NUTSMAMA Hương vị tình mẹ







SUPERVISOR Dr. Trinh Trong Hung



02. MARKET ANALYSIS & VALUE PROPOSITION

03. KEY ACTIVITIES

04. FINANCIAL ANALYSIS

05. CONCLUSIONS & RECOMMENDATIONS



MAIN CONTENTS

INTRODUCTION

01

The importance of a healthy diet during pregnancy and postpartum period

02

Market opportunity and problem identification

03

Company description & Core value





01___

The importance of a healthy diet during pregnancy and postpartum period



For pregnant mothers

- Babies will directly absorb the nutrients from the foods that mothers consume.
- Eating habits of mothers during pregnancy play an important role in feti's development
- During pregnancy, mothers need more energy and nutrients than normal.
- Have a healthy diet limits mothers' bad medical problems.

Flore You Baby

For postpartum mothers

- Restore mothers' health after giving birth
- Help mothers get enough milk when breastfeeding
- Support overall wellbeing









02

Market opportunity and problem identification

Market Opportunity

- More than 570 thousand new children were born in the first 6 months in 2020 and this number has increased by 1.9% compared to 2019.
- Hanoi is the place with the largest number of children born in Vietnam.



11

Market is quite large with the number of children and pregnant mothers existing each year but no one has yet exploited.

"

No meals service for pregnant and postpartum mothers.





What is NUTSMAMA?





03

Company description & Core value



OUR COMPANY

Type of company: Limited

Liability Company

Company name: Nutsmama

Limited Liability Company

Head Office: 102E3, Le Thanh

Nghi, Hai Ba Trung, Ha Noi

Hotline: +(84) 903 218 516

Nutsnana

OUR PRODUCT

Nutsmama restaurant offers dishes combined with nutritious nuts that are very good for pregnant and postpartum mothers

Nuts are rigorously selected and qualified to process with beef, pork, chicken, shrimp, clean vegetables for being the most nutritious dishes

Nutsnana









MISSION

- Give positive solution to help pregnant and postpartum mothers have a reasonable diet
- Improve health to help limit medical problems in women after childbirth

Nutsnana





VISION

- Become the most famous restaurant chain for pregnant and postpartum mothers with many branches all over Vietnam.
- The first restaurant in Hanoi that has used nuts as a special feature.



COREVALUES

Nutsmama has 4 important elements to create unique brand.

Mufsnana





01.Market potential

02.Market trend analysis

Market Analysis

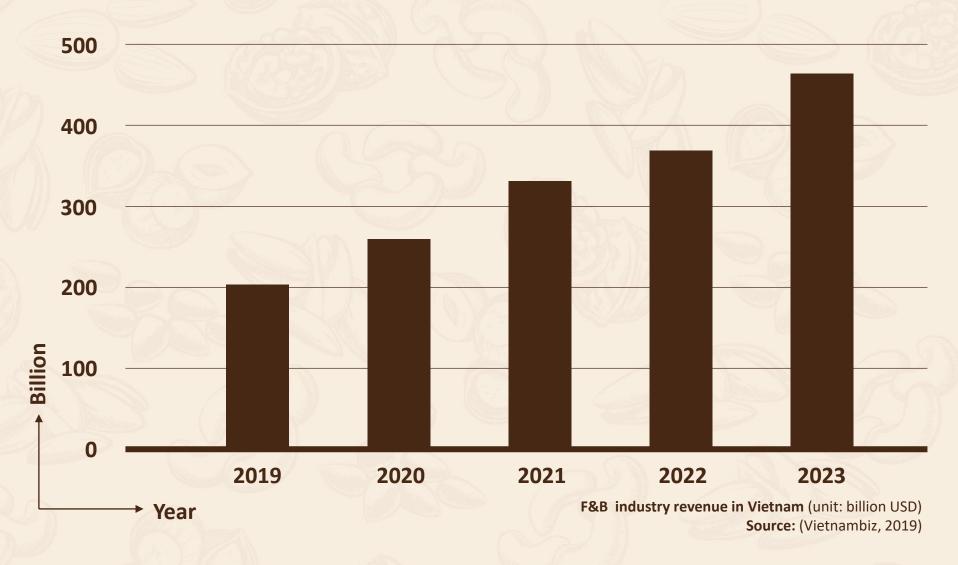
03. Competitor analysis

04.Market
Segmentation

Market potential

Overall analysis of the F&B market

- The F&B market in Vietnam had a revenue of 200 billion USD in 2019
- The industry's revenue is expected to reach 408 billion USD in 2023.
- Along with an increasing middle-class population, it is estimated to reach 45 million by 2025.



Market potential

Overall analysis of the F&B market

Total 550,000



430,000 traditional business establishments



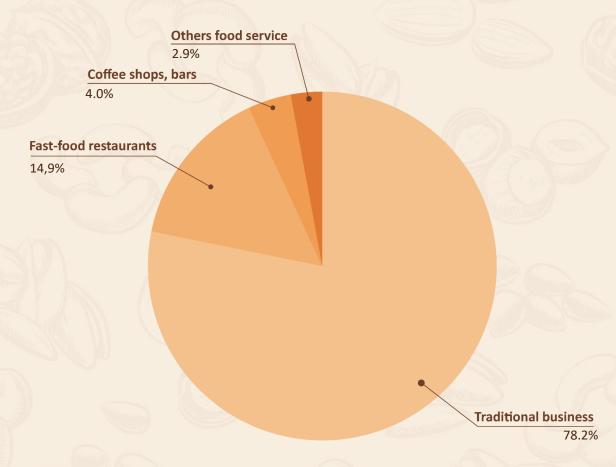
82,000 fast-food restaurants



22,000 coffee shops, bars



16,000 others food service establishments



Total number of Food & Beverage shops in Vietnam Source: (Vietnam Culinary and Cultural Association, 2021)

Market potential

Overview of the pregnant mother market





In Vietnam, an average of 1.56 million babies are born each year.

In Hanoi, there are 121.639 babies born in 2020.

Market trend analysis

The trend in consumer demand and behaviour in the F&B industry overall



Shift in consumer perception of value

"Nutsmama is the only restaurant that provides food combined with nutritional seeds exclusively for pregnant and postpartum "

Change and evolution of the industry.

Vietnam's household spending growth rate 7% year-on-year.

Competitor analysis

Indirect competitors

Substitute products (rice, porridge, soup,...)

Strengths

- Everywhere, easy to reach.
- Any price is available.
- Suitable for everyone
- The old shops have a certain number of loyal customers.
- Most shops have links via the ordering app.

Weaknesses

- Small space, capacity about 15-20 people.
- Inconvenient when eating in groups.
- Shops in traditional form.
- Do not invest in the form and decoration of the shop.

Nutritional Nut stores

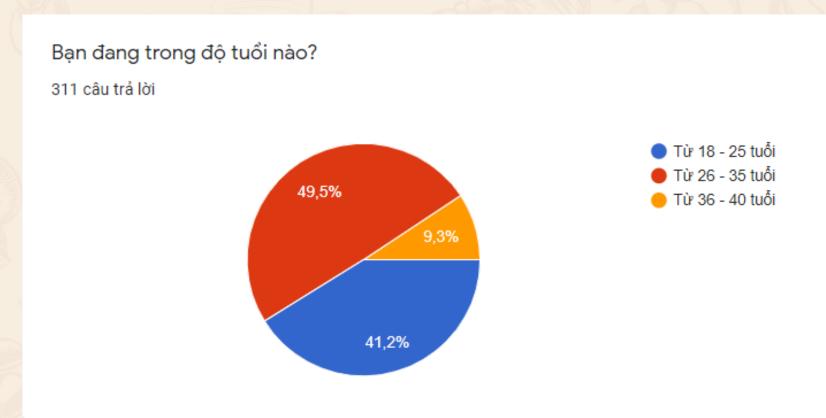
Strengths

- Many long-standing stores, showing prestige in the market.
- Individuals who have experience as a mother go through that period and understand the essential needs of nutrition.

