2021	Bich Lien Ha Thanh
5	Clip cover teachers' poses	9/11 - 14/11/2021	Mai Anh
6	Trailer Video	9/11 - 17/11/2021	Mai Anh Thanh Long
7	Recording	13/11/2021	Quoc Trung
8	Filming MV:  MV "Tam ve tuoi tho"  MV "Truong chat thi yeu"  MV "Nguoi lai do tham lang"	14/11/2021	RoseMedia's production team
9	Filming MC, speech of the principal and representative of Hanoistar School parents	15/11/2021	Minh Tien
10	MV production - Final version:	18/11/2021	Thanh Long Ha Thanh
11	Counting down 1 day	19/11/2021	Mai Anh
12	Livestream event "Thay co chap canh uoc mo'	20/11/2021	Rose Media - Hanoistar School team



**TRAILER:** a short trailer including 6 keywords related to the event

















MV FILMING - Tam ve tuoi tho

Hanoi Star School is a place to send dreams, aspirations, and a ticket to a bright future for all students.



Special gift contains cheerful spirit with catchy tunes

#### MV FILMING - Truong chat thi yeu

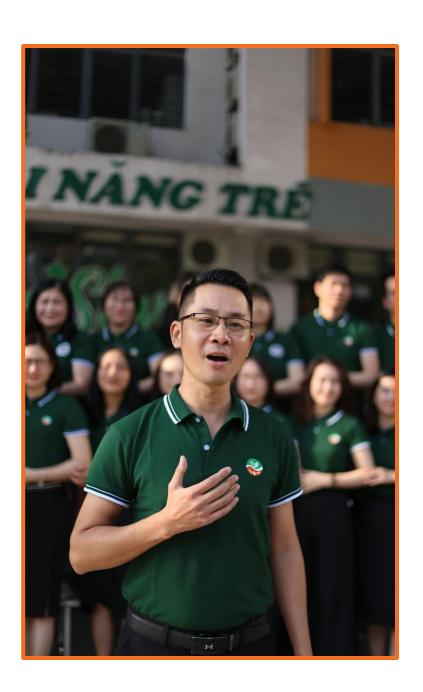
Talented kid star Piggy

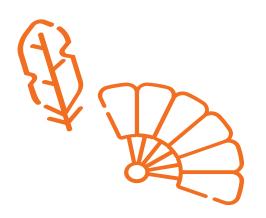


MV FILMING - Nguoi lai do tham lang



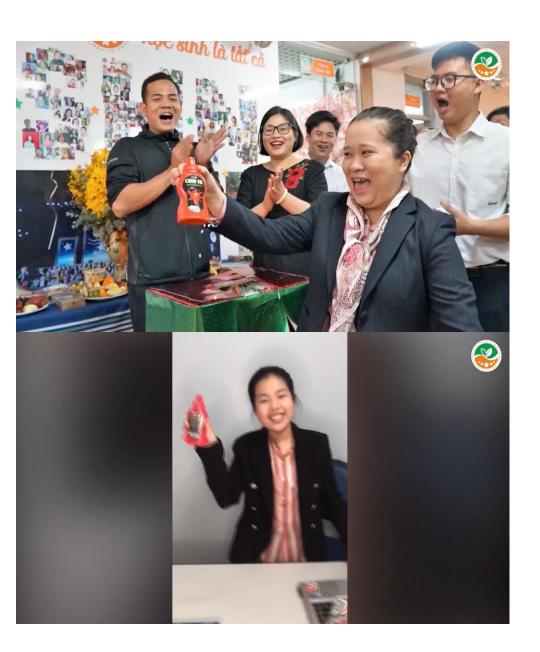


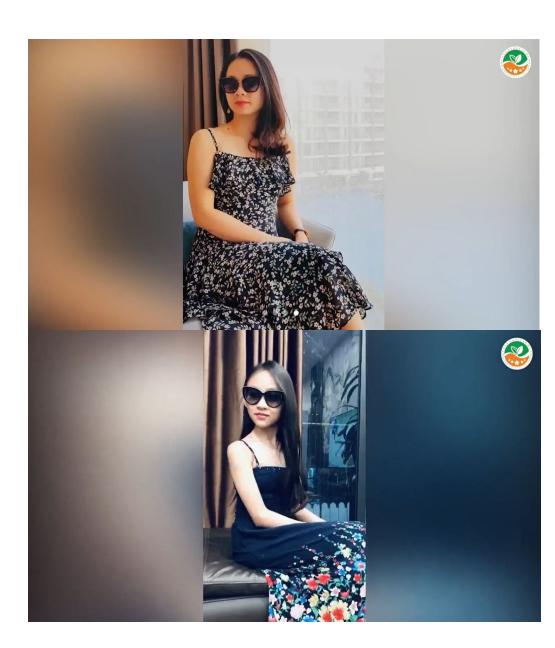




#### **CLIP COVER TEACHERS' POSES**







No.	Categories	Quantity	Price per Item	Total
1	Concept, Ideas	1	10.000.000 VND	10.000.000 VND
2	MV Script	3	2.000.000 VND	6.000.000 VND
3	Intro script	1	2.000.000 VND	2.000.000 VND
4	MC	1	10.000.000 VND	10.000.000 VND

4,000,000 VND

500,000 VND

1,500,000 VND

4,000,000 VND

1,500,000 VND

500,000 VND

Light system

Camera

Logistics

3

#### I. ConTent

#### II. Filming

# III. Post production

1	Voice and music record	2	1,500,000 VND	3,000,000 VND
2	Editing MV clips	3	2,500,000 VND	7,500,000 VND
3	Full event video editing	1	14,000,000 VND	14,000,000 VND
4	Music Copyright:	1	6,000,000 VND	6,000,000 VND

