



**FPT UNIVERSITY**



**ANALYZING CRITICAL  
SUCCESSFUL FACTORS  
OF VINFAST IN SELECTING  
GREEN SUPPLIERS**

# Meet Our Team



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# O U T L I N E

## 01 Introduction

Brief introduction about the background, objective, and research question as well as the methodology

## 02 Literature Reviews

Relevant theories that are the basis to develop research questions and different methods

## 03 Methodology

Research methods (qualitative, quantitative, and observational studies) and data collection and analysis methods

## 04 Empirical Case Analyses of VinFast

Analyses and applies the model and methods proposed in Chapter 3 to evaluate and group green suppliers for VinFast

## 05 Conclusions and Implications

Summarizes the findings and suggest implications for VinFast company to choose suitable green suppliers



# CHAPTER I: INTRODUCTION



# 1. BACKGROUND

# TOPIC BACKGROUND

# Green Supplier Selection

- ❑ Over the past decades, GSS has been broadly gaining increasing interest among researchers and practitioners due to the growing awareness of environmental protection and its long-term effects on business and marketing issues.
- ❑ GSS is one of the most critical factors for environmental protection and for the world's sustainable development as well.



- ❑ Green economy is one where economic growth and environmental responsibility go hand in hand and mutually support each other, and support the social development process.
- ❑ Some specifically developed countries have adopted this trend: US, EU, Korea, etc.

## The world

# GREEN ECONOMY TREND IN THE WORLD & VIETNAM



## Vietnam



- ❑ The trend has been affirmed since 2000
- ❑ Completed a number of specific practical activities.



# COMPANY BACKGROUND

## VinFast Manufacturing and Trading Limited Liability Company



A Vietnamese automobile and electric motorcycle manufacturer



Established in 2017 as a Vingroup Joint Stock Company subsidiary and CEO: Mr. Pham Nhat Vuong

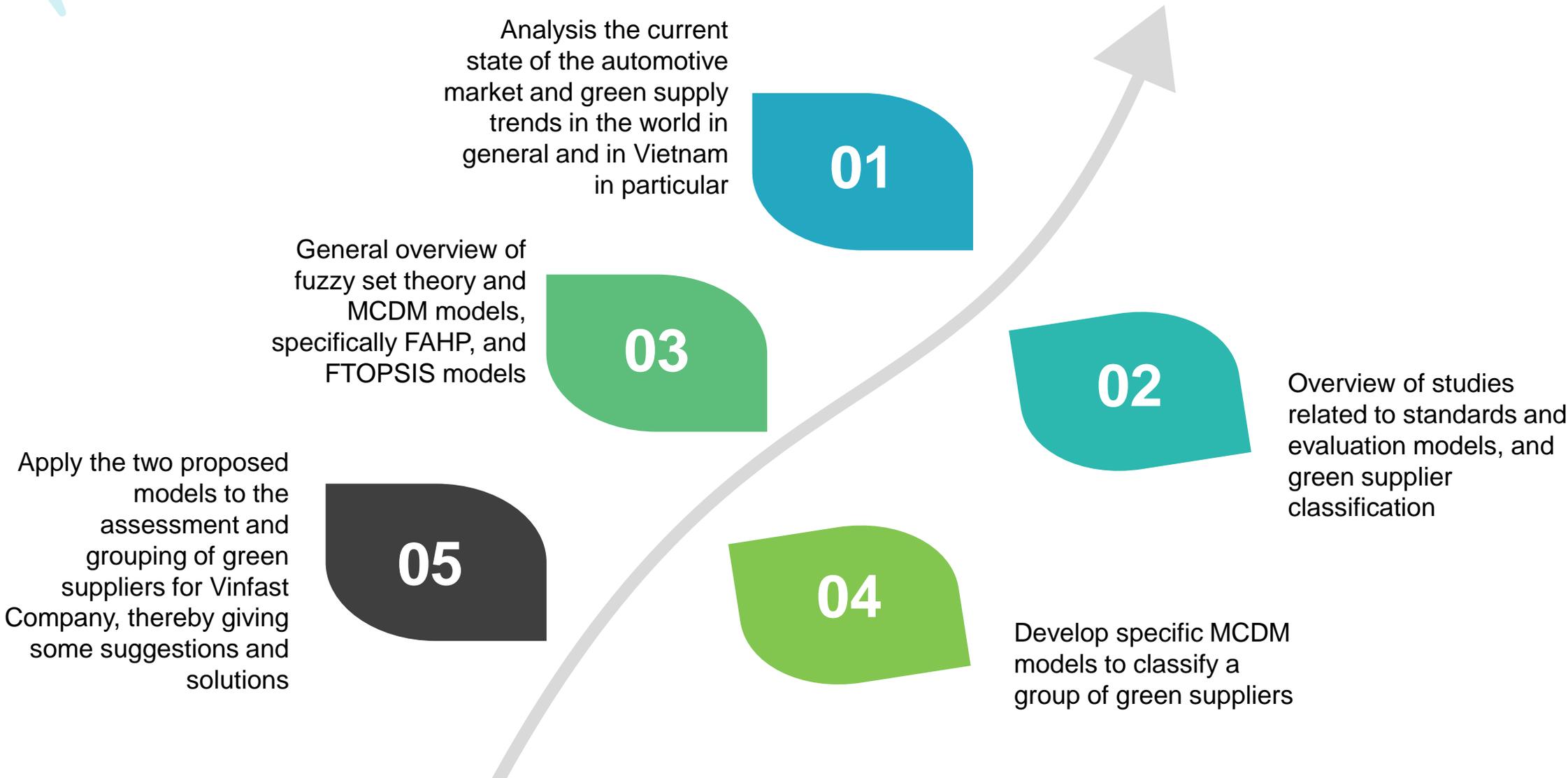


The headquarters is located in Cat Hai District, Hai Phong City, Vietnam



4 Gasoline car model: Fadil, LUX A2.0, LUX SA2.0, President  
3 Electric cars: VF31, VF32, VF33

# RESEARCH OBJECTIVES



**1**

**What set of criteria affects Vinfast's selection of green suppliers?**



## **2. RESEARCH QUESTIONS**

**2**

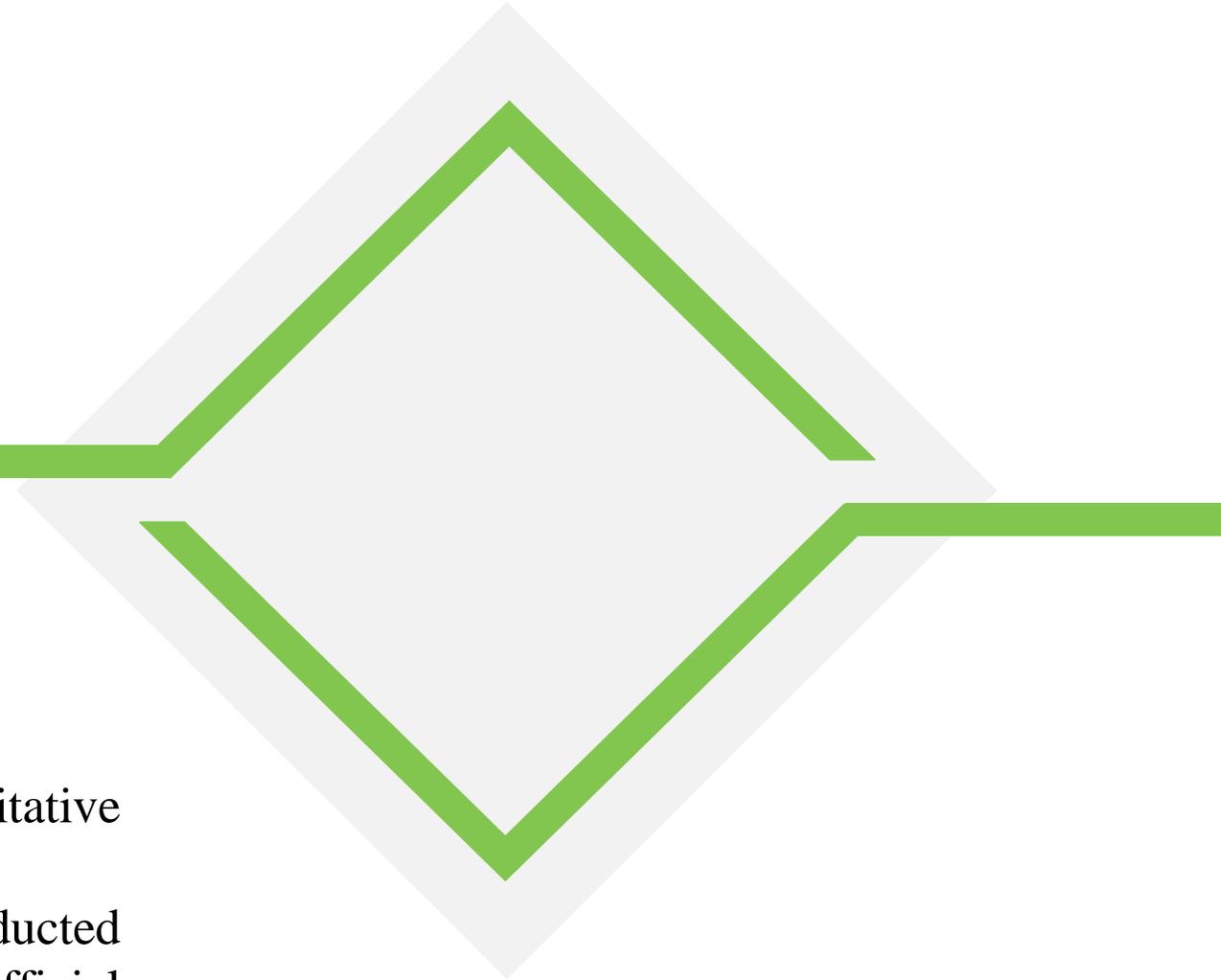
**How is influence level of each criteria on green supplier selection?**

## 3. Research Scope

- ❖ Research method to collect data is direct interview, which focuses on a group of professionals, business and economic specialists, and Vinfast's high-level staffs

## 4. Methodology and Data review

- ❖ **Methodology:** Use both quantitative and qualitative research.
- ❖ **Data:** Mainly use secondary data that conducted through online references (news, Vinfast's official website, research articles, books, etc), consultation with economic experts, and Vinfast's internal data.