Weaknesses

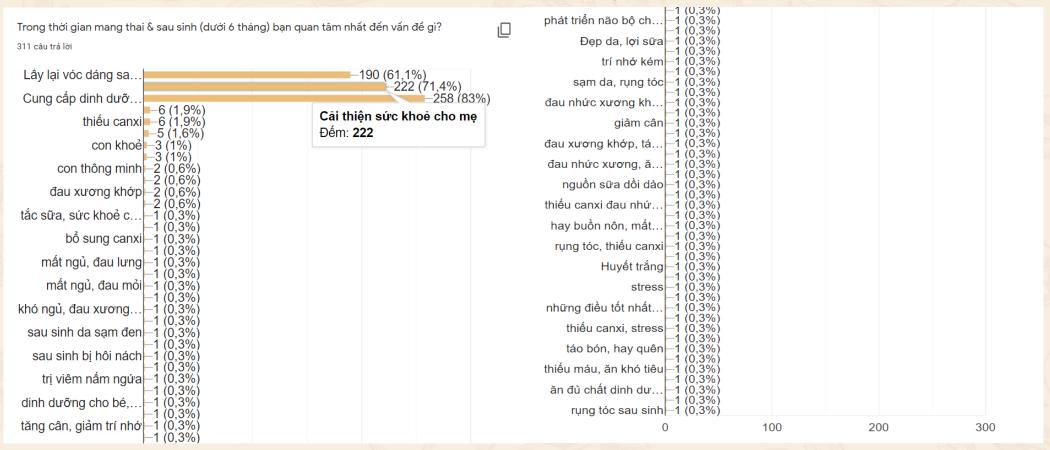
- There are so many brands that they don't know which one to choose.
- Many firms make fake, low-quality goods.

Customer analysis



Our Survey - Respondents Age

Market Segmentation Customer analysis

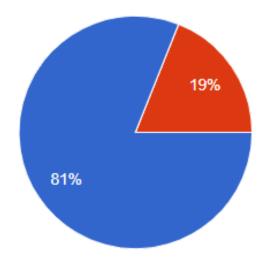


Our Survey - Respondents issues concern

Customer analysis

Hiện nay chúng mình có cung cấp thực đơn dinh dưỡng cho mẹ đang mang thai và sau sinh, bạn hứng thú với loại nào hơn?

311 câu trả lời



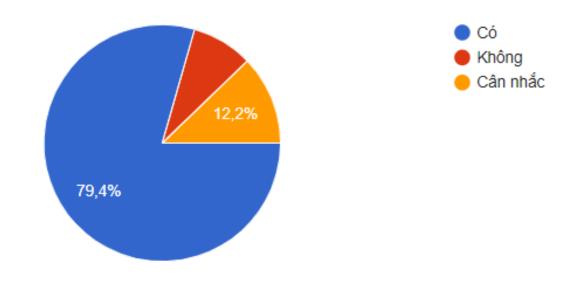
- Món ăn kết hợp với các hạt dinh dưỡng (hạnh nhân, óc chó, macca ...)
- Món ăn truyền thống (Chân giò nấu đu đủ, thịt nấu nghệ...)

Our Survey - Respondents' interest in service

Customer analysis

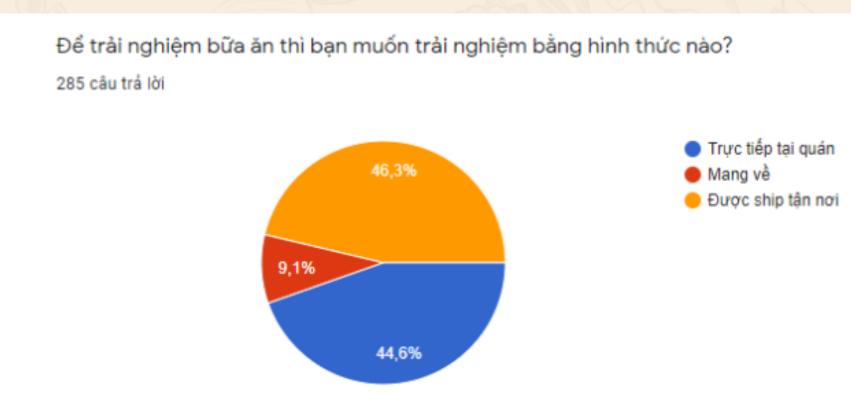
Nếu có dịch vụ cung cấp bữa ăn kết hợp với hạt dinh dưỡng cho mẹ đang mang thai và mẹ sau sinh bạn có sẵn sàng trải nghiệm không?

311 câu trả lời



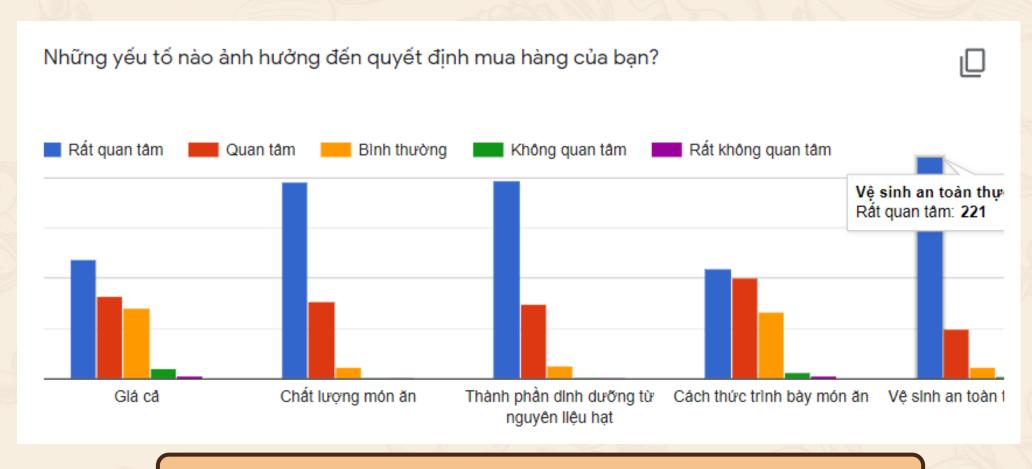
Our Survey - The Interest Level of Respondents on Our Business Model

Customer analysis



Our Survey - Respondents the form of food experience

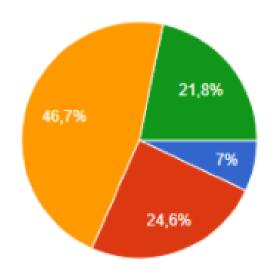
Customer analysis



Our Survey - Respondents about factors affecting purchasing decisions

Customer analysis

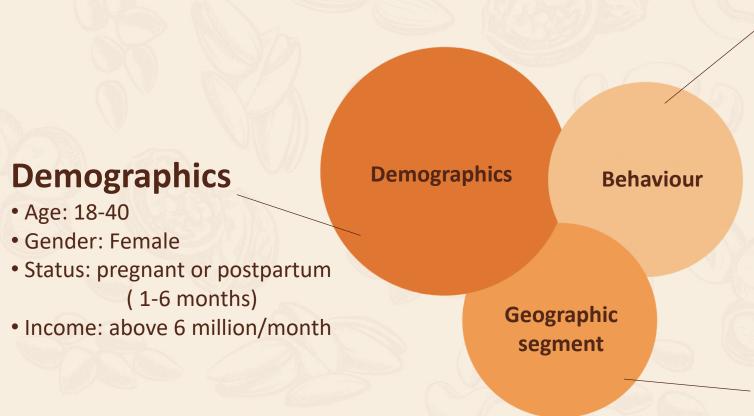
Bạn sẵn sàng chi trả bao nhiều cho 1 món ăn kết hợp với hạt? 285 câu trả lời



