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# **CAPSTONE** THESIS

### MULTIMEDIA COMMUNICATION





21/08/2021

#### CAPSTONE THESIS FPTU





### SUPERVISOR: TRAN THUY DUONG

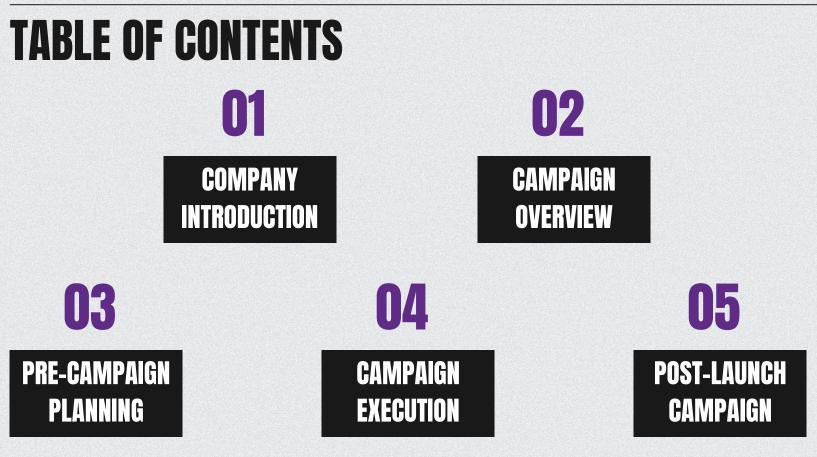




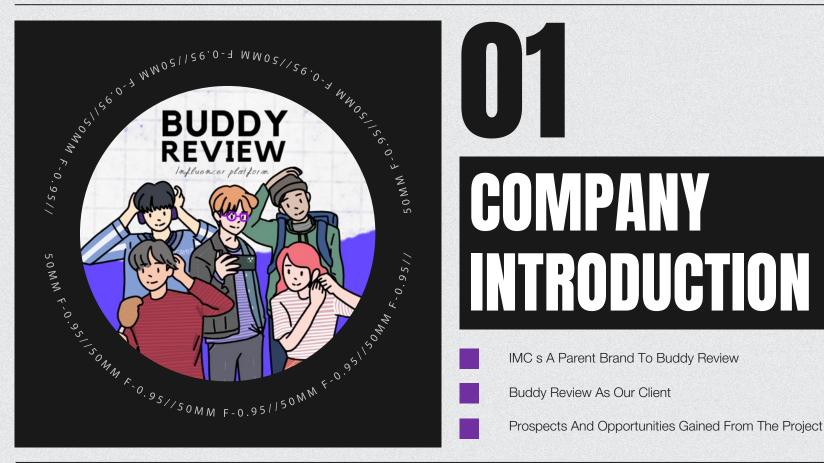
# Increasing brand awareness using native content and influencer marketing for Buddy Review



July 10 - August 20



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# **IMC AS A PARENT BRAND TO BUDDY REVIEW**

01

IMC Corporation was established on 19/07/2008, is one of the leading units in the multimedia communication industry. After nearly 7 years of establishment and development, IMC has launched high-quality television channels.

02

03

On September 28, 2015, IMC Corporation cooperated with Saigon Cultural Corporation SCPC to start construction of the IMC/SCPC Multi-Purpose Cultural Center.

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# **IMC AS A PARENT BRAND TO BUDDY REVIEW**

### The Management System Media Strengths

1 The

The influencer management team is incredible

2

IMC's achievements have been strongly oriented for communication



After more than 10 years of development, IMC has widely covered television



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# **IMC AS A PARENT BRAND TO BUDDY REVIEW**

### Their Services and Products



Paramount Channel Vietnam A Channel Of Classic Movie Channel

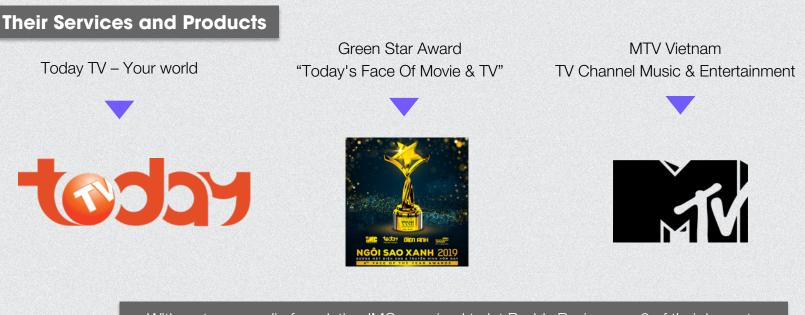
### Movie World Magazine





Anh Minh Communication Advertising Joint Stock Company (Ami)

# **IMC AS A PARENT BRAND TO BUDDY REVIEW**





With a strong media foundation IMC promised to let Buddy Review use 2 of their largest TV channels, TodayTV and MTV Viet Nam, these two channel viewers are closest to Buddy Review target audience.

## **BUDDY REVIEW IS OUR CLIENT**



Buddy Review is the best integrated solution for influencer marketing, combining management, guidance and evaluation tools

Buddy Review is a data-driven solution with the help of AI and Big Data, focused on generating reliable information

2

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2012

Buddy Review was formed as a startup of 3 tech students form Thailand

# **BUDDY REVIEW IS OUR CLIENT**

**History and Services** 

### 2015

Buddy review first application was to create the first multi function ecosystem website

2019 PROPRIETARY MANAGEMENT SYSTEM debut

2016

Platform P2P Lending

### 2018

The turning point came when Buddy completed the 100th project to advertise for Thai cosmetics brand Laneige

### 2020

Signing multinational franchise and management contracts with IMC Group.