# CHAPTER II: LITERATURE REVIEW



# 1. AUTOMOTIVE INDUSTRY OVERVIEW

# GLOBAL AUTOMOTIVE INDUSTRY

*The automobile industry occupies a significant role in supporting the national economy and being an economic sector with huge profits through the manufacture of goods with outstanding value*



01

In 1771 the first automobile was invented with a steam engine.

02

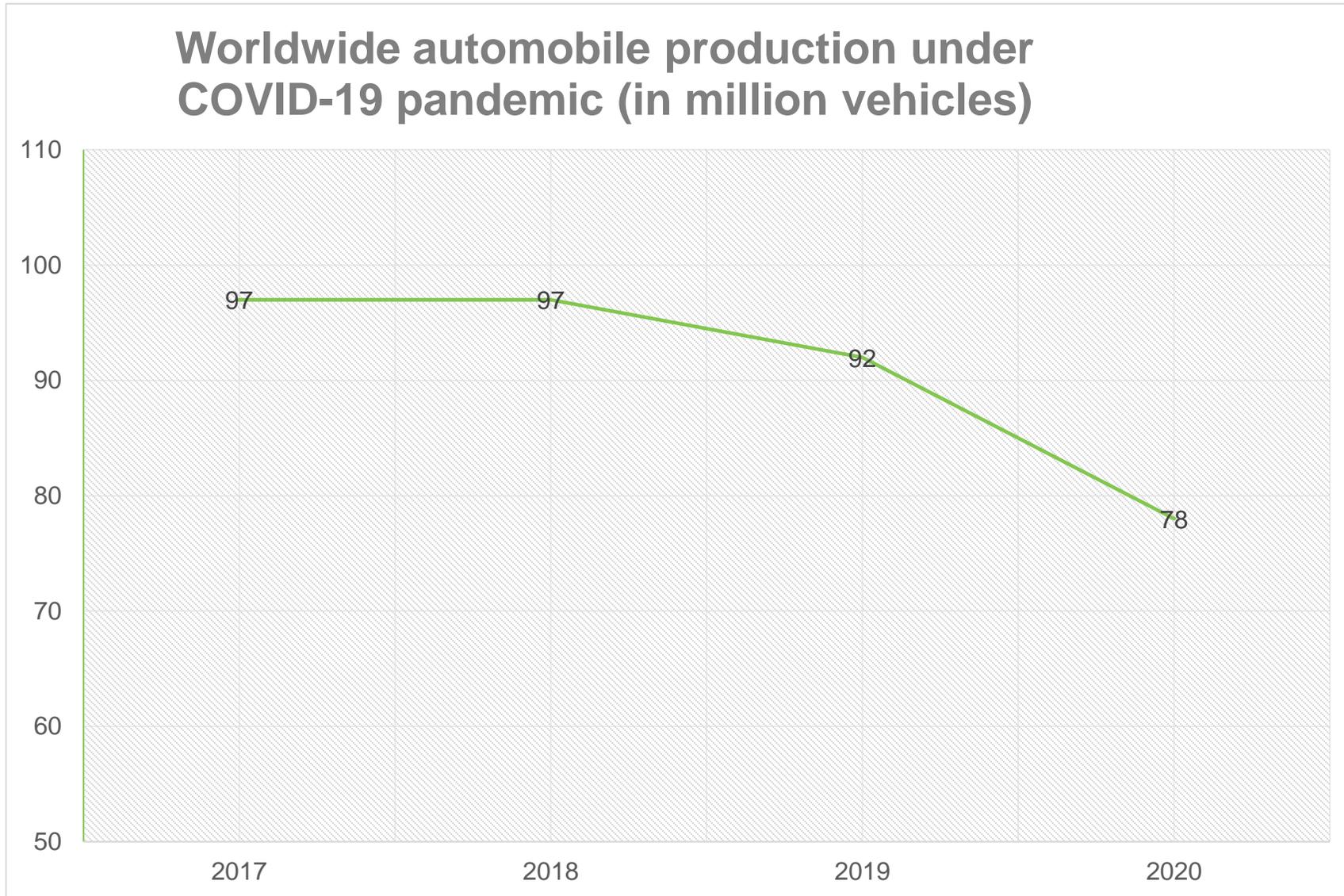
In 1886 the first automobile with gasoline-powered internal combustion engine was born and became a huge turning point for the automotive industry in the world

03

For many decades, the automotive industry has been growing continually, specifically after the Second World War.

04

- Nowadays, China leads the world in total automotive production with 27%.
- Toyota is the largest manufacturer by production volume.



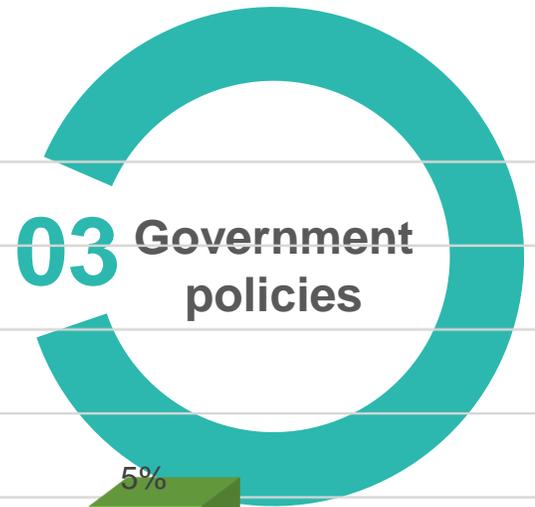
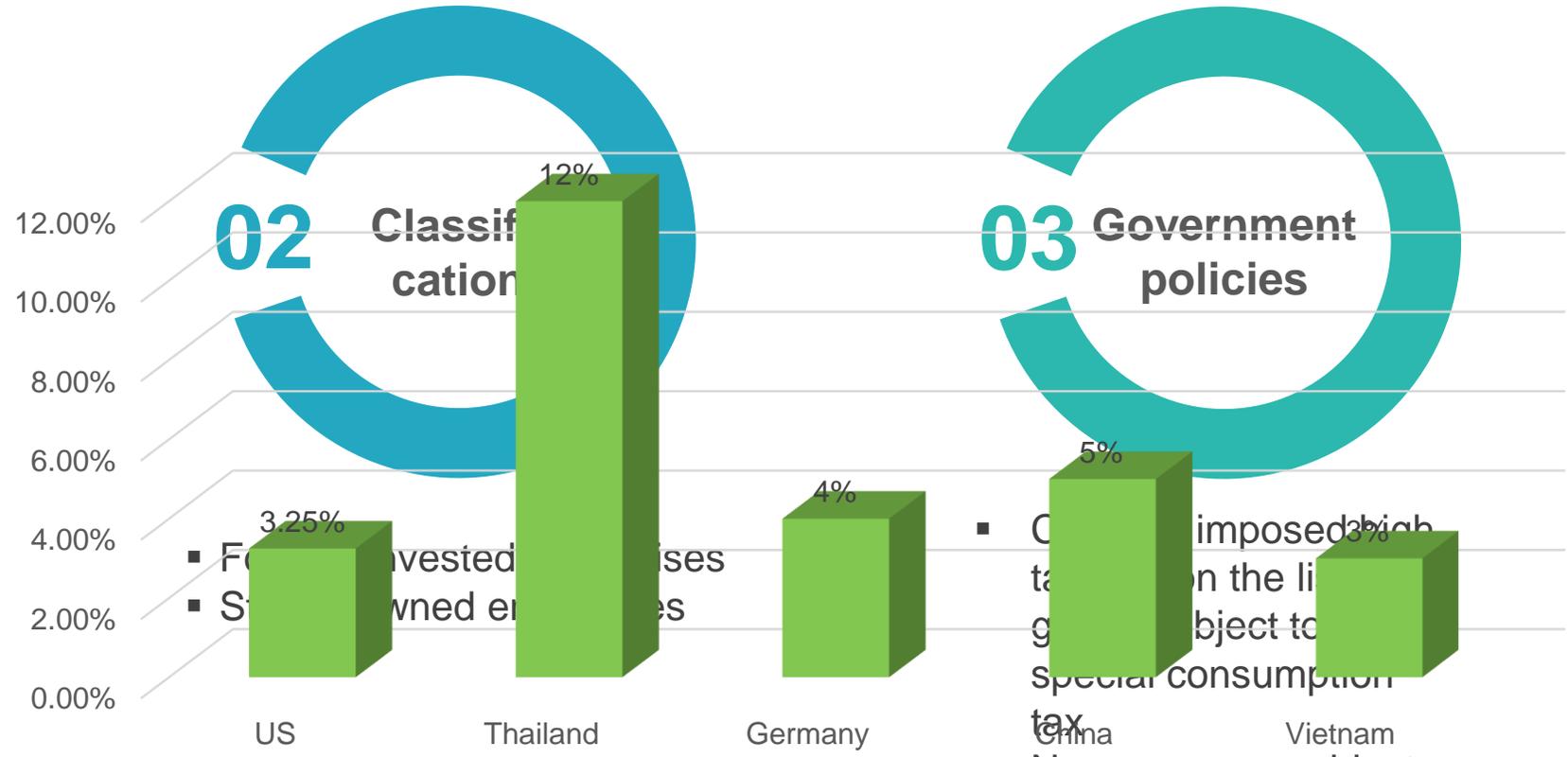
*Chart 2.1 Worldwide automobile production under COVID-19 pandemic*