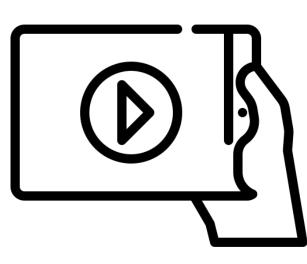
#### **ESTIMATED COST**

Cost	64,000,000 VND
Costs incurred 10%	6,400,000 VND
TOTAL	70,400,000 VND

# LIVESTREAM EVENT - THAY CO CHAP CANH UOC MO HIGHLIGHT









## IV. POST-EXECUTION

- 1. MEASUREMENT & EVALUATION
- 2. FEEDBACK

X

X

3. REFLECTION & RECOMMENDATION



#### 1. MEASUREMENT & EVALUATION

Media channel development

Series Hanoistar TV

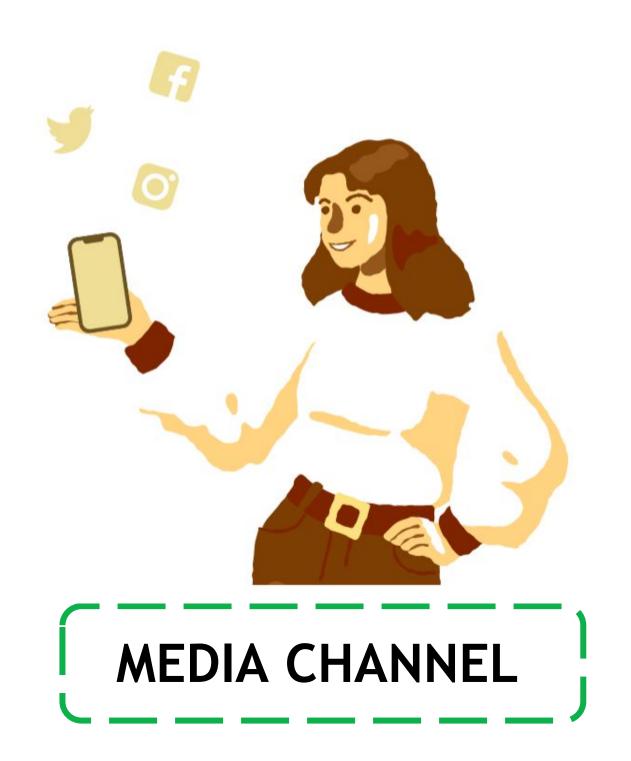
Video introduces Star Innovation Center

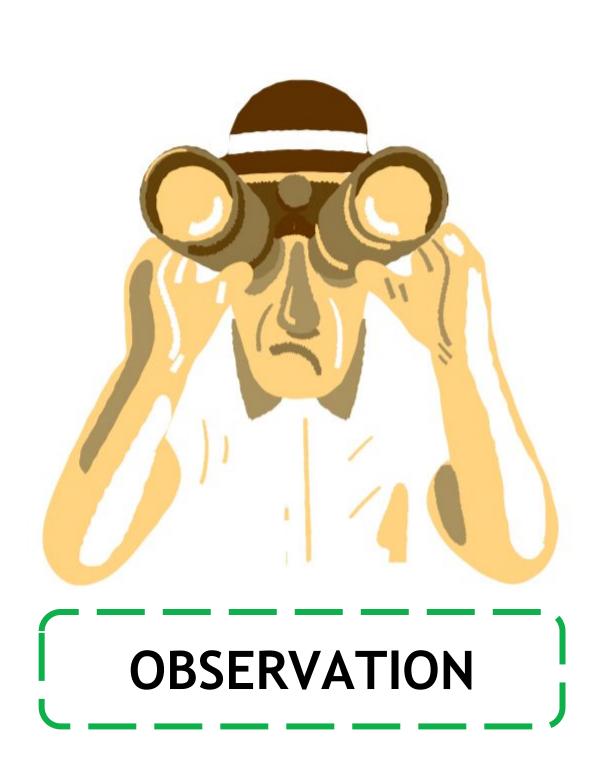
Video "Nhung neo duong online"

Livestream event - Thay Co chap canh uoc mo