# **BUDDY REVIEW IS OUR CLIENT**

### **Company Situation Analysis**

Ignoring Influencer Marketing will be a big loss for brands in the process of brand promotion Today one website is no longer enough, brands want Influencers to interact and perform activities that help brands promote campaigns

Influencer marketing has grown on all platforms, and up to 70% of businesses invest

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# **BUDDY REVIEW IS OUR CLIENT**

5

### **Analyze Potential Customers**



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Most of the business problems are always want quality Influencer but cheap price Once you have found the right influencer, accessing microinfluencers can also be difficult At this time, finding a professional platform is the easiest way 3 Buddy Review brings a system of many KOLs, Influencers

Helping brands to verify the quality of Influencers and content

# **BUDDY REVIEW IS OUR CLIENT**



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### Analysis Of The Strengths



Buddy Review (Buddy Review.co) has become TOP 1 platform for Influencer Marketing

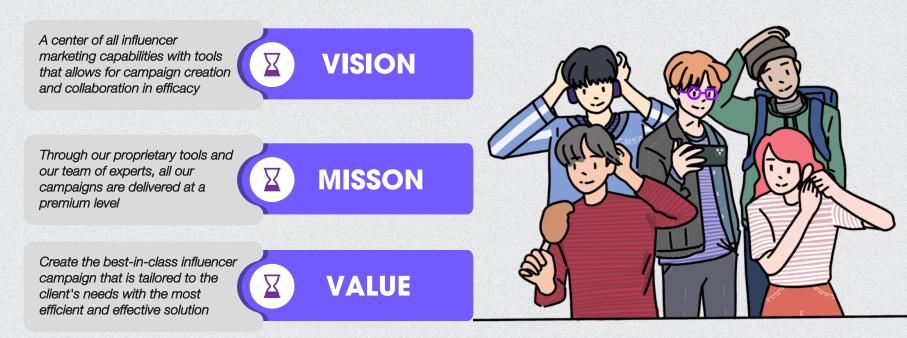
# VIETNAM

Buddy Review also offers:

- Professional Booking KOLs/Influencers support platform, strong team of KOL/Influencer.
- Owning a "tracking" system (searching, managing, working and synchronizing content)
- Campaigns management for the most effective results.
- Support multiple review channels: Facebook, Fanpage, Instagram, Youtube, Tiktok.
- Support the most optimal cost

# **BUDDY REVIEW IS OUR CLIENT**

### Mission - Vision - Core Values



# **BUDDY REVIEW IS OUR CLIENT**

### SWOT

| STRENGTHS   | WEAKNESSES   |
|---|--|
| <ul> <li>Have high-tech management systems that helps the brand identify the influencers and their contents</li> <li>Operated by IMC Group, one of the biggest media groups.</li> <li>Good Reputation in ThaiLand market create a strong Buddy Review platform</li> </ul>   | <ul> <li>Join the Vietnam influencer market a bit late compare to the other competitors</li> <li>Still a new platform in Vietnam</li> <li>Still not have a base loyal customer in Vietnam</li> <li>Owned media platforms are still incomplete</li> </ul>         |
| OPPORTUNITIES   | THREATS  |
| <ul> <li>The demand of using nano and micro influencers is rising in Vietnam</li> <li>The number of micro and nano influencers in Vietnam has been increasing rapidly these years.</li> <li>The Covid-19 pandemic - people have to stay at home according to the directives of the Nation. So the need to use social media is also increasing.</li> </ul> | <ul> <li>Many competitors like Hiip Asia, Revu, Seven Saturday<br/>and they already have a solid customer base in<br/>Vietnam market</li> <li>Low brand awareness compare to other competitors</li> <li>Covid-19 may affect customers buying behavior</li> </ul> |

**PROSPECTS AND OPPORTUNITIES GAINED FROM THE PROJECT** 

We will have more experience on how to schedule actual campaigns

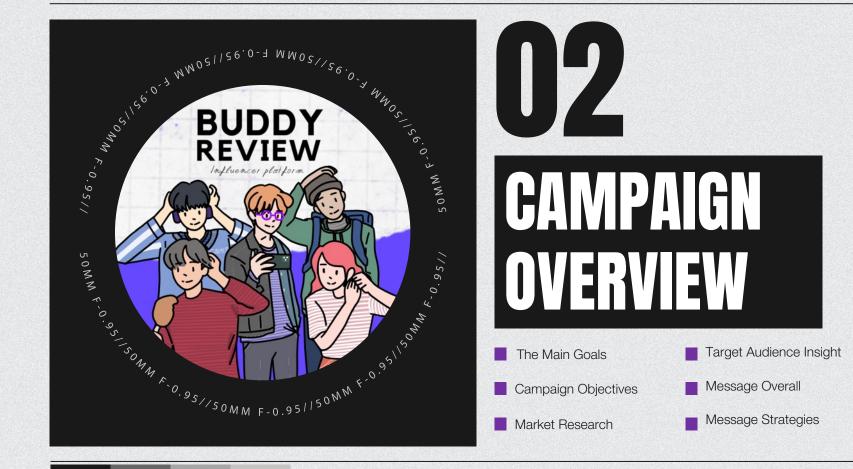
Create a new marketing platform for IMC that is much more suitable for the time of crisis



BUDDY REVIEW

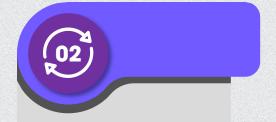
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### THE MAIN GOALS

Raise awareness to Buddy Review



Targets the core value of native contents to push brand awareness using TikTok, Facebook and Instagram



The challenge "Buddy Review Everything". This trend will challenge viewers on TikTok to test their talents and review something random around them.

# **CAMPAIGN OBJECTIVES**

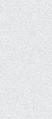


- Increase people's awareness of the brand Buddy Review
- Increase people's awareness of the benefits of Influencer Marketing



### **BRAND POSITIONING**

 Position Buddy Review as a platform for influencer marketing aimed at native content and high conversion rates. Stable and long-term relationship between Brands, Influencers and Buddy Review



01

02

05

### **CAMPAIGN OBJECTIVES**

Update visual and contents on social media, including Facebook, Instagram and TikTok

Attract followers by create contents on social media



Show brands how Influencer Marketing works with the benefits of using Micro/Nano Influencers

🔆 04

Launch "Buddy Review Everything" Challenge on TikTok, with native and funny review videos made by Micro/Nano Influencers and users. Review everything they want around them.