# Vietnamese Automobile Industry

Automobile industry Contribution to GDP  
Source: Eurostat, CTS



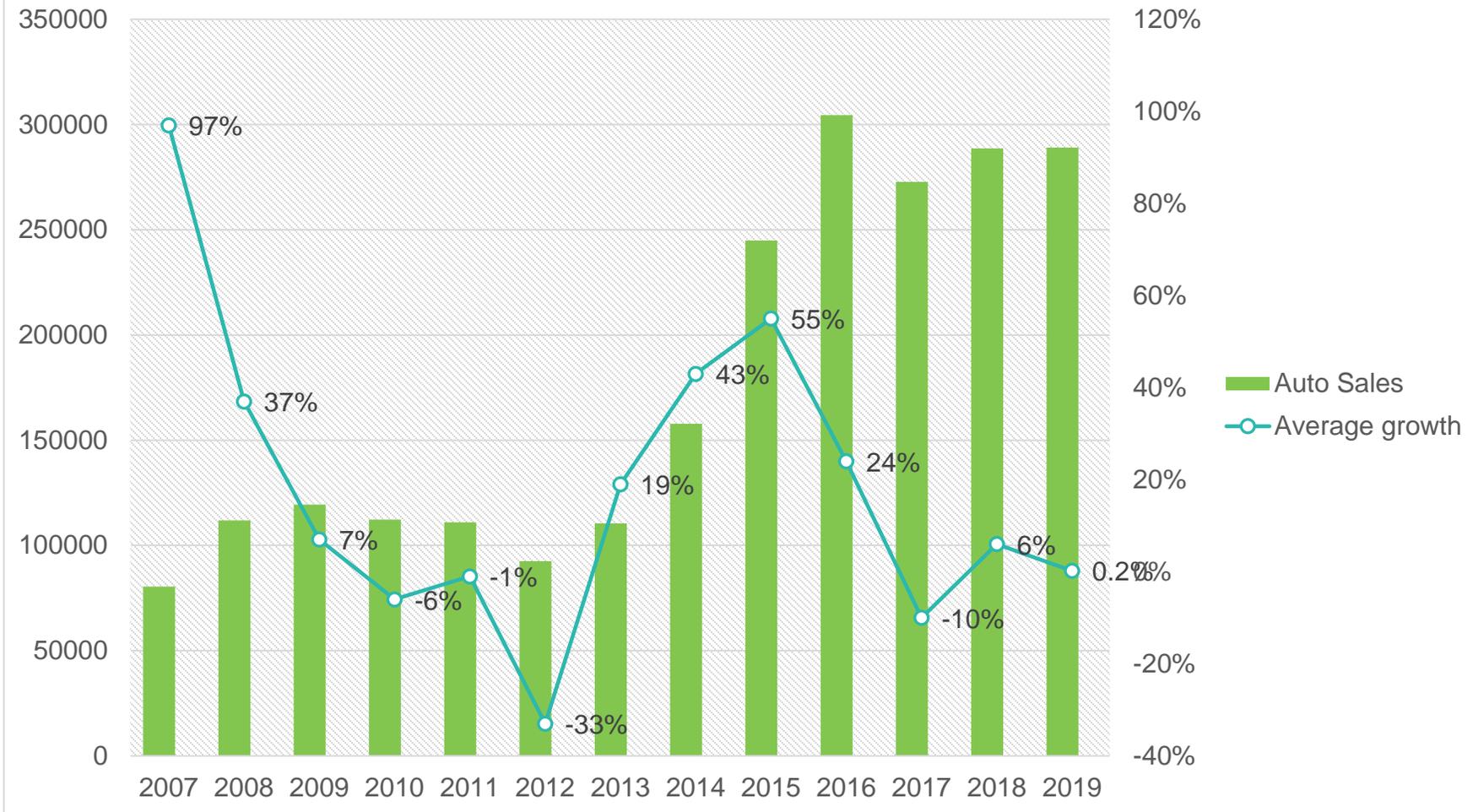
Contributes 3% to country's gross domestic product



- China imposed high tax on the imported cars subject to special consumption tax.
- Now, cars are subject to up to 15 taxes and fees

Chart 2.2 Auto Industry contribution to GDP

### Chart 2.3 Auto sales and Average growth in Vietnam from 2007 to 2019



## VIETNAMESE AUTOMOTIVE MARKET SHARE

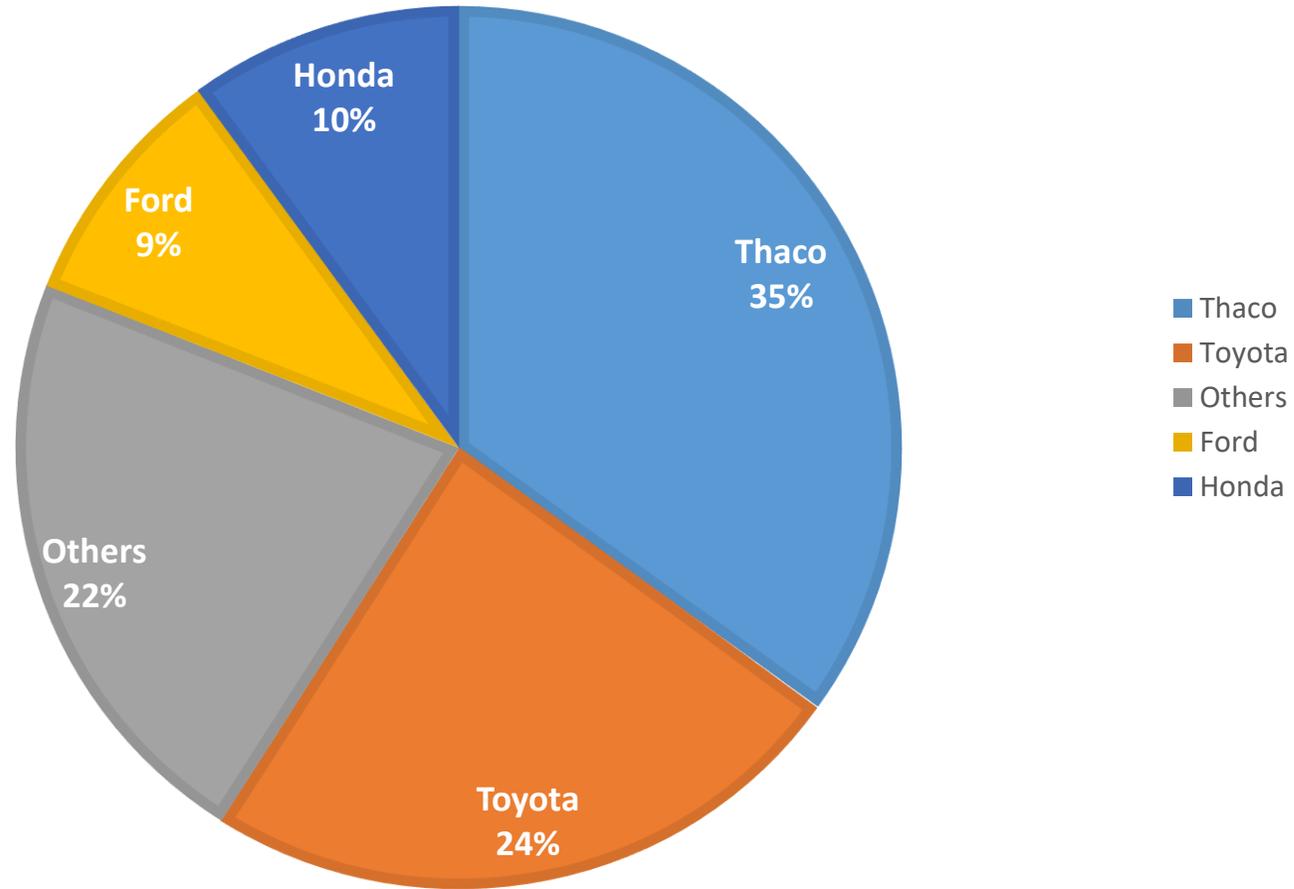


Chart 2.4. Vietnamese automotive marketshare

# GREEN SUPPLY CHAIN MANAGEMENT THEORY



**Green Supply Chain**

An innovative supply chain which complies with social development trends



GSCM is the effort of purchasing departments on activities such as reducing pollutants, recycling and materials substitution *(Narasimhan, 1998)*