# MEASUREMENT METHODS







#### MEDIA CHANNEL DEVELOPMENT



Duration: 2 months (1 October - 30 November)

## Fanpage reach

+52,3%

## Fanpage likes

+430

## SERIES HANOISTAR TV

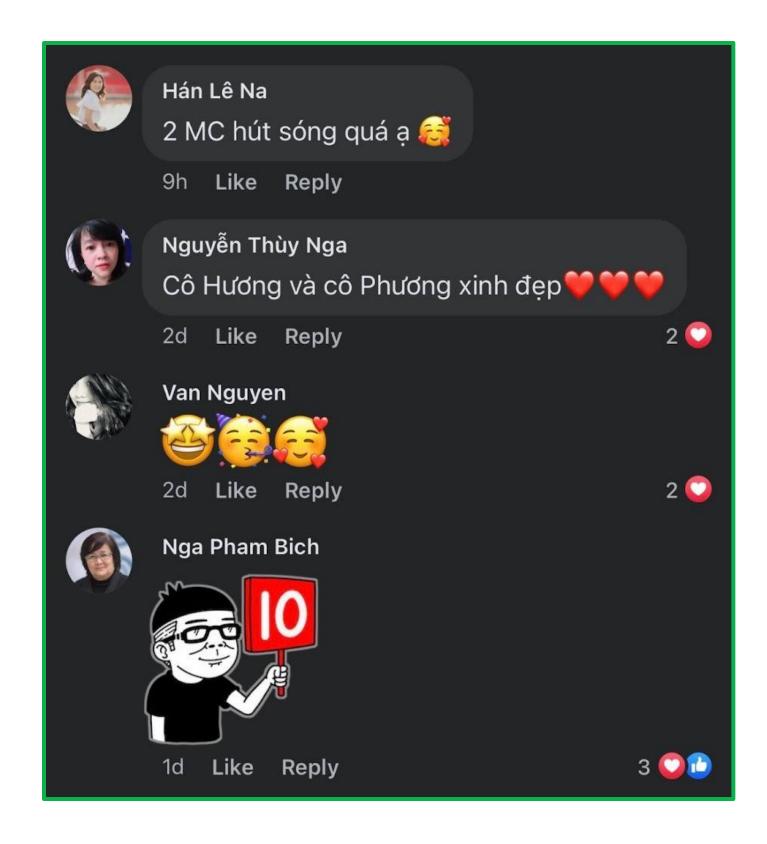


Successfully produced an episode every month and published on Facebook and Youtube

Content	Views	Reactions	Comments	Shares	Note
Episode 1: "Happy School"	3100 views	106 reactions	12 comments	33 shares	Recorded after 2 months
Episode 2: "Breakthrough Energy"	2100 views	113 reactions	17 comments	19 shares	Recorded after 1 months
Episode 3: "Truong chat thi yeu"	1500 views	113 reactions	17 comments	30 shares	Recorded after 2 days