Attract more brands and influencers to join Buddy Review

### **CAMPAIGN OBJECTIVES**

### S.M.A.R.T OBJECTIVE

| Categories |            | KPI       |
|------------|------------|-----------|
| Fanpage    | Like       | 2000      |
|            | Reach      | 800       |
|            | Engagement | 500       |
| TikTok     | View       | 1,500,000 |
|            | Like       | 700,000   |

### **MARKET RESEARCH**

### **Businesss**

10

According to Vietnam investing newspaper -Vietnam belongs in the Top 3 countries in South East Asia and has the largest number of Startups

01

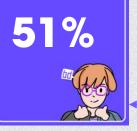
According to Autrade - the number of start up company in Viet Nam from 400 in 2012 has increase to almost 1800 in the year 2015

02

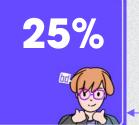
In the time from 2016 - 2019 there were 3000 new startups. 03

## **MARKET RESEARCH**

### Influencers



Advertisers choose influencer marketing



FACEBOOK is still the biggest platform for influencers to thrive





Influencer Marketing has recorded a huge leap **\$9.7** billion in 2020 and increase to **\$13.8** billion by the end of 2021.

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# **MARKET RESEARCH**

Influencers





Micro and nano influencers have more interactive with the customers than the Celebrities

01

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# **COMPETITORS**

### **REVU VIETNAM**



hiip 📀



he leading

get started

influencer platform

Southeast Asia



01

# **TARGET AUDIENCE INSIGHT**

#### Campaign Target Audience

|                    | Business People  | Influencers  | Internet users   |
|--------------------|--|--|--|
| Age                | 25 - 40  | 16-30  |  |
| Location           | Mainly in Hanoi and HCMC   | Mainly in Hanoi, Danang and HCMC   | Across Vietnam   |
| Occupation         | <ul> <li>Businessmen</li> <li>Marketers</li> <li>Startups</li> <li>Brands</li> <li>SMBs</li> </ul>   | <ul> <li>Various occupations</li> <li>Reviewers</li> <li>Bloggers</li> <li>Vloggers</li> <li>TikTokers</li> </ul>  | <ul> <li>Various occupations</li> <li>Including Business People and<br/>Influencers Categories</li> </ul>  |
| Behaviors & Habits | <ul> <li>Find effective marketing methods</li> <li>Optimize marketing extra costs</li> <li>Increase product/ service sales</li> <li>Find new methods for marketing</li> <li>Looking for stable long-term partners</li> </ul> | <ul> <li>Influential activities on social media</li> <li>Looking for brands to cooperate with</li> <li>Developing their strengths</li> <li>Try to have bigger influence</li> <li>Looking for stable long-term partners</li> <li>Make / follow online trends</li> </ul> | <ul> <li>Use Internet and Social Media<br/>frequently</li> <li>Looking for news, knowledge,<br/>entertainment</li> <li>Learning something new</li> <li>Follow online trends</li> </ul> |
| Touchpoints        | Social Media     Photos & Videos     KOLs & Influencers  | <ul> <li>Social Media</li> <li>Photos &amp; Videos</li> <li>KOLs &amp; Influencers</li> </ul>  | <ul> <li>Social Media</li> <li>Photos &amp; Videos</li> <li>KOLs &amp; Influencers</li> </ul>  |

BUDDY REVIEW

# **TARGET AUDIENCE INSIGHT**

Audience Persona

|             | Businessman   |  |
|-------------|---|--|
| Sex         | Male  |  |
| Age         | 25 - 35   |  |
| Location    | Hanoi, Ho Chi Minh City   |  |
| Features    | <ul> <li>Ready to have new experience</li> <li>Active on Social Media</li> <li>Search information on the Internet</li> <li>Risk taker</li> </ul>  |  |
| Pain Points | <ul> <li>No or little experience with Influencer Marketing</li> <li>Finding marketing solutions</li> <li>The price of hiring KOLs and Mega Influencers is too high</li> <li>Need more marketing costs optimization</li> </ul> |  |

|             | Influencers  |  |
|-------------|--|--|
| Sex         | Female   |  |
| Age         | 18 - 25  |  |
| Location    | Hanoi, Ho Chi Minh City  |  |
| Features    | <ul> <li>Active on Social Media</li> <li>Come up with creative ideas</li> <li>Dynamic and creative</li> <li>Search information on the Internet</li> <li>Make / follow trends online</li> </ul> |  |
| Pain Points | <ul> <li>Mostly have lack of working experience</li> <li>Struggle to develop strengths</li> <li>Being scammed</li> <li>Need skilled management team</li> </ul>                                 |  |

BUDDY REVIEW

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# **TARGET AUDIENCE INSIGHT**

Kieji.



The number of influencers in Vietnam has increased a lot in recent years. Many of them do not know how to develop their strengths and potentials. Or they may need a skilled management team.



Using KOLs or Mega Influencers has been a familiar and effective method for many brands to advertise their products or services. But the costs to hire KOLs and Mega Influencers are very high. And at the moment, so many people ignore these advertisements because they are too "scripted". Brands find out Micro Influencers have a better approach nowadays.

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## **MESSAGE OVERALL**

When mentioning Buddy Review, brands and influencers will pop up in their mind a meaning: a best buddy of a brand, like two really close buddies in life. Create contents professionally, review a variety of products with the closest and most natural contents.

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# **MESSAGE OVERALL**

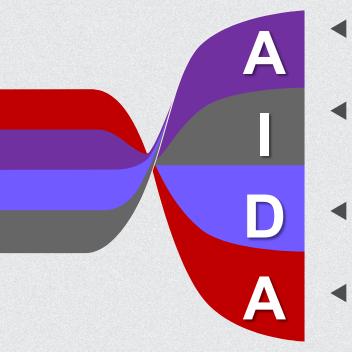
# NO MATTER WHAT YOUR BRANDS, SERVICES OR PRODUCTS ARE,



- $\checkmark$  We have a team of professional influencers, ready to review everything.
- Bring the most reliable experience and maximize customer conversion rate.
- Buddy Review aims to build a professional ecosystem of influencer marketing, thereby helping influencers successfully optimize advertising content and have a strong network of influencers. Together develop strengths and long-term relationships.



# **MESSAGE STRATEGIES**



### **ATTENTION (AWARENESS)**

Make the audience know about Influencer Marketing and our new platform Buddy Review just arrived in Vietnam.