**Objectives**

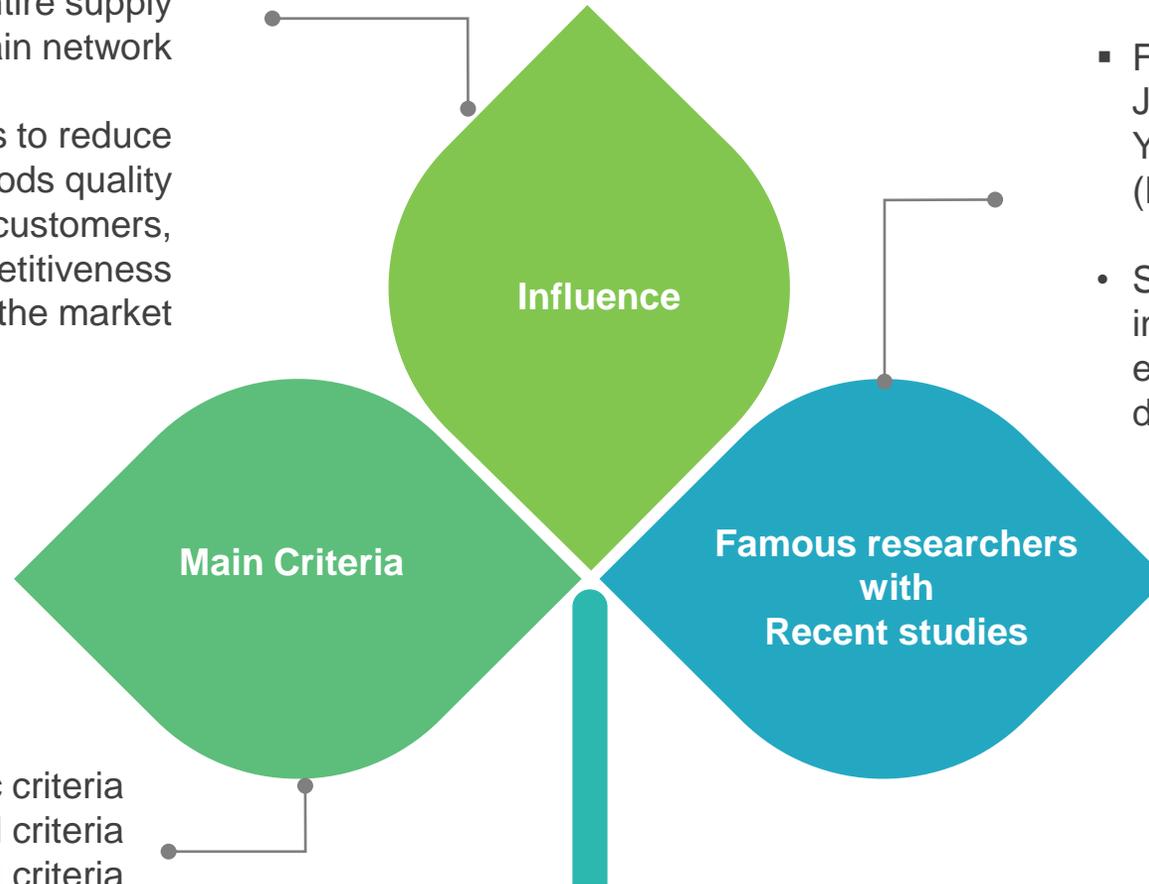
Achieve optimal allocation of resources, increase economic benefits and improve environmental consistency in the whole product life cycle



GSCM enterprises cooperate with their downstream and upstream, optimizing the environmental benefits from product design, material selection and retailing to recycling, improving both economic and environmental performances *(Zhu, 2004)*

# Green Supplier Selection

- Play critical role on the competitiveness of the entire supply chain network
- The basis for enterprises to reduce input costs, improve goods quality and services provided to customers, and improve their competitiveness in the market



- Economic criteria
- Environmental criteria
- Social criteria

- Feng et al. (2011). Dickson (1966), Johnson et al. (1995), Patton (1996) Yahya and Kingsman (1999), etc (Dawei et al., 2015), etc
- Statistical models and artificial intelligence based models, data envelopment analysis, multi-criteria decision models/approaches, etc

# MULTI - CRITERIA DECISION-MAKING

*“MCDM methods provide a possibility to evaluate these and other conflicting factors and to decide which alternative is the most suitable according to different criteria” (Siksnelyte-Butkiene et al., 2020).*

## Definition

A technique that combines alternative's performance across numerous, contradicting, qualitative and/or quantitative criteria and results in a solution requiring a consensus

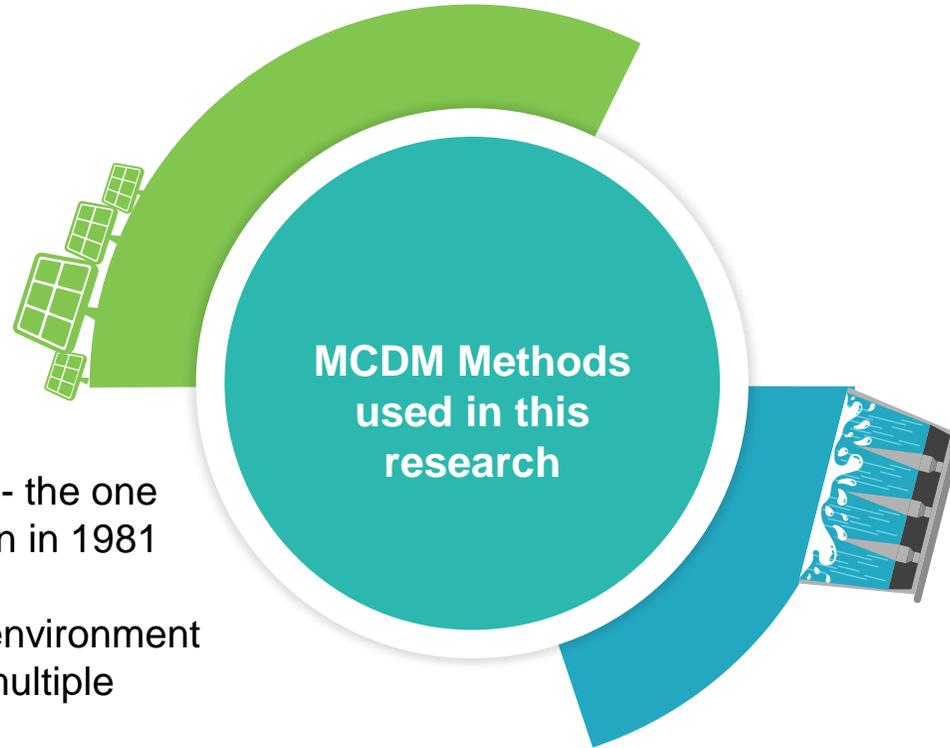
## Popular methods in GSS

- Analytical hierarchal process (AHP)
- Analytical network process (ANP)
- TOPSIS
- Data envelopment analysis (DEA) and fuzzy decision-making
- etc

# FUZZY AHP & TOPSIS

## FTOPSIS

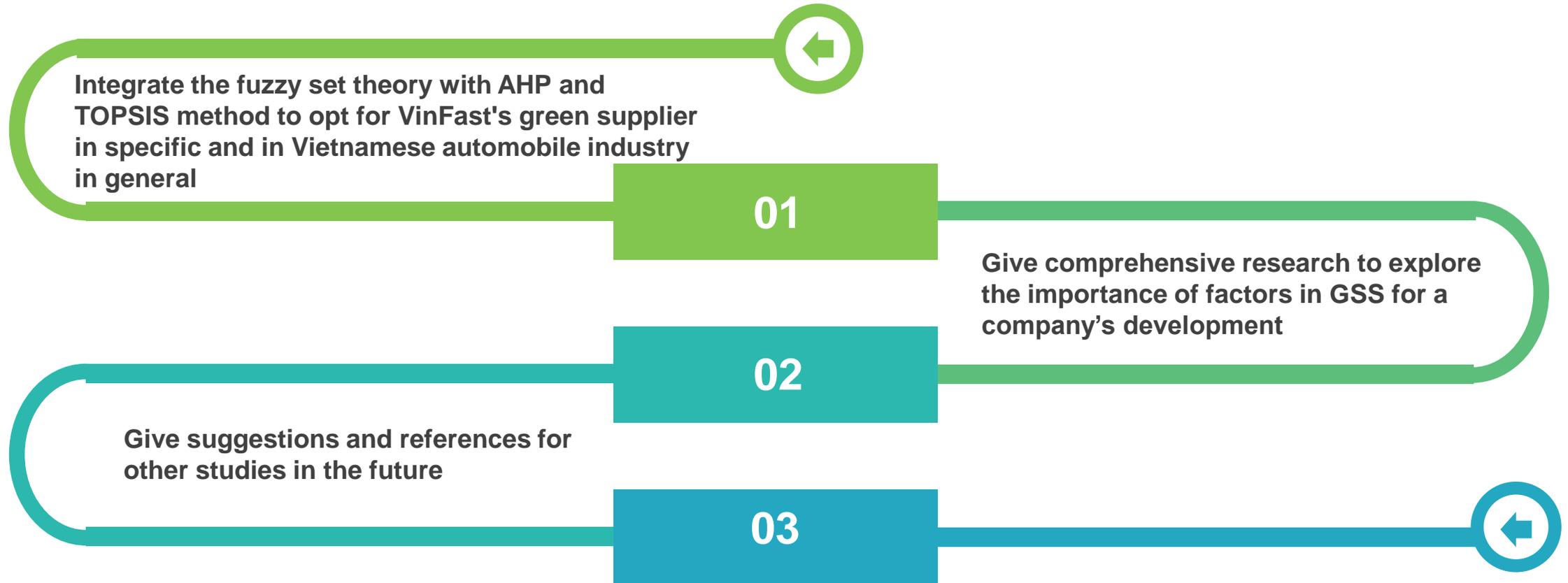
- ❑ Developed base on TOPSIS method- the one that was introduced by Hwang & Yoon in 1981
- ❑ Evaluates efficiency in an uncertain environment and allows accurate assessment of multiple criteria at the same time
- ❑ Principle relates to Positive and Negative Ideal Solution theory
- ❑ Used to rank and classify GS