- Từ 40,000 VND đến dưới 50,000 VND
- Từ 50.000 VND đến dưới 80.000 VND
- Từ 80.000 VND đến dưới 100.000 VND
- Từ 100.000 VND trở lên

Our Survey - Respondents about paying for a meal combined with nuts

Specific customer portraits



Behaviour

- Concerned about nutrition
- They focus on
 - + hygiene and safety
 - + nutritious grain ingredients
 - + food quality

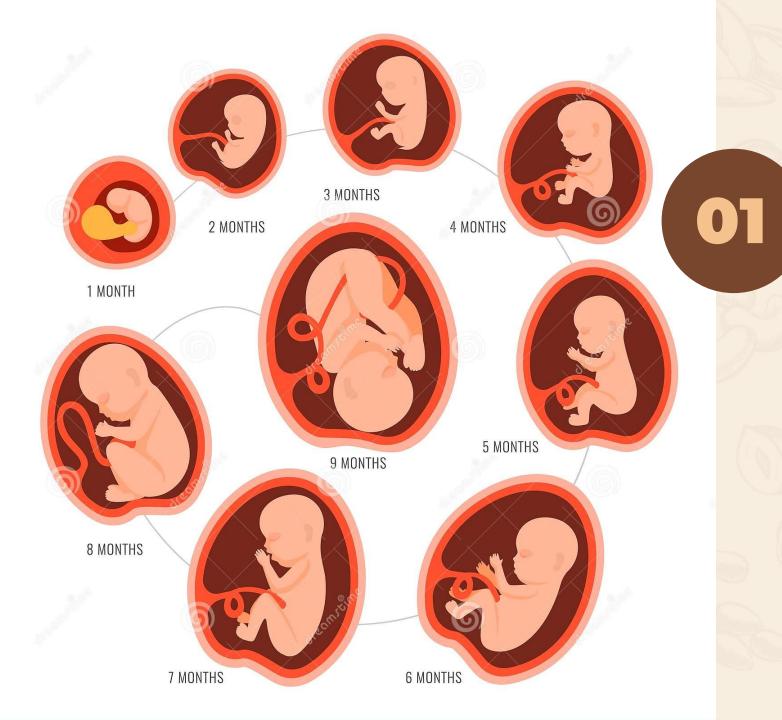
Geographic segment

"Nutsmama" restaurant is located in Hanoi

Value Proposition

Mutznana





Provide comprehensive development for unborn babies and infants

FOR UNBORN BABIES

- Prevent birth defects
- Stimulate brain development
- Build strong and healthy musculoskeletal system

Provide comprehensive development for unborn babies and infants

FOR INFANTS

- Help infants get rich source of nutrients from breast milk
- Promote cognitive development
- Boost physical growth



Ensure the health of pregnant and postpartum mothers—

02

To ensure the health of pregnant and postpartum mothers, Nutsmama has researched and offered meals that provide adequate nutrients.



For pregnant mothers

- Increase good fats and other lipids without causing weight gain
- Reduce stress
- Avoid joint pain
- Relieve morning sickness
- Limit anemia, calcium deficiency



For postpartum mothers

- Help postpartum mothers to stabilize their health after childbirth
- Increase breast milk supply for breastfeeding
- Improve body shape after pregnancy
- Skin Restoration

Hygiene O3 And Safety

Nutsmama has always focused on selecting the best ingredients to deliver meals with hygiene and food safety.

Nutsmama's quality of ingredients must satisfy: freshness, safe, cleanliness.





Supplier Selection

Preservation

Clean workplace Packaging is environmentally friendly and safe for customers.



- We use bagasse food packaging in stead of styrofoam and plastic boxes to ensure customers' health
- Our paper bag is made from kraft paper, which is 100% recyclable and environmentally friendly





Greenspace

During pregnancy and after birth, any environmental factors can affect the health and mood of pregnant women. The reasonable arrangement of trees in the restaurant indoor will bring many benefits

- ✓ Give a feeling of relaxation and comfort
- Regulate the air by reducing hot temperatures and dust
- Limit noise from outside