### INTEREST OF THE CUSTOMER

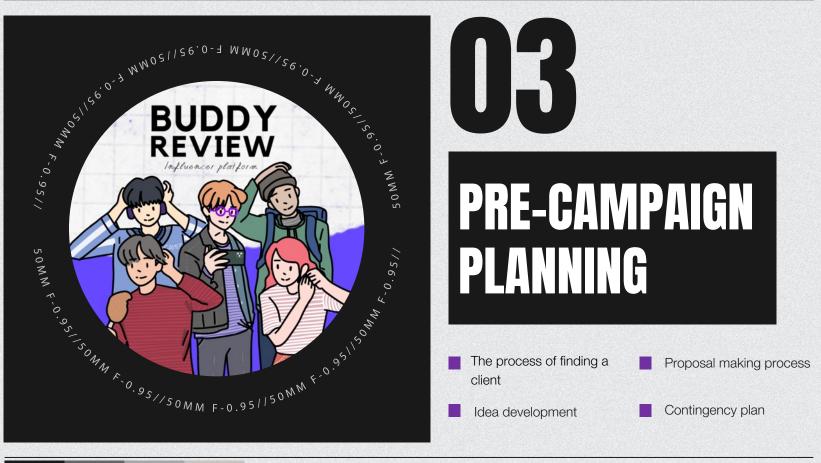
Launch "Buddy Review Everything Challenge", let the audience, viewers, influencers take part in the challenge. Who posts the best video contents of the challenge may join the Buddy Review team.

### DESIRE

Show the audience the benefits when they join Buddy Review.

### ACTION

Encourage the audience to join Buddy Review.



# THE PROCESS OF FINDING A CLIENT

The first problem at the beginning of our project which is finding customers After quarantine so there is not a chance that any brand would accept and create a budget for some college student to finish their graduation thesis

2

Our supervisor introduced us to Vietcup,but there was already a group working with Vietcup for their final project so this would be very difficult for us to develop a new idea

3

# THE PROCESS OF FINDING A CLIENT

Luckily, Thanh Dat remembered that when he was in Ho Chi Minh he used to work for an agency brand called IMC So immediately we contact them and take the time to research about the brand on the same day

Δ

We are already kind of late we accept

the risk and prepare

5

to put in 200% efford for this project if we accept the job We decided to take the risk and join the Buddy Review marketing team on June 20.

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### **IDEA DEVELOPMENT**

First, we planned to run a Media Production and events for Buddy Review. But due to the Covid-19 pandemic situation, we are not able to have activities outdoors

We planned a Buddy Review media campaign to increase brand awareness, attract more brands and influencers to cooperate with

The main social media platforms we use are Facebook, Instagram and TikTok

# **PROPOSAL MAKING PROCESS**

01

In our first plan, we were about to run a Media Production, including photo shooting, making TVC and editing videos and do event works 02

Our original proposal comes with the support of two other mainstream media channels with a TVC

# Q

### 03

At the start of July 2021, Buddy Review Thailand and Buddy Review Vietnam had an internal disagreement and it led to our campaign having to delay till June for IMC to settle the disagreement between two agencies

# **PROPOSAL MAKING PROCESS**

# 04

Unfortunately the pandemic has come to Vietnam again, and this time, the number of cases is very large and continuously increasing

#### 05

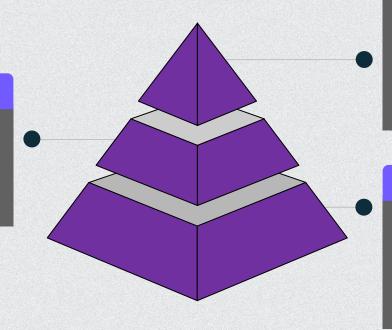
This final problem has put an end to our original proposal to the company our budget for us got cut from 30.000.000 VND to 10.000.000 VND we can't even use other platform like Joylada, MTV and TodayTV anymore



### **CONTINGENCY PLAN**

#### 01.

We decided to stay with Buddy Review because it was too late to find another client for us.



#### 02.

We have to come up with another plan which is Buddy Review Everything, a campaign target to expand and create an influencer file for Buddy Review

#### 03.

After a while, they allowed us to do it, especially with the help of IMC Group we are able to use most of their media resources.



### **KEY ACTIVITIES**

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PHASE 1

Increase Awareness



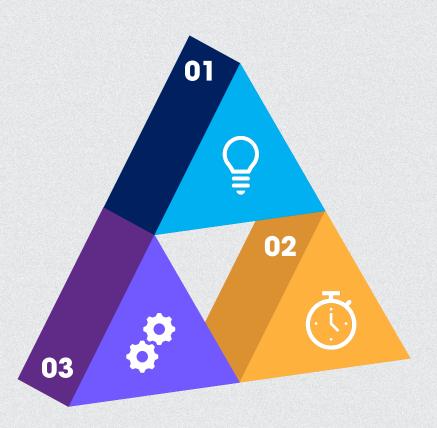
#### PHASE 2

Increase Awareness and Position the Brand



#### PHASE 3

Create and Develop Influencer Network



### **KEY ACTIVITIES**

In this phase our target is to provide as much information about influencer marketing for our viewers as possible According to Decision Lab, by 2020, 26% of total Internet advertising is projected to be blocked

**Increase Awareness** 

PHASE 1

Ø

### **KEY ACTIVITIES**

Deliver academicposts on marketing knowledge to an audience, especially influencer marketing

After viewer understand and know what is influencer and how influencer marketing work, this is the perfect opportunity to strike right at what they are interested in



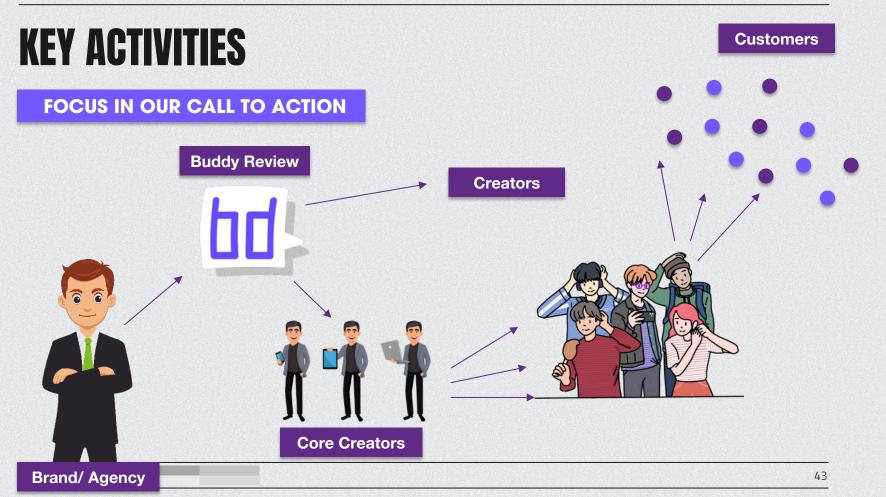
**Increase Awareness** 

& Brand Position

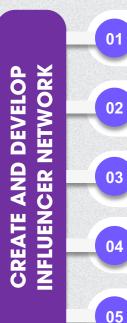
And to achieve this target the content will keep the attention to the influencer but it will be the case study of an already successful influencer marketing campaign

Through articles on Influencer will begin to spread the brand image of

Buddy Review.