## FAHP

- ❑ Proposed by Chang in 1996, a synthetic extension of the AHP method
- ❑ Overcome the limitation of AHP
- ❑ Determine the weights of factors through a pair comparison matrix and also based on expert opinions to make a reasonable decision

# Research Gap





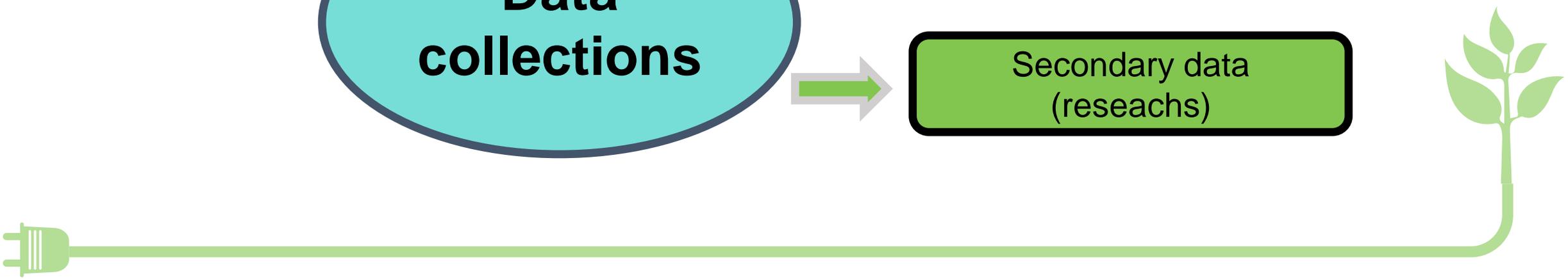
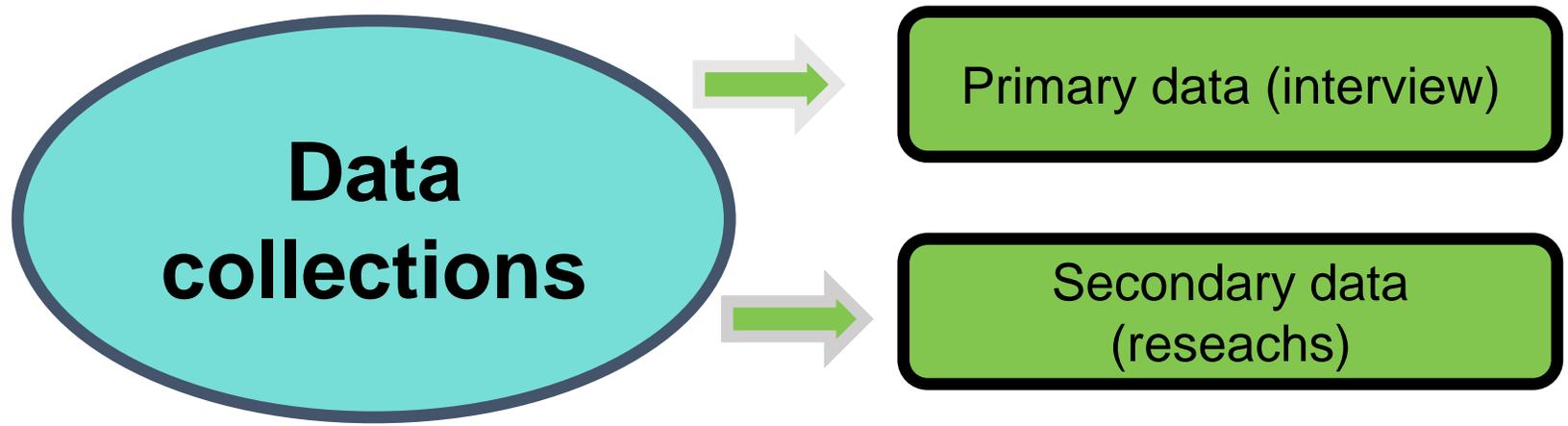
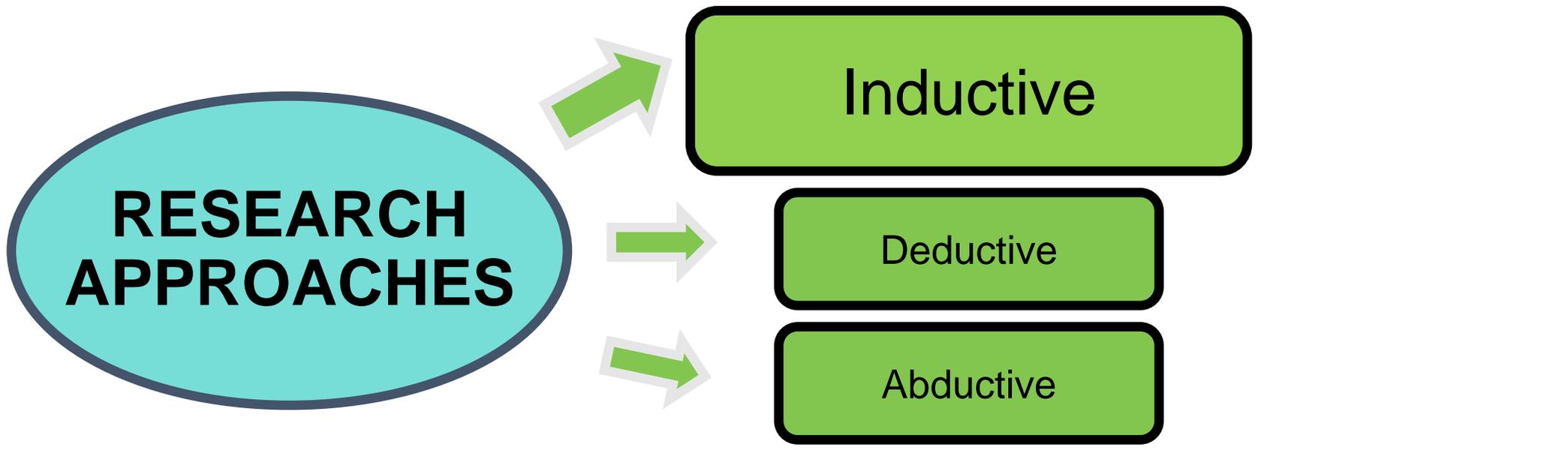
# CHAPTER III: METHODOLOGY

## RESEARCH APPROACHES

- ✓ Inductive
- ✓ Deductive
- ✓ Abductive

## Methods

- ✓ Fuzzy AHP
- ✓ Fuzzy TOPSIS



# DATA VARIABLES

	Criteria	Papers
<b>Economic (C1)</b>	Cost (C11)	(Liao, Fu and Wu, 2016)
	Delivery (C12)	(Liao, Fu and Wu, 2016)
	Service level (C13)	(Bali, Kose and Gumus, 2013); (Lee et al., 2009)
	Quality (C14)	(Lee et al., 2009); (Guo et al., 2017)
	Staff training (C15)	(Sevкли et al., 2007)
	Technology (C16)	(Wang Chen et al., 2016)
	Flexibility (C17)	(Wang Chen et al., 2016)
	Financial capability(C18)	(Wang Chen et al., 2016)
	Culture (C19)	(Wang Chen et al., 2016)
	Innovativeness (C110)	(Wang Chen et al., 2016)
Relationship (C111)	(Wang Chen et al., 2016)	
<b>Social (C3)</b>	Human resource management (C31)	(Er and Firat, 2016)
	Corporate social responsibility (C32)	(Er and Firat, 2016)
	Health and safety (C33)	(Er and Firat, 2016)
	Human right issues (C34)	(Er and Firat, 2016)
	Relationship with stakeholders (C35)	(Er and Firat, 2016)