## SERIES HANOISTAR TV





Positive feedback from audiences

## VIDEO INTRODUCES STAR INNOVATION

**CENTER** 



Feedback from Ms. Nguyen Thi Van Trang, the Principal of Hanoistar School

#### VIDEO INTRODUCES STAR INNOVATION CENTER

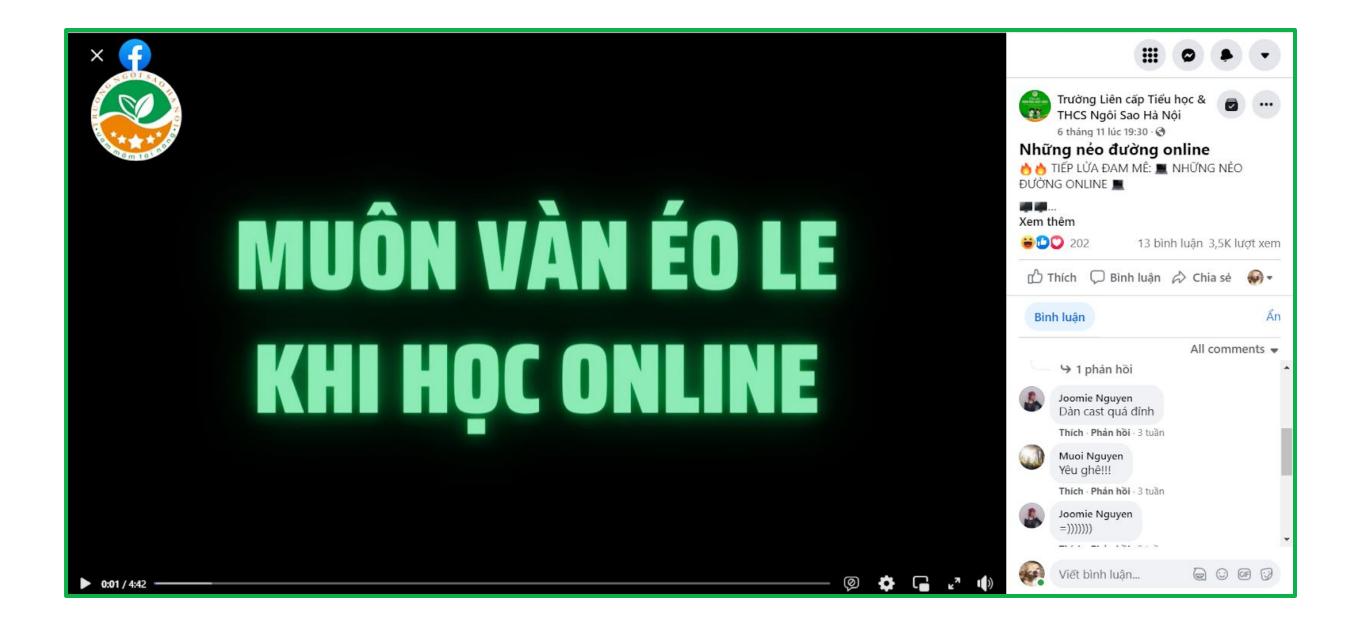
Video introduces "Star Innovation Center"							
Reach	Engagement	Views	Reactions	Comments	Shares	Note	
4,061 reach	146 engagement	1600 views	142 reactions	15 comments	20 shares	Recorded after 1 month	





#### VIDEO "NHUNG NEO DUONG ONLINE"

With the idea influenced by FPT University of describing 50 shades of students studying online at home, the video has brought a hilarious vibe to the viewers. Video "Nhung neo duong online" can be considered as the key moment of the event "Tiep lua dam me"



## VIDEO "NHUNG NEO DUONG ONLINE"

Video "Nhung neo duong online" - Event "Tiep lua dam me"								
Reach	Engagement	Views	Reactions	Comments	Shares	Note		
7187 reach	323 engagement	3100 views	202 reactions (106 "haha" reactions)	44 comments	26 shares	Recorded after 24 days		