### **KEY ACTIVITIES**



Buddy Review has an intelligent emotional measurement system that continuously updates in real time

Buddy Review helps manage campaigns, review and coordinate with participating reviews for the most effective results.

Ensuring "real interaction", as well as quality content requires a lot of time

Powerful tools built into Buddy Review that help tracking how people use your app, website, Facebook Page

High-tech assessment management system, helping brands to verify the quality of Influencer and Content. Thereby maximizing the customer conversion rate.

Why is the "Buddy Review Everything" challenge on Tiktok?

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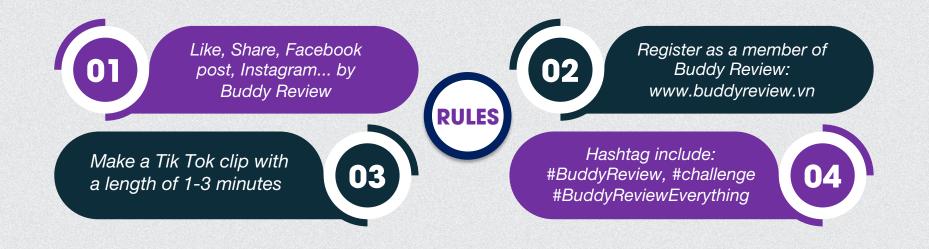
Like we have mentioned before in the market research segment TikTok as a social media platform



But Gen Z are not our only target audience, the top 5 best videos that successfully create a review video with native content and can be differentiated with the other solely for the purpose of marketing only review video will get to choose and compare to other marketing only video for the brand to see the difference between them Ę

Final objective is to spread brand awareness

#### **Rules And Management Methods**



#### **Rules And Management Methods**

The product reviewed must be a product authorized by a third party and approved by Buddy Review

When the air clip is required to have the exact hashtag: #BuddyReview, #BuddyReviewEverything The Buddy Review logo appearing in the clip must be clear, not inverted, distorted or wrong color

All images of influencers in the clip are fully used by Buddy Review for advertising purposes

06

**RULES** 

**Rules And Management Methods** 

Management Methods



We will use those # to keep updates on the number of participants and interaction rate of the challenge. Contact, send job JD, detailed job description, edit clip, take over, air clip and negotiate the benefits of the parties



Check subscription status on Buddy Review. Request clip repair if needed. Schedule the influencer air clip. Collect clip links through Buddy Review's management tool Check KPIs with a tracking data tool. Talk to influencers about benefits

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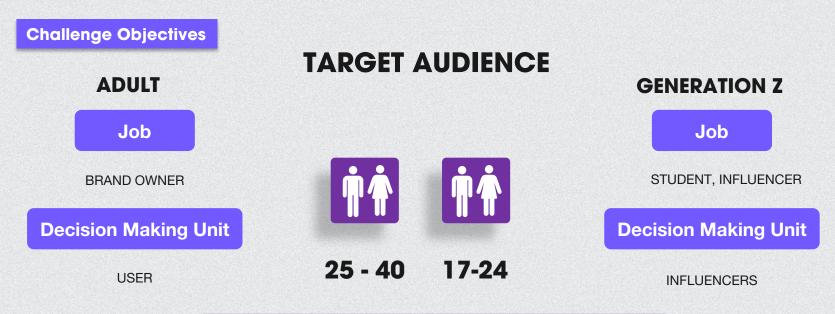
### **"REVIEW EVERYTHING" TIKTOK CHALLENGE**

#### Challenge Objectives



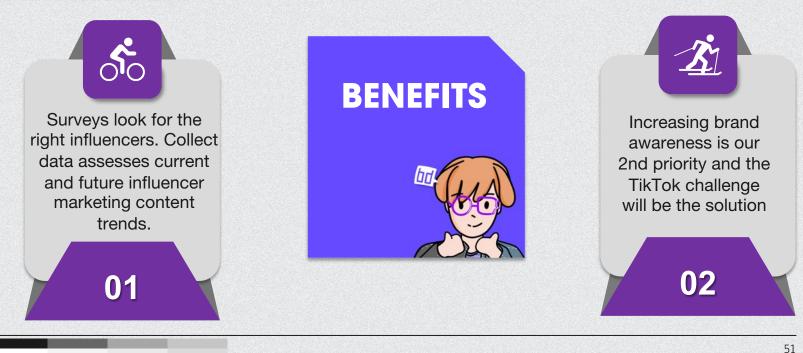
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### **"REVIEW EVERYTHING" TIKTOK CHALLENGE**



Our target audience will be all social media users and focus specifically on TikTok users.

#### Challenge Objectives





The videos released by Buddy will be censored to bring 3 characteristics:



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| Tone of<br>voice   | Describe Should   |   | Shouldn't   |
|--|---|---|---|
| Funny  | Product review videos are<br>humorous to create a feeling<br>of closeness to viewers. | Use funny, playful words that<br>are suitable for the audience<br>Funny songs, skits, quotes, etc.                          | Using jokes about body<br>shaming, racism, LGBT,<br>feminism, religions.    |
| Positive   | Each Buddy video is a unique<br>product with each influencer's<br>own quality         | Each influencer always has its<br>own quality and the influencers'<br>videos must not lose their own<br>substance           | Hate speech, war speech, negative contents                                  |
| Buddy Review's product<br>review videos do not focus too<br>much on advertising the<br>product, instead it is a natural<br>normal content to avoid the<br>situation that viewers feel<br>disgusted with ads. |   | Come up with interesting unique<br>contents.<br>Provide information about<br>products through indirect forms,<br>sentences. | Pure promotional video only<br>reviews the product as it was<br>programmed. |



- We decided to choose purple colors like the main color of Buddy Review. Challenge participants may have purple colored stuff included in their videos
- Participants have to show the Buddy Review logo or stick the logo to one of the corners of the videos.
- Participants can use TikTok default fonts, which are simple, easy to read and not too complex.