**Table 3.1.1 Chosen sustainability criteria**

# DATA VARIABLES

<b>Environmental (C2)</b>	Green products (C21)	(Bali, Kose and Gumus, 2013);(Lee et al., 2009)
	Green image (C22)	(Bali, Kose and Gumus, 2013);(Lee et al., 2009)
	Eco-design(C23)	(Wang Chen et al., 2016)
	Management commitment(C24)	(Wang Chen et al., 2016)
	Green technology(C25)	(Wang Chen et al., 2016)s
	Pollution control(C26)	(Zhang, 2019) ; (Lee et al., 2009)
	Recycle(C27)	(Zhang, 2019);(King et al., 2006)
	Re-manufacturing(C28)	(Zhang, 2019); (King et al., 2006)
	Environmental management system (C29)	(Yildiz, 2019); (Lee et al., 2009); (Guo et al., 2017)
	Resource consumption(C210)	(Guo et al., 2017)

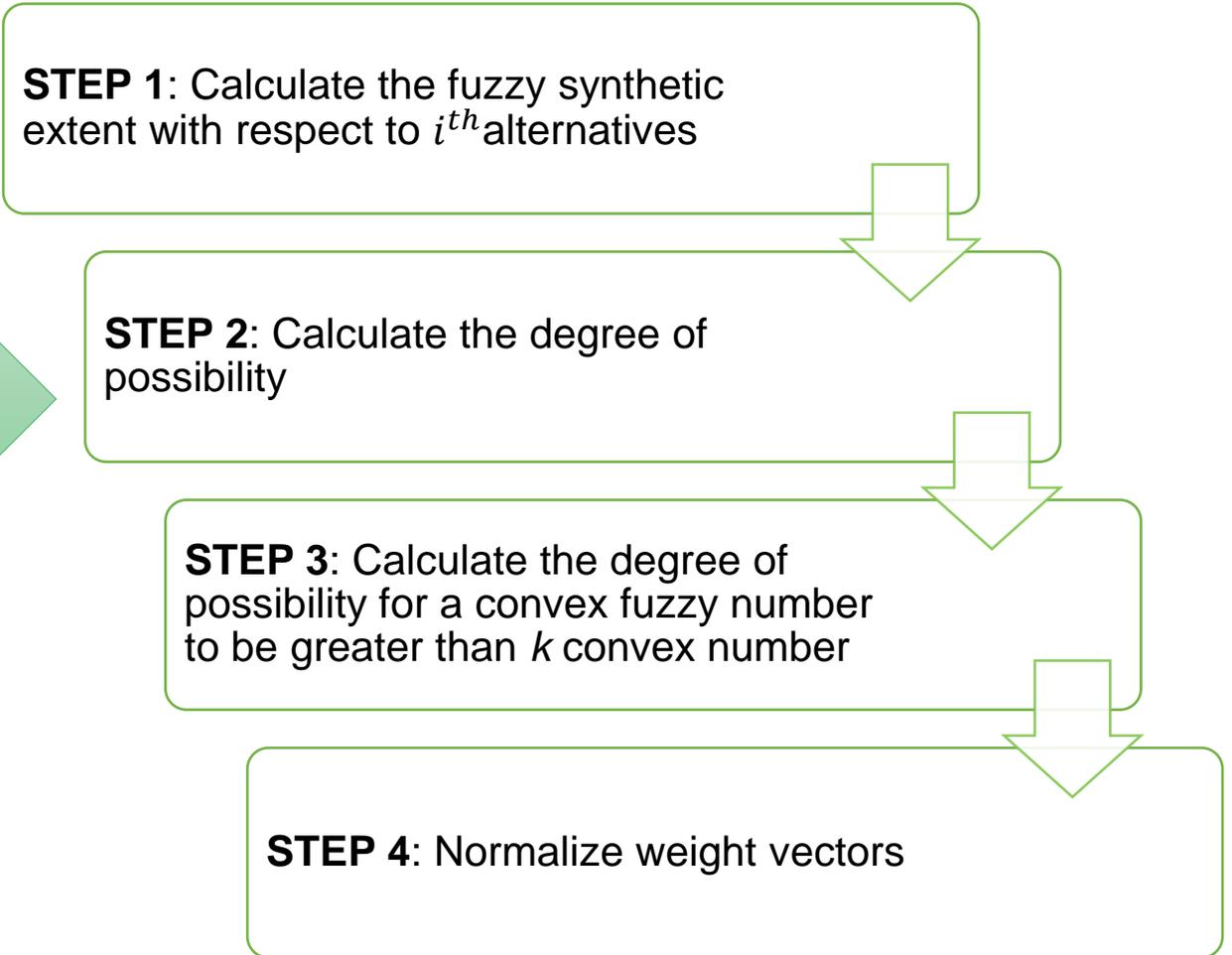
**Table 3.1.2 Chosen sustainability criteria**

# FUZZY AHP METHOD

## Pre-process



**Figure 3.3 Pre-process steps**



**Figure 3.4 FAHP Process**

❖ **STEP 1:** Calculate the fuzzy synthetic extent with respect to  $i^{th}$  alternative

The value of the fuzzy synthetic extent with respect to the  $i^{th}$  object is defined as:

$$S_i = \sum_{j=1}^m M_{gi}^j \times \left[ \sum_{i=1}^n \sum_{j=1}^m M_{gi}^j \right]^{-1} \quad (1)$$

With

$$\sum_{j=1}^m M_{gi}^j = \left( \sum_{j=1}^m l_j, \sum_{j=1}^m m_j, \sum_{j=1}^m u_j \right) \quad (2)$$

$$\sum_{i=1}^n \sum_{j=1}^m M_{gi}^j = \left( \sum_{i=1}^n l_i, \sum_{i=1}^n m_i, \sum_{i=1}^n u_i \right) \quad (3)$$

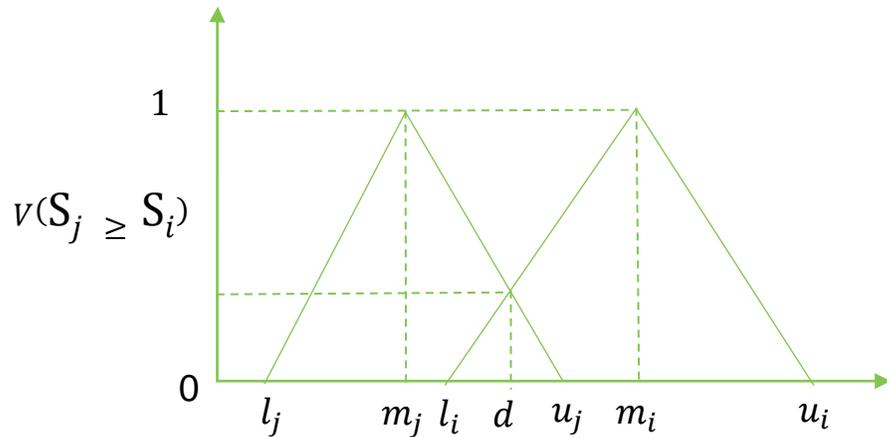
Then

$$\left[ \sum_{i=1}^n \sum_{j=1}^m M_{gi}^j \right]^{-1} = \left( \frac{1}{\sum_{i=1}^n u_i}, \frac{1}{\sum_{i=1}^n m_i}, \frac{1}{\sum_{i=1}^n l_i} \right) \quad (4)$$

❖ **STEP 2:** Calculate the degree of possibility

The values of  $S_i$  are compared and the degree of possibility of  $S_j = (l_j, m_j, u_j) \geq S_i(l_i, m_i, u_i)$  is calculated as

$$v(S_j \geq S_i) = \begin{cases} 1, & \text{if } m_j \geq m_i \\ 0, & \text{if } l_i \geq u_j \\ \frac{l_i - u_j}{(m_j - u_j) - (m_i - l_i)}, & \text{otherwise,} \end{cases} \quad (5)$$



**Figure 3.5** Intersection between  $S_j$  and  $S_i$

Figure below indicates  $v(S_j \geq S_i)$  for the case  $m_j < l_i < u_j < m_i$  and “d” is the abscissa value of the highest intersection point between  $S_j$  and  $S_i$

With the aim of comparison  $S_j$  and  $S_i$ , value  $v(S_j \geq S_i)$  and  $v(S_i \geq S_j)$  are both required.