## VIDEO "NHUNG NEO DUONG ONLINE"





Positive feedback on video "Nhung neo duong online"



#### LIVESTREAM EVENT - THAY CO CHAP CANH UOC MO





9,676 Reach

4,859 engagement

4,200 views

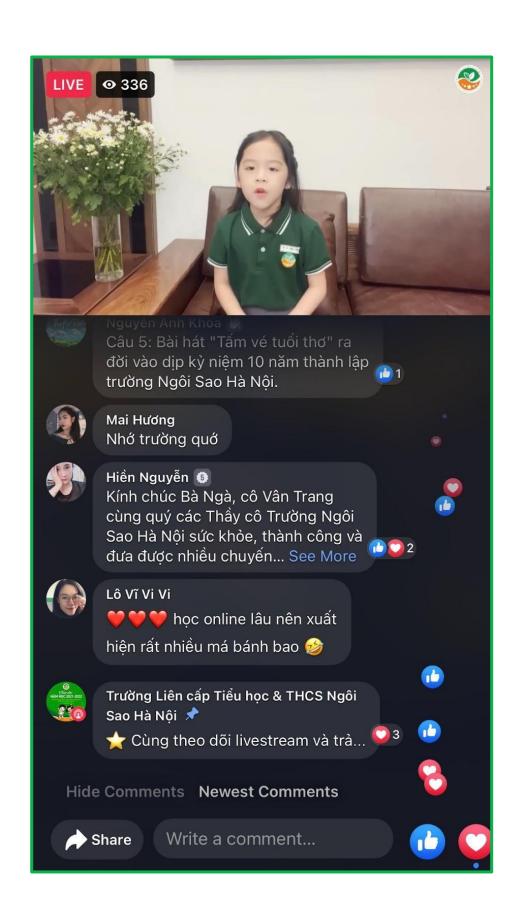


447 Reactions

**406** Comments

113 Shares

#### LIVESTREAM EVENT - THAY CO CHAP CANH UOC MO



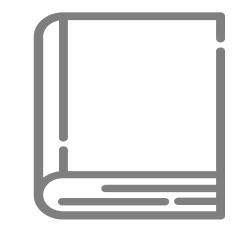


Audiences' interaction and wishes sent to Teachers of Hanoistar School

#### LIVESTREAM EVENT - THAY CO CHAP CANH UOC MO



"Cảm ơn tất cả mọi người trong thời gian vừa qua đã nỗ lực và dành tâm huyết để tổ chức 1 chương trình đầy ý nghĩa cho Nhà trường, phụ huynh và các bạn học sinh."