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### **OWNED SOCIAL MEDIA CONTENT DIRECTION**

INSTAGRAM FACEBOOK TOPIC DIRECTION

> Our team needs to focus on increasing brand identity and brand awareness of the customers.

Our Facebook & Instagram now will keep posting all types of influencer content and make it looks like a marketing strategy instead of a challenge

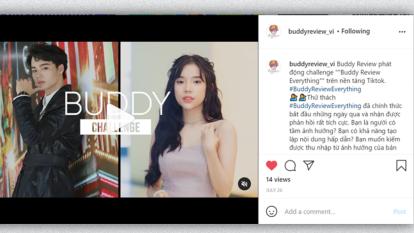
New posts will push more into the case studies of successful influencers to motivate young viewers to become influencers themself

| Topics     | Contents  | Frequency  |
|------------|---|--|
| Knowledge  | Content about Influencers, Influencers Marketing<br>Show the benefits of choosing Influencer Marketing<br>Tips and good modern marketing solutions  | Mostly in midweek  |
| Case Study | Case studies of some successful influencers to motivate the<br>audience<br>Case studies of featured successful Influencer Marketing<br>Campaigns in Vietnam to attract brands and influencers | 1 - 2 post / week  |
| Encourage  | Show the benefits of choosing Influencer Marketing<br>Show what the audience receive when joining Buddy Review<br>Encourage the audience to join Buddy Review                                 | More frequently<br>Including in the others topics  |
| Challenge  | #BuddyReviewEverything Challenge launching posts<br>Teaser Video of the challenge<br>Remind audience to join the challenge<br>Compilation of featured review videos of the challenge          | The challenge launching content<br>posted at the beginning<br>Remind the challenge once a<br>week<br>Compilation video is at the end |

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## **OWNED SOCIAL MEDIA CONTENT DIRECTION**





#### **STAGE 1**

| Time        | Objectives  | Process  | Platforms             |
|-------------|---|--|-----------------------|
| 20/6 - 25/6 | Buddy Review had just released in Vietnam                                       | Join Buddy Review<br>Plan the Campaign Project   |                       |
| 25/6 - 1/7  | Show audience the benefits<br>of Influencer Marketing<br>Introduce Buddy Review | Design new concept for posts<br>Post content with helpful<br>knowledge<br>Post successful case studies<br>using Influencer Marketing<br>Propose to the Board of<br>Directors about the TikTok<br>Challenge | Facebook<br>Instagram |

#### **STAGE 2**



Impact on customer awareness. To have better attraction for Buddy Review brand, our team planned and launched #BuddyReviewEverything challenge on TikTok.

| Time        | Objectives  | Process  | Platforms                       |
|-------------|---|--|---------------------------------|
| 2/7 - 9/7   | Show audience the<br>benefits of Influencer<br>Marketing<br>Show the advantages<br>when joining Buddy<br>Review | Prepare for the challenge<br>Launch challenge #BuddyReviewEverything on<br>TikTok<br>Contact core influencers for the challenge<br>Post content with helpful knowledge<br>Post successful case studies using Influencer<br>Marketing                 | Facebook<br>Instagram<br>TikTok |
| 10/7 - 10/8 | Encourage more<br>audience to join Buddy<br>Review  | <ul> <li>Remind audience to do the challenge on<br/>Facebook and Instagram</li> <li>Post teaser videos of the challenge</li> <li>Post content with helpful knowledge</li> <li>Post successful case studies using Influencer<br/>Marketing</li> </ul> | Facebook<br>Instagram<br>TikTok |



Measure and finish the Campaign Project.

| Time        | Objectives  | Process  | Platforms                       |
|-------------|---|--|---------------------------------|
| 11/8 - 20/8 | Measure the effectiveness of the campaign project | Close the #BuddyReviewEverything<br>challenge<br>Post featured review videos of the challenge<br>Count data<br>Finish the campaign | Facebook<br>Instagram<br>TikTok |

| (HI)                  | TIMELINE "BUDDY REVIEW EVERYTHING" TIKTOK CAMPAIGN   |   |   |   |  |   |
|-----------------------|--|---|---|---|--|---|
| Buddy Review          | 25/6/2021 - 2/7/2021   | 2/7/2021 - 9/7/2021   | 10/7/2021 - 10  | 0/8/2021  | 10-19/8/2021   | 19-20/8/2021  |
| Exclusive KOLs        |  | Make and post videos  | Share and intera  | act   |  |   |
| Macro Influencers     |  | Make and post videos  | Share and intera  | act   | · ·  |   |
| Micro influencers     |  |   | Make and post videos Share and interac  |   |  |   |
| Freelance Influencers | Ν  |   | Make  | e and post videos   |  |   |
|                       | Seeding, ads và count data   |   |   |   | Count data   |   |
| Team Buddy            |  |   |   |   |  |   |
|                       | <ul> <li>✓ Propose to the<br/>board of directors</li> <li>✓ Planning</li> <li>✓ Contact with core<br/>influencers</li> </ul> |   |   |   |  |   |
|                       | Macro Influencers<br>Micro influencers<br>Freelance Influencers  | 25/6/2021 - 2/7/2021         Exclusive KOLs         Macro Influencers         Micro influencers         Freelance Influencers         Freelance Influencers         Team Buddy         Y       Propose to the board of directors y         Planning         Y       Contact with core | 25/6/2021 - 2/7/2021       2/7/2021 - 9/7/2021         Exclusive KOLs       Make and post videos         Macro Influencers       Make and post videos         Micro influencers       Make and post videos         Freelance Influencers       Freelance Influencers         Freelance Influencers       Seeding, ads và count data         V       Propose to the board of directors          V       Planning         V       Contact with core | 25/6/2021 - 2/7/2021       2/7/2021 - 9/7/2021       10/7/2021 - 1         Exclusive KOLs       Make and post videos       Share and intera         Macro Influencers       Make and post videos       Share and intera         Micro influencers       Make and post videos       Share and intera         Freelance Influencers       Make and post videos       Make and post videos         Freelance Influencers       Make and post videos       Make and post videos         Freelance Influencers       Make and post videos       Make and post videos         Freelance Influencers       V       Post teaser videos, some featured videos         V       Post teaser videos, some featured videos       V         V       Planning       V       Post teaser videos, some featured videos         V       Planning       V       Remind the challenge | 25/6/2021 - 2/7/2021       2/7/2021 - 9/7/2021       10/7/2021 - 10/8/2021         Exclusive KOLs       Make and post videos       Share and interact       Image: Constant of the state of t | 25/6/2021 - 2/7/2021       2/7/2021 - 9/7/2021       10/7/2021 - 10/8/2021       10-19/8/2021         Exclusive KOLs       Make and post videos       Share and interact       Image: Constraint of the constra |