❖ **STEP 3: Calculate the degree of possibility for a convex fuzzy number to be greater than  $k$  convex number**

The minimum degree of possibility  $d(i)$  of  $V(S_j \geq S_i)$  for  $i, j = 1, 2, \dots, k$  can be calculated as:

$$\begin{aligned} V(S \geq S_1, S_2, S_3, \dots, S_k) &= V [(S \geq S_1) \text{ and } (S \geq S_2) \text{ and } \dots (S \geq S_k)] \\ &= \min V(S \geq S_i) = W'(S_i) \end{aligned} \quad (6)$$

Assume that

$$d'(A_i) = \min V(S \geq S_i), \text{ for } i = 1, 2, \dots, k ; i \neq k$$

The weight vector

$$W' = (d'(A_1), d'(A_2), \dots, d'(A_n))^T \quad (7)$$

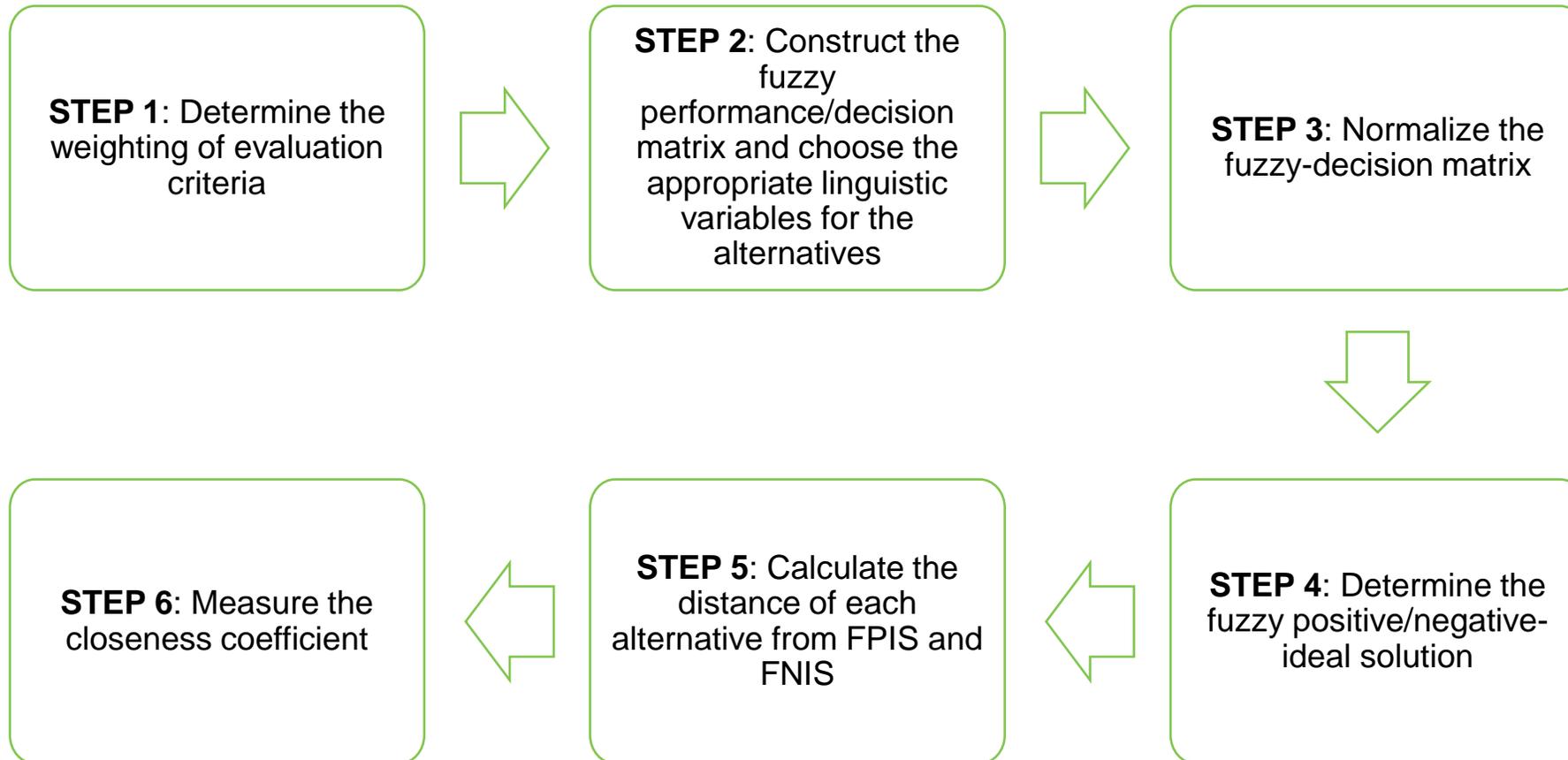
where  $A_i (i = 1, 2, 3, \dots, n)$  contains the set of  $n$  elements

❖ **STEP 4: Normalization reduces the weight vector to**

$$W = (d'(A_1), d'(A_2), \dots, d'(A_n))^T = (W_1, W_2, \dots, W_n)^T \quad (8)$$

where  $W$  is a non-fuzzy number

# FUZZY TOPSIS METHOD



**Figure 3.6 FTOPSIS Process**

❖ **STEP 1: Determine the weighting of evaluation criteria**

This research employs fuzzy AHP to find the fuzzy preference weights

❖ **STEP 2: Construct the fuzzy performance/decision matrix and choose the appropriate linguistic variables for the alternatives with respect to criteria**

$$\tilde{D} = \begin{matrix} & C_1 & C_2 & \dots & C_j & \dots & C_n \\ \begin{matrix} A_1 \\ A_2 \\ \vdots \\ A_i \\ \vdots \\ A_m \end{matrix} & \left[ \begin{array}{cccccc} \tilde{X}_{11} & \tilde{X}_{12} & \dots & \tilde{X}_{1j} & \dots & \tilde{X}_{1n} \\ \tilde{X}_{21} & \tilde{X}_{22} & \dots & \tilde{X}_{2j} & \dots & \tilde{X}_{2n} \\ \vdots & \vdots & \ddots & \vdots & \vdots & \vdots \\ \tilde{X}_{i1} & \tilde{X}_{i2} & \dots & \tilde{X}_{ij} & \dots & \tilde{X}_{in} \\ \vdots & \vdots & \dots & \vdots & \vdots & \vdots \\ \tilde{X}_{m1} & \tilde{X}_{m2} & \dots & \tilde{X}_{mj} & \dots & \tilde{X}_{mn} \end{array} \right] \end{matrix} \quad (9)$$

$$\tilde{x}_{ij} = \frac{1}{K} (\tilde{x}_{ij}^1 \oplus \dots \oplus \tilde{x}_{ij}^2 \oplus \dots \oplus \tilde{x}_{ij}^K) \quad (10)$$

$$\tilde{W} = [\tilde{w}_1, \tilde{w}_2, \dots, \tilde{w}_n] \quad (11)$$

$$\tilde{x}_{ij}^K = (\tilde{l}_{ij}^K, \tilde{m}_{ij}^K, \tilde{u}_{ij}^K) \quad (12)$$

Where  $i = 1, 2, \dots, m$

$j = 1, 2, \dots, n$

- $A_m$ :  $m^{th}$  alternative
- $C_n$ :  $n^{th}$  criteria
- $k$ : Number of expert assessments
- $\tilde{W}_j$ : weight of  $j^{th}$  criteria

○  $\tilde{x}_{ij}^K$ : is the performance rating of alternative  $A_m$  with respect to criterion  $C_n$ .

### ❖ STEP 3: Normalize the fuzzy-decision matrix.

The normalized fuzzy-decision matrix denoted by  $\tilde{R}$

$$\tilde{R} = [\tilde{r}_{ij}]_{m \times n}, \quad (13)$$

$$i = 1, 2, \dots, m$$

Then, the normalization process can be performed

$$\tilde{r}_{ij} = \left( \frac{l_{ij}}{u_j^+}, \frac{m_{ij}}{u_j^+}, \frac{u_{ij}}{u_j^+} \right), \quad (14)$$

$$u_j^+ = \max_i \{u_{ij} \mid i = 1, 2, \dots, m\}$$

The weighted fuzzy normalized decision matrix is calculated by matrix  $\tilde{V}$

$$\tilde{V} = [\tilde{v}_{ij}]_{m \times n}, \quad (15)$$

$$\text{Where } \tilde{v}_{ij} = \tilde{r}_{ij} \oplus \tilde{w}_j$$

$$i = 1, 2, \dots, m$$

$$j = 1, 2, \dots, n$$

❖ **STEP 4: Determine the fuzzy positive-ideal solution (FPIS) and fuzzy negative-ideal solution (FNIS)**

Then the two solution FPIS ( $A^+$ ) and FNIS ( $A^-$ ) sets are determined

$$A^+ = (\tilde{v}_1^+, \tilde{v}_2^+, \dots, \tilde{v}_j^+, \dots, \tilde{v}_n^+) \quad (16)$$

$$A^- = (\tilde{v}_1^-, \tilde{v}_2^-, \dots, \tilde{v}_j^-, \dots, \tilde{v}_n^-) \quad (17)$$

Where  $\tilde{v}_j^* = (1, 1, 1) \oplus \tilde{w}_j = (lw_j, mw_j, uw_j)$  and  $\tilde{v}_j^- = (0, 0, 0)$ ;  $j = 1, 2, \dots, n$

❖ **STEP 5: Calculate the distance of each alternative from FPIS and FNIS**

$$\tilde{d}_i^+ = \sum_{j=1}^n d(\tilde{v}_{ij}, \tilde{v}_j^+), i = 1, 2, \dots, m \quad (18)$$

$$\tilde{d}_i^- = \sum_{j=1}^n d(\tilde{v}_{ij}, \tilde{v}_j^-), j = 1, 2, \dots, n \quad (19)$$