# HANOISTAR SCHOOL'S CHANGES TOWARDS COMMUNICATION CAMPAIGN

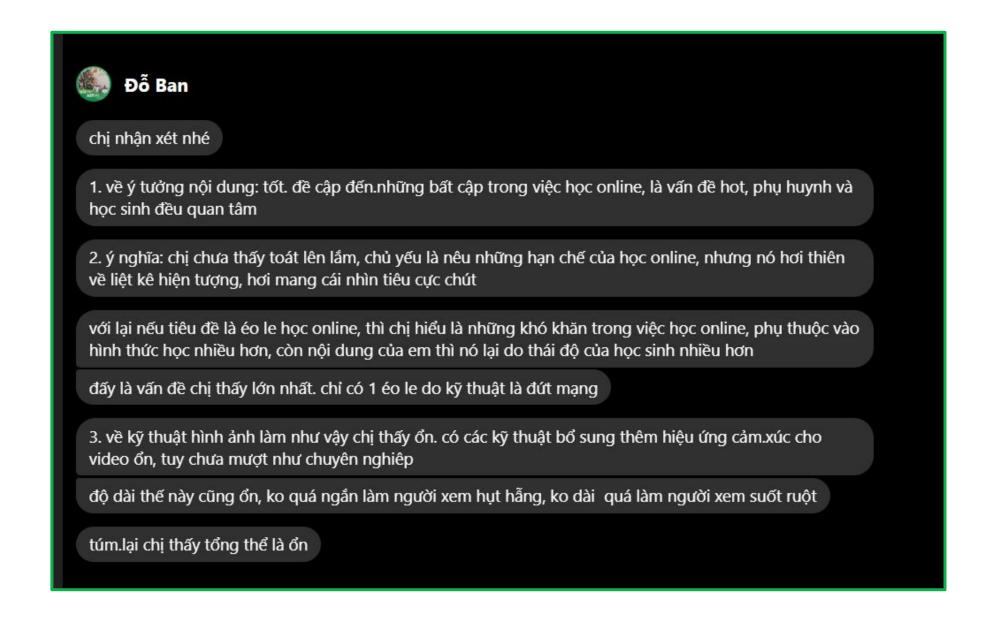


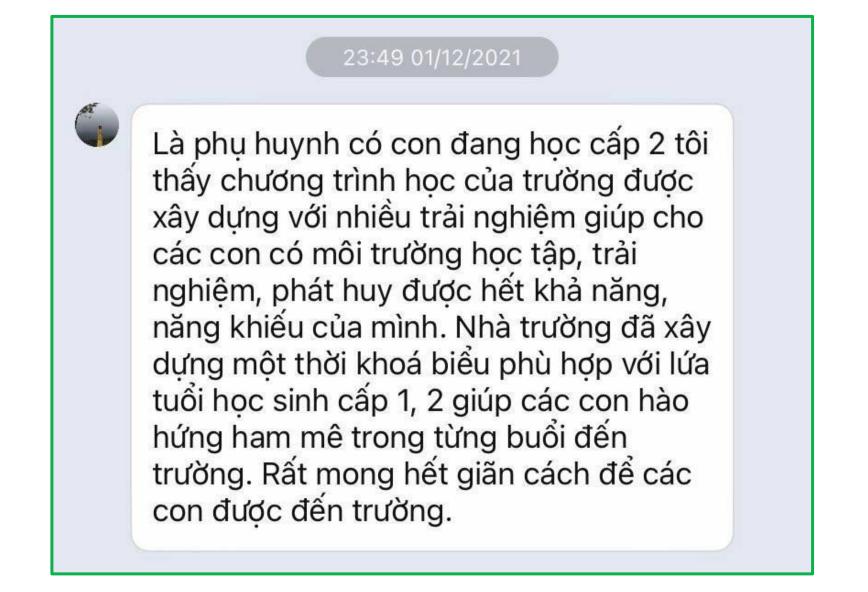
Support teachers' mental health and enhance teaching spirit.

Changes in mindset and attitudes.

#### **NON-HANSER PARENTS' FEEDBACK**







Non-Hansers parent giving feedback and suggestions for the school's media products.

## **EVALUATION**



Diverse contents reach different audiences.

High responsibilities implement team member with specific task.

Opportunity to explore and learn more about the school's culture.

Communication posts are relevant to each content which is supported.

Positive points

## **EVALUATION**



#### **Negative points**

Some contents focused on the internal audience than the external.

Some audiences still prefer the traditional communication.

The connection between people from different departments are still weak

## **REFLECTION**



Teamwork, in order to accomplish a task, it is required to have a seamless combination of employees.

The deadline was not met in a timely manner.

In terms of design, things must be easy to grasp and observe. Communication and transmission methods that are misunderstood

Brainstorming ideas, the team frequently comes up with fancy ideas but no substance.

## **RECOMMENDATION**



Keep pushing material with themes of hilarious videos with instructor, student, and parent interaction

Focus more on building and developing the diversity of media platforms such as Tiktok and Youtube

Recommendation

Diversify the content

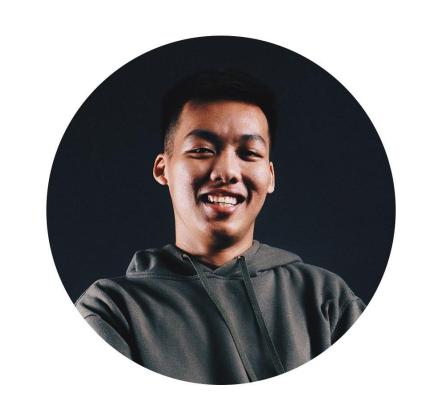
Use paid media

Improving job efficiency by creating friendship among coworkers

#### **CONCLUSION**









"We truly appreciate and respect teachers' efforts in teaching during the COVID-19 pandemic."