Key activities

Company structure

02

Key partners

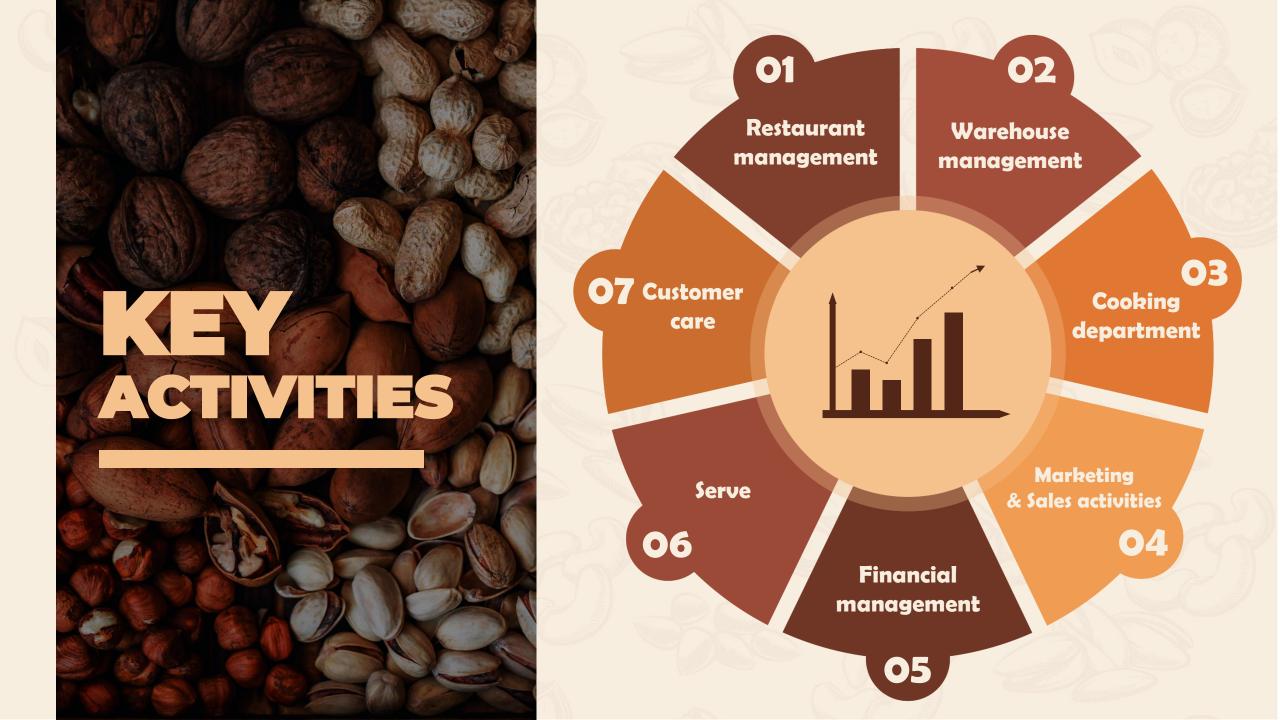
03

04

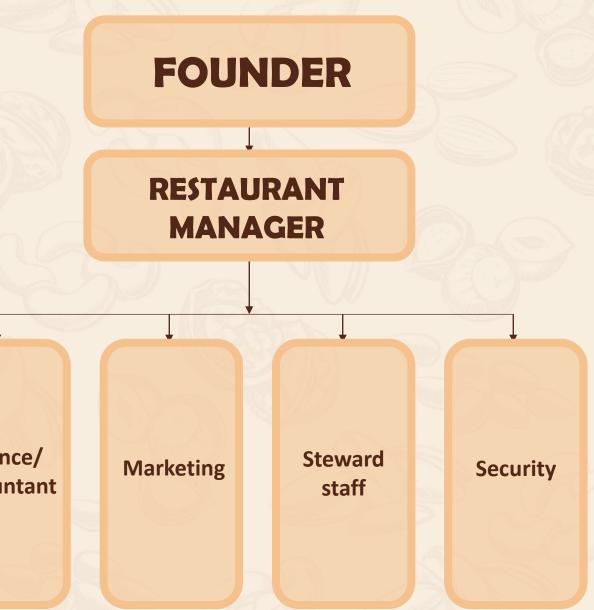
Key resources

05

Marketing plan



Company Structure



Cashier/ Cashier assistant

Waiter/ Waitress Chef/Sous Chef/Cook assistant

Finance/
Accountant

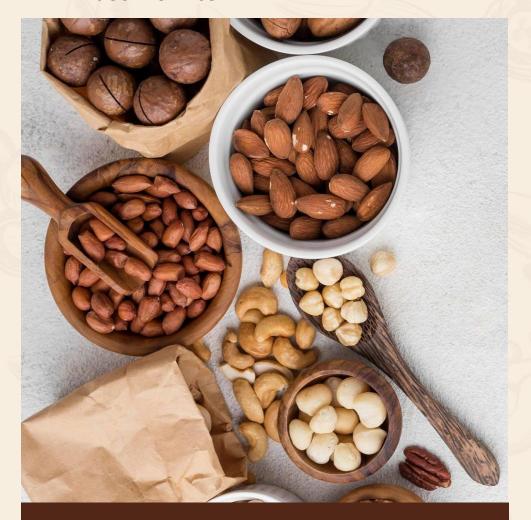
Key Partners





PHUOC LONG COMPANY

No. 140, DT.741 Phuoc Long Town, Binh Phuoc Province





Nuts supplier

- As an available supplier in the restaurant operation team.
- Having a long operation time in the market, seeds are diverse and ensure nutritional safety.
- It is operated by a factory team, preserved by advanced technology methods to maintain grain quality at the best level.



Fresh ingredients supplier

- Ensure the source of green, clean, and clear vegetable ingredients.
- Reasonable prices, diverse sources compared to the market.
- The store system close to the restaurant is convenient for fast and cheap transportation of goods.

BAC TOM COMPANY

No. 15B, Thang Loi Street, Quynh Loi Ward, Hai Ba Trung District, Hanoi City



MEGA MARKET

No. 30 Vinh Hung, Vinh Hung Ward, Hoang Mai District, Hanoi City





Fruits supplier

- As a source of large quantities of goods, the price is lower than the market.
- There are many convenient business systems for transporting raw materials
- With a clear source of raw materials, a closed modern preservation process.

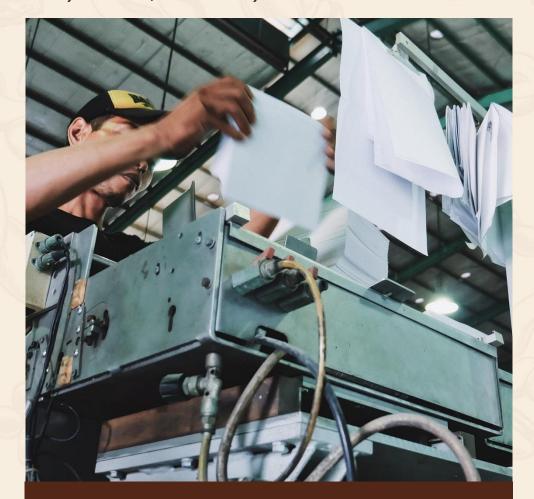


Supplier of image

- Modern printing technology, diversified printing products.
- Reasonable price, fast printing, sharp image quality, professional service.

INTIKI COMPANY

120 Hoang Quoc Viet, Nghia Tan Ward, Cau Giay District, Hanoi City



Key Partners con

Delivery





Card payment











Key RESOURCES





Financial resources

Total Investment Cost: 401,498,600 VND

Cost Reserve: 598, 501,400 VND



Human resources

Total employees: 16

Part-time: 12 Full-time: 04



Supplier















Intellectual property

Trademark registration "Nutsmama"

Direct distribution channel (Point of purchase)

- No 3rd party fees
- Directly take care of the customer



Direct selling process in the restaurant



Arrange the appropriate table for customers

Step 2

Orders
information
will send to
the cash
register and
the kitchen

Step 4

If the customer
wants to order
more dishes,
waiter will note
and the bill will be
automatically
updated on the
restaurant's billing
system

Step 6

Step 1

Waiters take orders at the table

Step 3

Waitress received dishes and bring it to the customer table

Step 5

Pay and receive bill

Indirect distribution channel

- 1 million VND for the entrance fee
- 25% commission per order





Selling process on e-commerce platforms



Step 1

POS machine at restaurant receives the order of the customer



Staff pack, take the receipt and give it to the shipper at the restaurant waiting area



Customer ordering food through mobile apps



The chef will prepare the food within 10-15 minutes



The completed order will deliver to the shipper and come to customer within 20 -30 minutes

STRENGTHS

WEAKNESSES

<u>OPPORTUNITIES</u>

<u>THREATS</u>

- Relationship with supplier partners
- Have knowledge about nutritious nuts
- Marketing experience
- Diverse and unique menu
- Populated area, near three major hospitals and some Obstetric & Gynaecological Clinic
- Have a good capital

- New brand name
- The restaurant's founders have no much experience in pregnancy and childbirth.
- Not having much start-up experience

- Number of target customers: stable and increasing
- The need to change the menu after giving birth and pregnancy increases
- The development of online ordering and delivery apps: Grabfood, ShopeeFood (Now).
- Families tend to be concerned about reproductive health.

- Indirect competitors
- epidemics, fires...

MARKETING MIX





PRODUCT

Main dishes _



Rice

Lotus seed rice Chestnut chicken rice



Porridge/Soup

Walnut weedy rice porridge
Yellow millet pumpkin chicken porridge
Macadamia nut pumpkin soup
Pork leg soup with peanut

PRODUCT

Main dishes _____

Fried chicken with cashew nuts



Pan-fried pork ribs with almond sauce.

Shrimp with walnut mayonnaise





Beef stew with macadamia nuts



PRODUCT

Side dishes



Salad

Chia seed fruit salad Pistachio vegetable salad

Juice

Apple

Orange

Mango

Carrot

Lemon Chia seed Coconut juice

Desserts

Lotus seed with Jujube and Arenga pinnata nuts sweet soup Peanut oat yoghurt





P = [R + (S+M+E+W+F) / (U*28*12)] * Z

Note:

P: Selling price

R: Raw material cost

S: Salary

M: Marketing fees

E: Electricity cost

W: Water cost

U: Unit sale per day

Z: Expected profit per item

F: Fixed cost

Example:

Tom sot ho dao (Shrimp with walnut mayonnaise)

= [36,328 + (1,104,000,000+510,374,045+49,445,576+22,564,320+503,160,000) / (180*28*12)] * 138%

= 100,000VND





PROCESS ...