# **CAMPAIGN BUDGET**

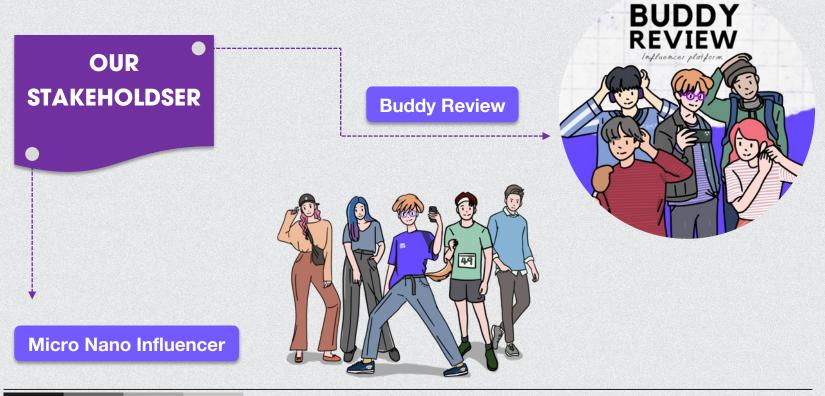
|     | BUDGET                      |        |              |                |  |  |
|-----|-----------------------------|--------|--------------|----------------|--|--|
| STT | CONTENT                     | NUMBER | UNIT         | COST           |  |  |
| 1   | Marketing ads for Facebook  | 6      | person       | 4,600,000 VND  |  |  |
| 2   | Marketing ads for instagram | 5      | person       | 2,400,000 VND  |  |  |
| 3   | Micro Influencer            | 20     | person       | 16,000,000 VND |  |  |
| 4   | Nano influencer             | 10     | Person       | 15,000,000 VND |  |  |
|     | TOTAL BUDGET                |        | 38,000,000 \ | /ND            |  |  |

FPT UNIVERSITY



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# **STAKEHOLDER ENGAGEMENT PLAN**



FPT UNIVERSITY

# **STAKEHOLDER ENGAGEMENT PLAN**



### **STAKEHOLDER ENGAGEMENT PLAN**



01



10



01

IMBee still has the right to use communications channels. We are able to deploy



### **CAMPAIGN MEASUREMENT**

Buddy Review fanpage is now

the top

pages you

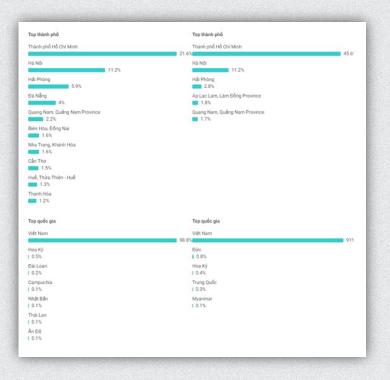
should watch with content related to influencers on Facebook.

5

| -                   | nên xem<br>hiệu quả của    | a Trang và bài viết của bạn với các Trai | ng tương tự trên Fa | icebook.             |                   | 🖍 Tạo bài viết           |
|---------------------|----------------------------|--|---------------------|----------------------|-------------------|--------------------------|
|                     | Thêm Tranç                 | 3  |                     |                      | Cảm xúc, bì       | nh luận & lượt chia sẻ i |
| Trang               |                            |  | Tổng lượt thích     | Tr: Từ tuần trước    | Bài viết tuần này | Lượt tương tác tuần này  |
| 1                   |                            | The Influencer Vietnam                   | 22K                 | ▲100%                | 18                | 882                      |
| 2                   | OREVU<br>His Cruste Valued | Revu Vietnam                             | 12,1K               | ▲100%                | 1                 | 1,8K                     |
| 3                   | hiip                       | Hiip                                     | 9,7K                | ▲100%                | 0                 | 4                        |
| 4                   | Vietnam<br>Booking<br>KOLs | Vietnam Booking Kols                     | 5,1K                | ▲100%                | 0                 | 794                      |
| <sup>вдл</sup><br>5 |                            | Buddy Review Vietnam                     | 2,9К                | ▲100%                | 2                 | 3,5K                     |
|                     |                            | Cập nhật với Tr                          | rang bạn xem.       | Thu hút thêm lượt th | ich               |                          |
| 6                   | ONFLUENCER                 | Onfluencer                               | 2,6K                | ▲100%                | 2                 | 7,3K                     |

#### **CAMPAIGN MEASUREMENT**





### **CAMPAIGN MEASUREMENT**

The major audience are from the big cities like Ho Chi Minh city, Hanoi, Haiphong and Danang.



On the Facebook fanpage, the audience accounted for 61% female & 39% male, the age range is mostly in between 18 - 35 years old.