Step 1

Selecting a supplier that meets the restaurant's standard



Supplier selection process

Searching providers



Choosing the final supplier

Raw material imports and cooking process

Importing raw materials and ingredients



Cleaning and preparing ingredients



Keeping the precooked food in the heating machine before serve



Step 1

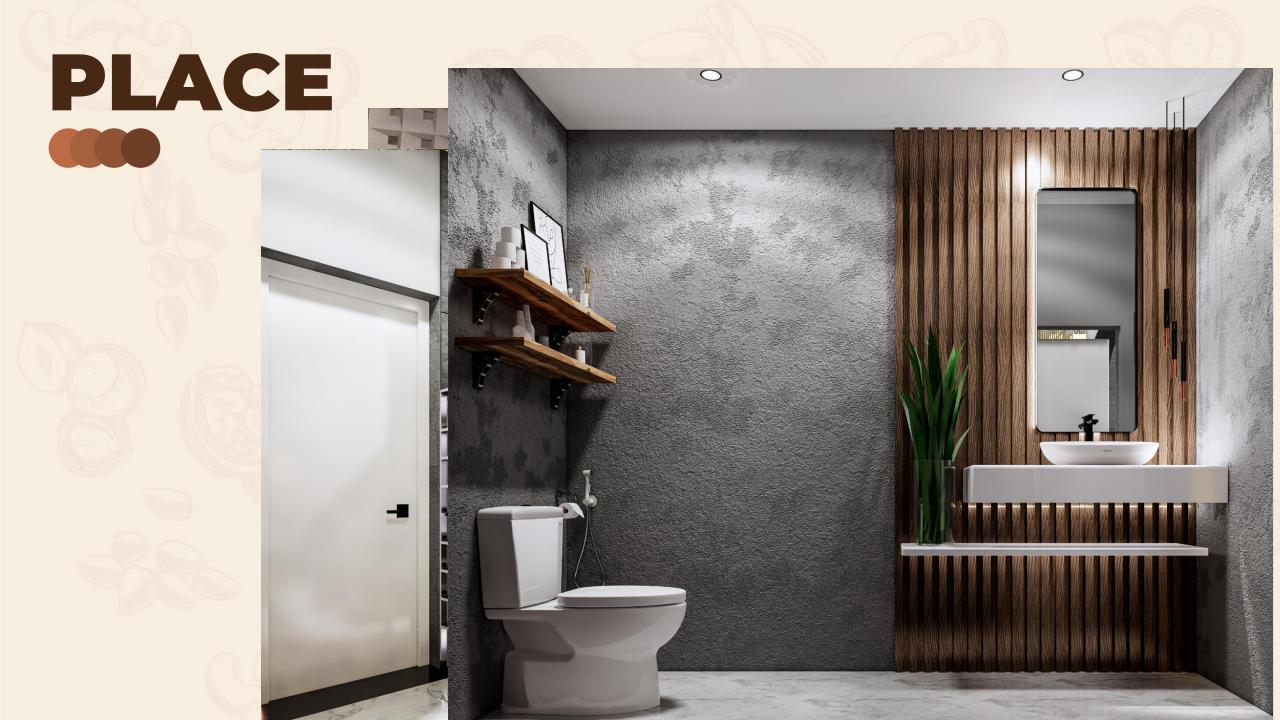
Food preservation

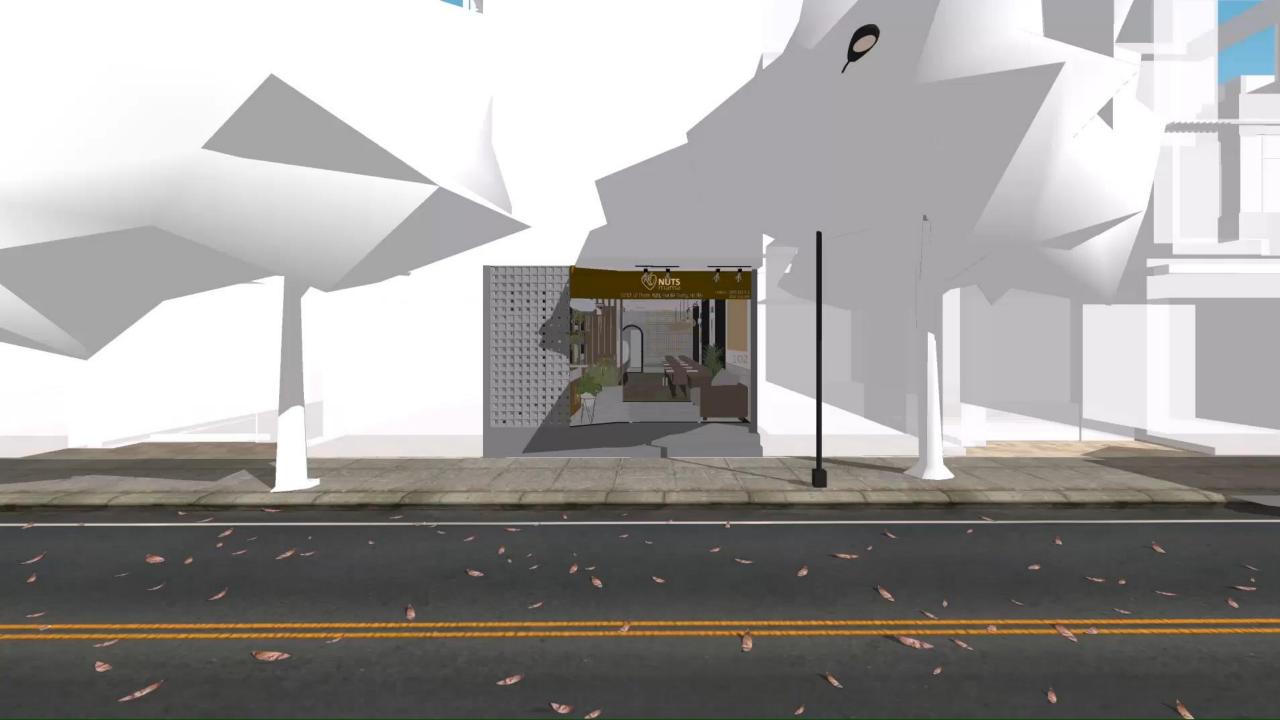


Preparing for 2 peak time by pre-cooked food before 30-40 minutes



Summarizing and balancing ingredients for the next day





PROMOTION

Logo meaning

- Convey the meaning that motherhood is extremely sacred, inseparable as well as an indispensable heart.
- Affirm that mothers are an infinite source of life, all the good things they do are always for her children.





Các dạng thức của

logo

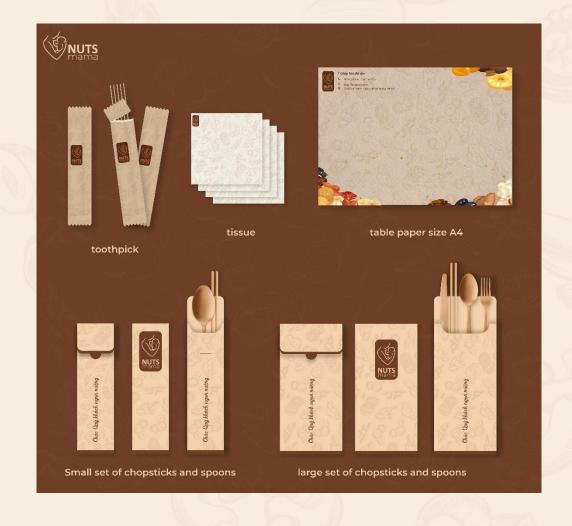






PROMOTION

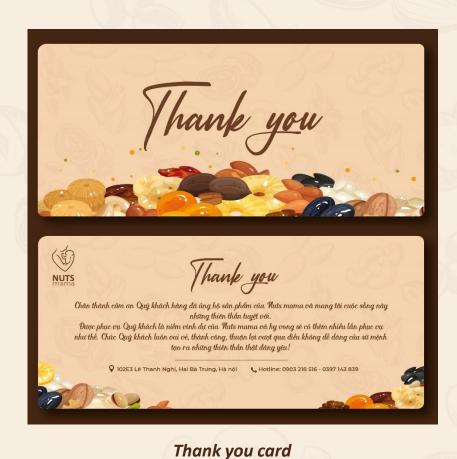
Brand Identity _____





NUTSMAMA uniform

PROMOTION Brand Identity





NUTSMAMA paper bag

Nutsmama's paper bag are made from kraft paper which is a completely biodegradable material and environment safety.



Business card



PROMOTION Package

Bagasse boxes brings excellent benefits in the long run to health.



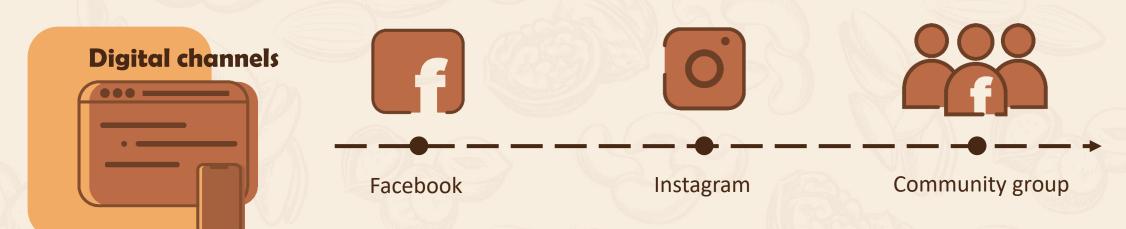






PROMOTION

The media channels





Stage by stage marketing



Customer persona

Customer demographic

- Age: 18 40 years old
- Pregnancy status: pregnant and postpartum women (1-6 months)
- Income: Above 6 mil VND/ month
- Location: Ha Noi

Background

- Pregnant and postpartum women who don't have time to cook for themselves.
- Many women want to change the menu after giving birth and pregnancy.

Goals

- Being the first restaurant to serve a menu that combines nutritious nuts for postpartum and pregnant women.
- Many new nutritious dishes to introduce to friends and relatives

Hobbies / Interest

- · Ready to experience a new dish.
- Care about nutrition during pregnancy and postpartum period.
- Passion on nuts

Preferred Channels

Facebook, Instagram, Youtube

Stage by stage marketing



Pre-grand opening marketing stage

"Nutsmama" - the first restaurant for moms 01/09 - 30/09/2021

Duration: 1/9 - 8/9

Objective:

Empathizing with eating problems during pregnancy and postpartum.

Approach:

Giving new trends and perspectives when being a mother in the 4.0 era.

Creating a desire to change the daily menu during pregnancy and postpartum.

Duration: 9/9 - 16/9

Objective:

Presenting the unique benefits of nuts for pregnant women and postpartum women

Approach:

Emphasizing message "Nutsmama" - the first nutritional restaurant for pregnant and postpartum women.

A - Attention

I - Interest

The Marketing Funnel

Pre-grand opening marketing stage

"Nutsmama" - the first restaurant for moms 01/09 - 30/09/2021

A - Attention I - Interest **D- Desire** Action The Marketing Funnel

Duration: 17/9 - 24/9

Objective:

Giving information about a restaurant exclusively for pregnant and postpartum women to be launched in Hanoi

Approach:

Using attractive food images to attract attention and create a desire to enjoy the menu. Creating minigames to increase interaction with customers, navigate information about opening dates.

Duration: 25/9 - 30/9

Objective:

Launching sale promotion offers on opening day to call to action

Approach:

Revealing some photos of restaurants with green, clean, and beautiful spaces to stimulate customers' curiosity.

Create an attraction by offering special promotions and gifts on the grand-opening day.

Opening marketing stage

Time: 01/10 - 07/10/2021

Estimated Budget: VND 77,271,000

Marketing activities during opening week

Opening event

- Livestream the opening ceremony
- Event organization
- Estimate cost: VND 26,689,000

Seeding group

- Post reviews, recommend restaurants on groups of pregnant women
- Estimate cost: VND 3,000,000



Promotion activities on opening week

Conditional-promotion:

- Free 1 cup of fruit juice by check in
- Estimate cost: VND 6,800,000

General-promotion:

- Discount 10% off up to VND 100,000
- Estimate cost: VND 35,000,000

Gift set mini game "lucky bill number"

• Estimate cost: VND 782,000

Duration: November 2021 - October 2022

Food delivery platforms

	×		
Flatform	GrabFood	ShopeeFood	
Keyword	Cơm cữ / Cơm mẹ bầu		
Target customer	Everyone		
Budget/day	VND 100,000	VND 200,000	
Duration	10 days a month, only visible when the restaurant open		
Estimated bills	83		
Budget/month	VND 1,000,000	VND 2,000,000	
Total (11 months)	VND 33,000,000		