E,

On the Facebook fanpage, the audience accounted for 61% female & 39% male, the age range is mostly in between 18 - 35 years old.

| Tỉnh/Thành phố         | Fan của bạn |
|------------------------|-------------|
| Thành phố Hồ Chí Minh  | 623         |
| Hà Nội                 | 322         |
| Hải Phòng              | 171         |
| Đà Nẵng                | 116         |
| Quang Nam, Quảng N     | 58          |
| Biên Hòa, Đồng Nai     | 46          |
| Nha Trang, Khánh Hòa   | 46          |
| Cần Thơ                | 42          |
| Huế, Thừa Thiên - Huế  | 36          |
| Buôn Ma Thuột, Đắk Lắk | 33          |

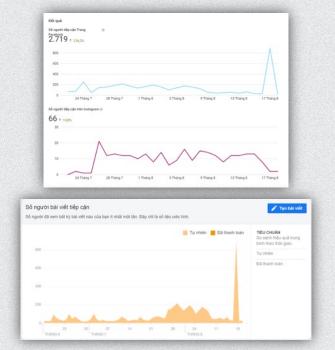
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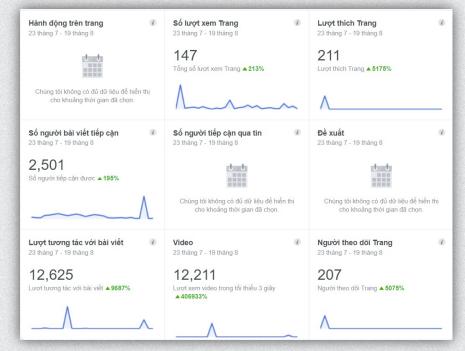
#### **CAMPAIGN MEASUREMENT**

| Ngày đăng           | Bài viết  | Loại | Nhắm mục tiêu | Tiếp cận | Tương tác             | Quảng cáo          |
|---------------------|---|------|---------------|----------|-----------------------|--------------------|
| 15/08/2021<br>10:16 | Đối với các doanh<br>nghiệp vừa và nhỏ đặc      | 6    | 0             | 70       | 1<br>161              | Quảng cáo bài viết |
| 3/08/2021<br>0:24   | Chiến dịch "Đi để trở<br>về" của Biti's là một  | 6    | Ø             | 73       | 1<br>108              | Quảng cáo bài viết |
| 12/08/2021<br>10:25 | Hiện nay mạng xã hội<br>(Facebook, Instagram,   | 6    | 0             | 70       | 1<br>109              | Quảng cáo bải viết |
| 1/08/2021<br>0:05   | Influencer và KOL có<br>diễm gì khác nhau?      | 6    | 0             | 60       | 2<br>109              | Quảng cáo bài viết |
| 0/08/2021<br>0:20   | Vậy là thử thách<br>#BuddyReviewEverythi        |      | Ø             | 76       | 916 <b>1</b><br>269 1 | Quảng cáo bài viết |
| 18/08/2021<br>0:32  | Trong vòng hơn một<br>năm trở lại đây, thế giới | 6    | Ø             | 141      | 0  <br>63             | Quảng cáo bài viết |
| 07/08/2021<br>0:35  | JVevermind - Vlogger<br>đã để lại nhiều ấn      | 6    | Ø             | 197      | 4  <br>128            | Quảng cáo bài viết |
| 16/08/2021<br>11:26 | Sự phát triển của<br>Influencer Marketing       |      | Ø             | 258      | 1<br>137              | Quảng cáo bài viết |
| 15/08/2021<br>0:30  | #BuddyReviewEverythi                            | 6    | 0             | 184      | 3<br>228              | Quảng cáo bải viết |
| 13/08/2021<br>10:04 | Vì sao Micro-Influencer thường có tương tác     | 6    | 0             | 188      | 4  <br>125            | Quảng cáo bài viết |
| 2/08/2021<br>0:18   | Độ Mixi - Mixigaming là<br>ai mà trong vài năm  |      | Ø             | 258      | 5<br>132              | Quảng cáo bài viết |
| 01/08/2021          | Gen Y đã lớn lên trong thời điểm Internet mới   | 6    | 0             | 195      | 3                     | Quảng cáo bài viết |



#### **CAMPAIGN MEASUREMENT**

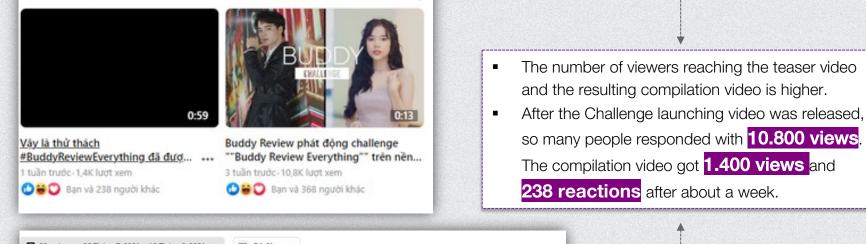




#### The number of reached audiences increased 216.2% on Facebook and 13.8% on Instagram

### **CAMPAIGN MEASUREMENT**

#### Tất cả video



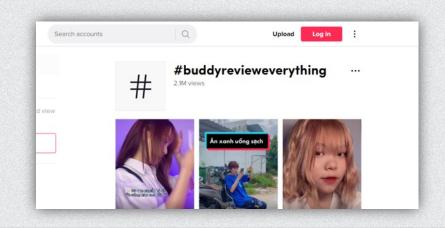
🛱 28 ngày qua: 22 Tháng 7, 2021 - 18 Tháng 8, 2021 💌 ▶ Đã đằng ▼ 1,4K 12,2K 753 170 Số phút xem Lượt xem video tối thiểu Lượt xem video trong tối Tương tác với video Số người theo dõi thực thiểu 3 giảy ▲ 95174% từ 28 ngày trước 1 phút ▲ 100% từ 28 ngày trước ▲ 1989% từ 28 ngày trước ▲ 0% từ 28 ngày trước ▲ 406767% từ 28 ngày trước

### **CAMPAIGN MEASUREMENT**

#### The **#BuddyReviewEverything** Challenge

Reached 2.1 million viewers and more than 60 videos and participants with

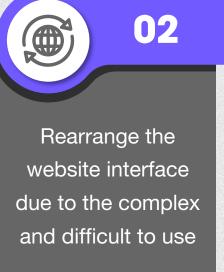
creative contents.



### RECOMMENDATIONS

#### Website interface









### RECOMMENDATIONS

#### Future projects and development



Recruit more exclusive influencers with diverse genres 02

Focus on promoting USP 03 Compete fairly with rivals in the same segment

04 **Buddy Review** is still new in Vietnam. Building brand awareness is still need to push harder



Do you have any questions?