Duration: November 2021 - October 2022

Co-marketing partnerships

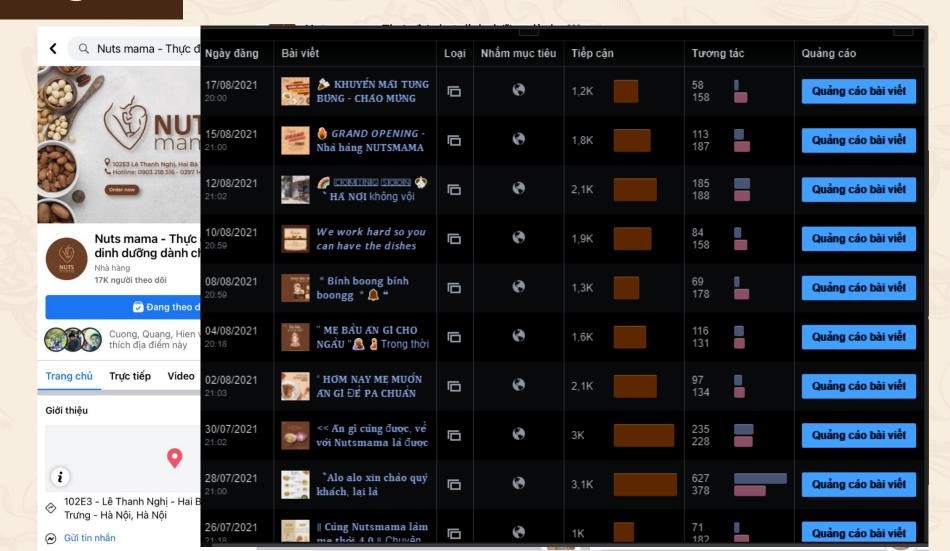






Duration: November 2021 - October 2022

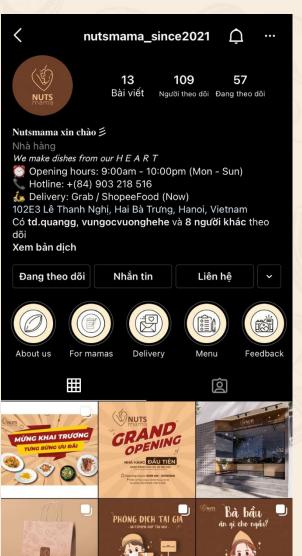
Facebook/Instagram



Duration: November 2021 - October 2022

Facebook/Instagram

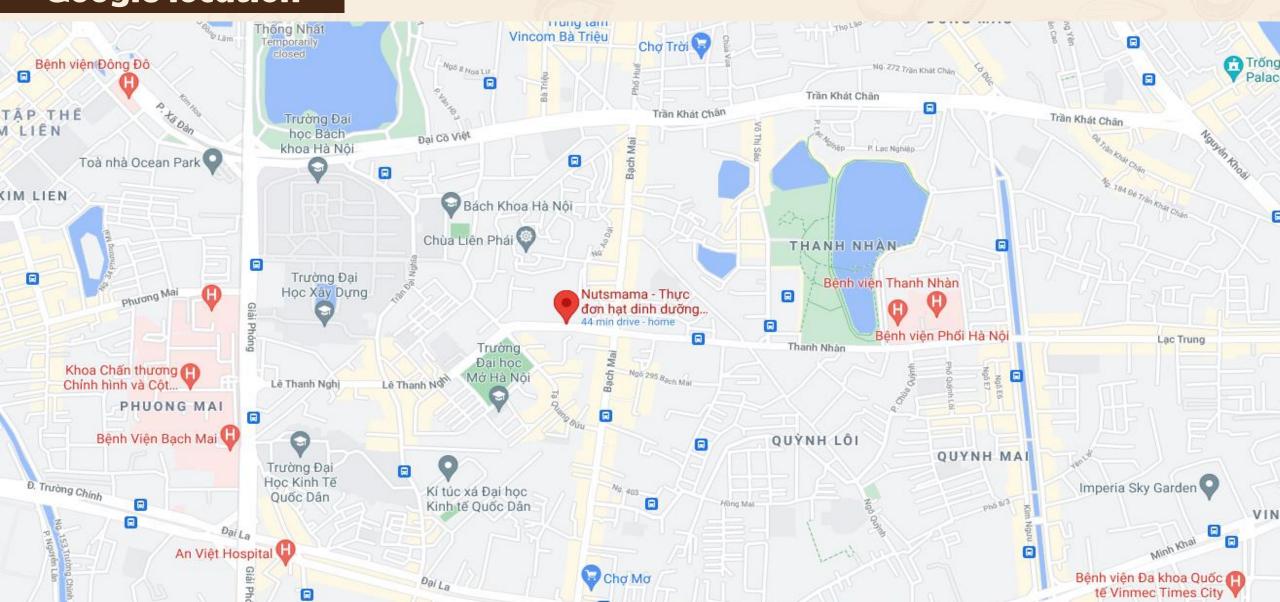






Google location

Duration: November 2021 - October 2022



MARKETING FEES FOR THE WHOLE FIRST YEAR'S ACTIVITIES

Pre-grand opening 3,300,000 VND

Grand opening week 77,271,000 VND

Online-sale marketing stage 275,841,681 VND

Restaurant offline marketing events 14,551,600 VND

TOTAL





Customer relationship

Discount 10% off

Improve communication skill with customer for staff

Create membership programs

Automate customer support

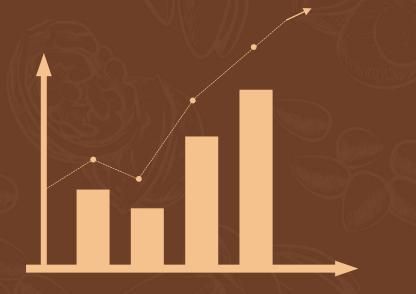
Membership promotions

Benefit	Promotion detail				
	Mom's birthday	Baby's birthday	International Children's Day	Tet holiday	
Sale 15% off /bill	х	х			
Gift			х	х	
Congratulation message on occasion special	Promotions apply to all holidays of the year: Mother's Day, Family Day, etc.				
To be notified about the restaurant's promotions and offers by text message					

Members take photos, and upload a review post

on social media

Financial Analysis



Initial Investment

Revenue Stream

Cost Structured & Expense

Financial Analysis

INVESTMENT CAPITAL

1.000.000.000 VND

Working capital 598,501,400 VND

, Initial cost

401,498,600 VND

\$

Legal procedure

Rent

Renovation & Reconstruct fee

Cost of software

Tooling cost

Furniture

Dish utensil

Cost of kitchen utensils

Marketing expenses for opening day

Costs enrolment application delivery

REVENUE STREAM Optimistic

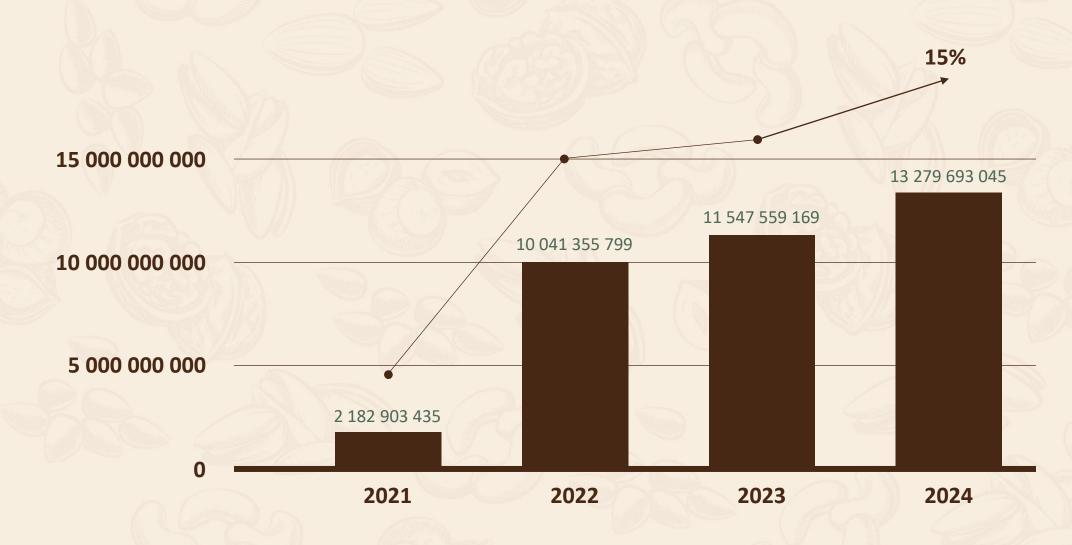
Even day (dishes) 13,959,976

Odd day (dishes) 15,030,835

Juice 8,067,249



REVENUE GROWTH RATE Optimistic



REVENUE STREAM Most likely

Even day (dishes) 10,738,443

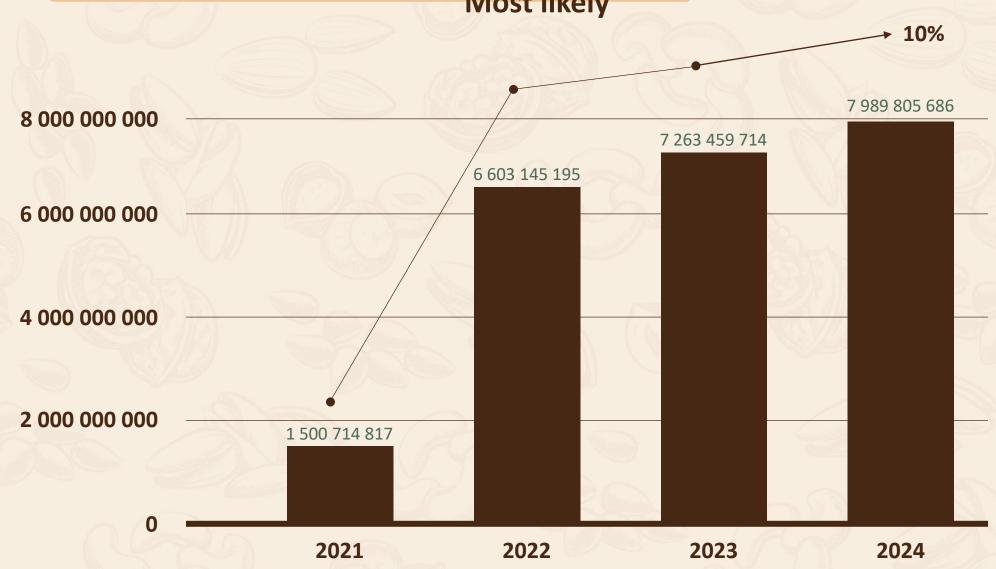
Odd day (dishes) 11,562,181

Juice 6,212,213



REVENUE GROWTH RATE

Most likely



REVENUE STREAM Pessimistic

Even day (dishes) 5,369,222

Odd day (dishes) 5,781,090

Juice 3,106,107

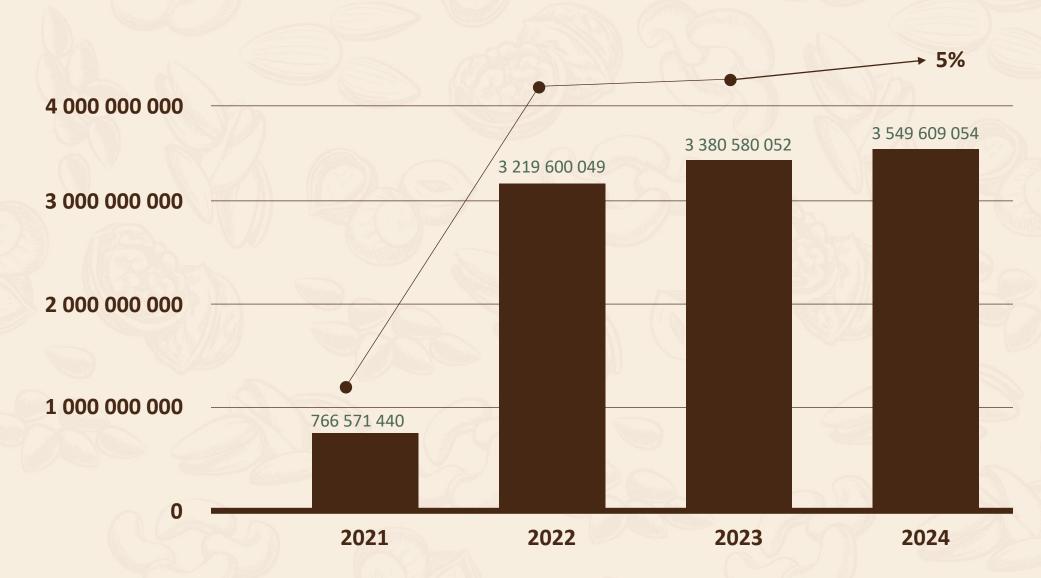
60,562,905 VND

REVENUE PER WEEK



REVENUE GROWTH RATE

Pessimistic



COST STRUCTURE & EXPENSE

FIXED COST

	Optimistic	Most likely	Pessimistic
Internet fees	540,000	540,000	540,000
Sanitation fees	50,000	50,000	50,000
Social insurance	13,300,000	13,300,000	3,325,000
Health insurance	2,280,000	2,280,000	570,000
Unemployment insurance	760,000	760,000	190,000
Rent	25,000,000	25,000,000	25,000,000
TOTAL	41,930,000	41,930,000	29,675,000

Variable Cost

COST STRUCTURE & EXPENSE





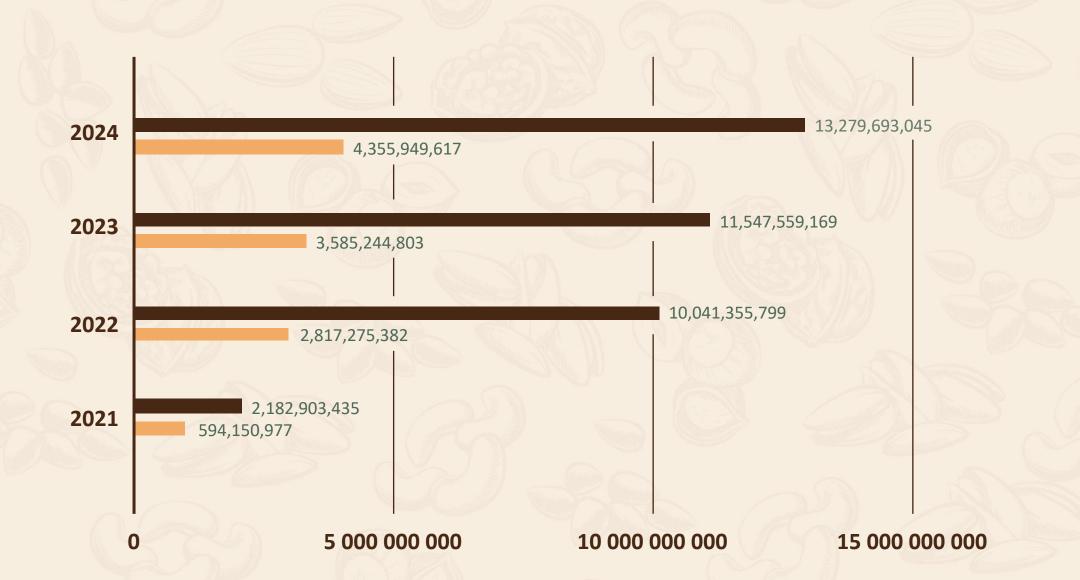






Net profit = 27% - 33%

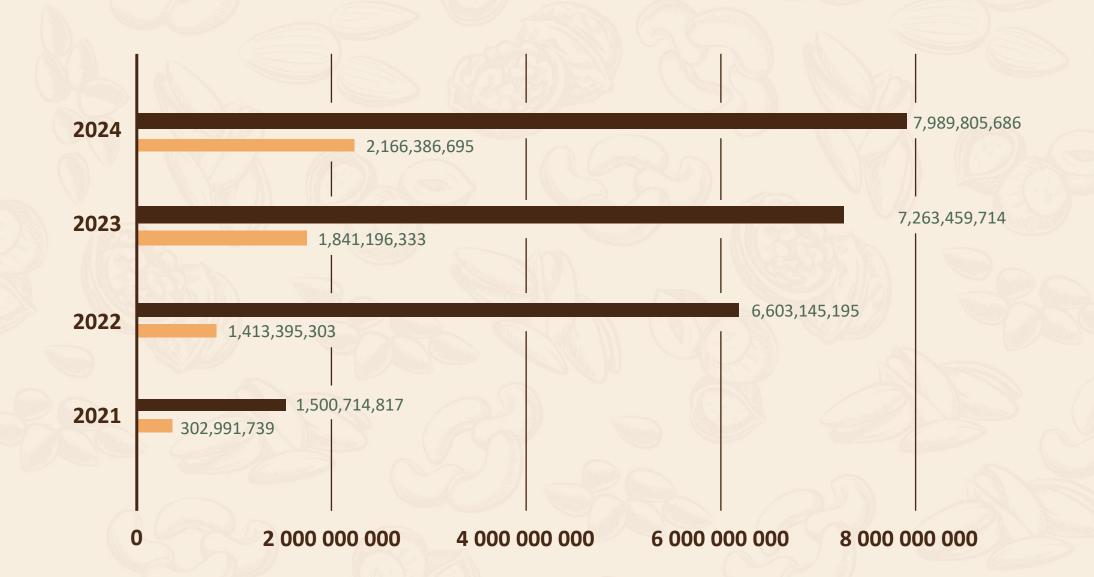




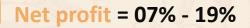


Net profit = 20% - 27%













Financial Figures Optimistic





7,311,206,244



151%

BEP

4.97m

Financial Figures Most likely





3,080,454,193



85%

BEP 10.01m

Financial Figures Pessimistic



NPV

275,858,528

IRR

19%

BEP

41.63m

CONCLUSIONS AND RECOMMENDATIONS



Food spoilage
Being lost stuffs
Fire

External

Competitor
Pandemics and disasters
Customer
Supplier
Law

Internal

Food spoilage

Calculate how long it takes to enter the material once and in what quantity is enough for that period of time.

Being lost stuffs

- Check how many ingredients are used in a day at the end of the day
- The following day must check if the quantity is the same as the previous day or not.

Fire

- Focused on cleaning the kitchen before closing.
- Have to invest in some fire extinguishers to ward off emergent cases.





Competitor

- Have to develop through every single phase to be novel.
- Making every point is hard to imitate.

Pandemics and disasters

- Have to plan the way to prevent Covid-19 from following the government regulations strictly.
- Have to make the capital reserve on the alert against revenue deficit while complying with the rule during social distance.



External

Customer

- Training the staff when hiring them.
- Teaching them the culture of the restaurant
- Make a comfortable experience at the restaurant

Supplier

- Make a contract with the supplier side in a long-term commitment.
- We need to find other sub-suppliers.

Law

 Copyright registration our brand name to make sure that we are the monopoly in the market.

Thank you!