❖ **STEP 6: Measure the closeness coefficient**

$$CC_i = \frac{\tilde{d}_i^-}{\tilde{d}_i^+ + \tilde{d}_i^-} = 1 - \frac{\tilde{d}_i^+}{\tilde{d}_i^+ + \tilde{d}_i^-}, \quad (20)$$

$$i = 1, 2, \dots, m$$

$\frac{\tilde{d}_i^-}{\tilde{d}_i^+ + \tilde{d}_i^-}$  : fuzzy satisfaction degree in  $i^{th}$  alternative

$\frac{\tilde{d}_i^+}{\tilde{d}_i^+ + \tilde{d}_i^-}$  : fuzzy gap degree in  $i^{th}$  alternative



# CHAPTER IV

## EMPIRICAL CASE ANALYSIS OF VINFAST

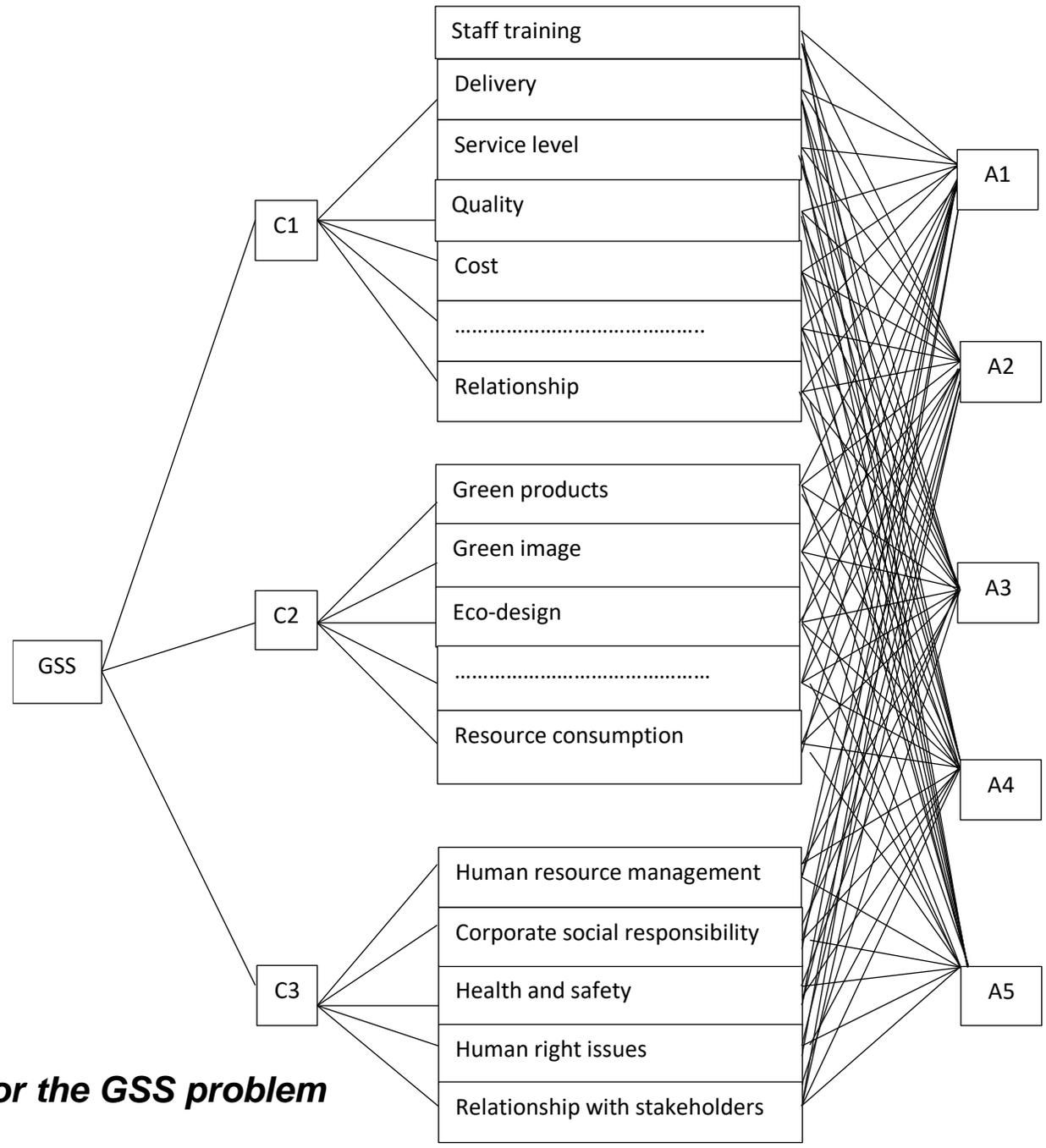


# CASE STUDY

- VinFast is known as one of the leading company in automobile industry
- VinFast stated their position and approach as a green supplier, they must assess its core competences and recognize the difference in consumer requirements.
- VinFast maintains good relationships with vendors that would profit from the purchase of goods if necessary

**VinFast focuses on launching innovative and environmental-friendly products**

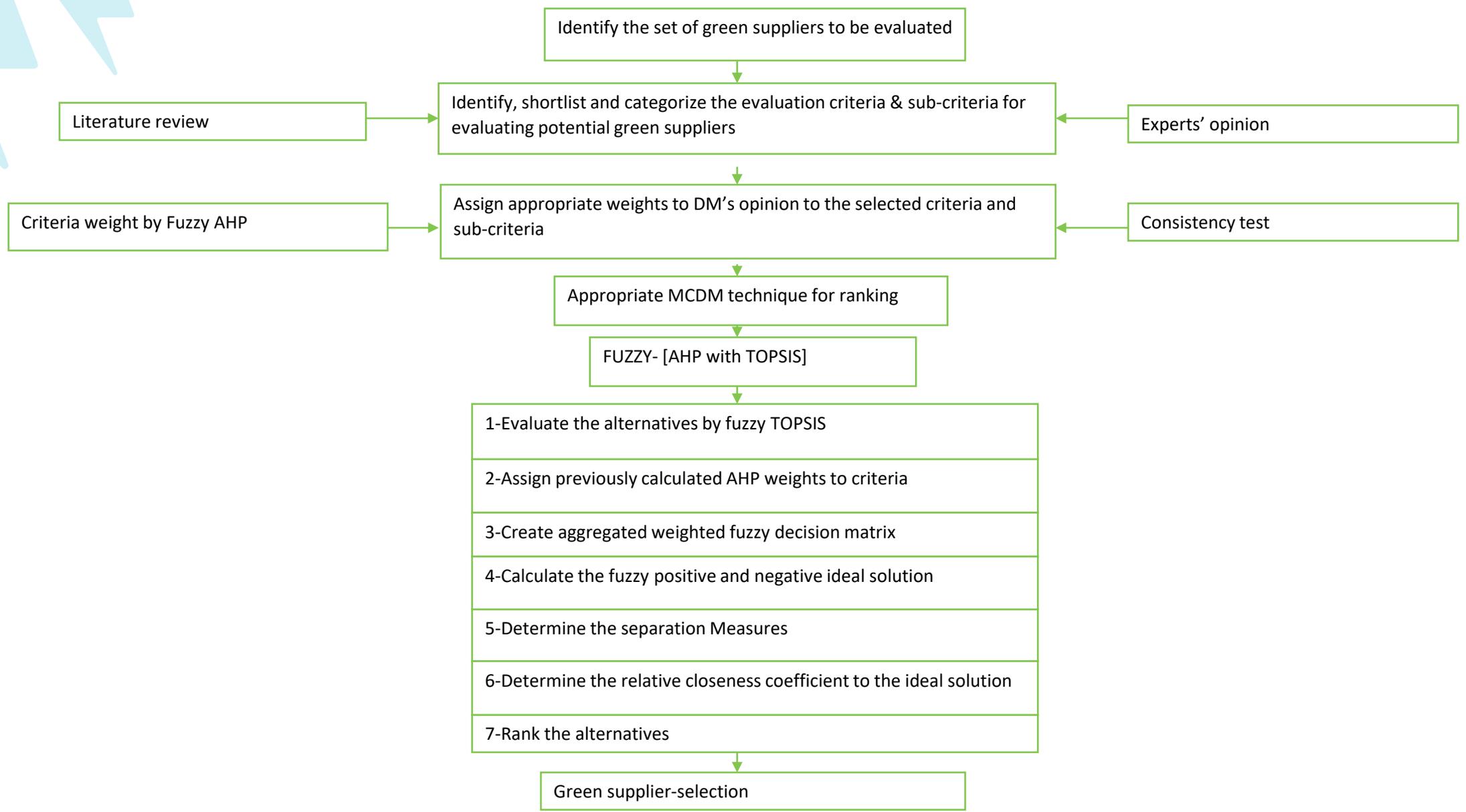
 **Trend Approach**



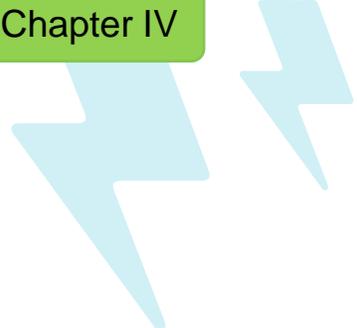
**Figure 4.1 AHP hierarchy for the GSS problem**

Expert	Organization	Duties	Seniority
1	VinFast Commercial and services trading limited liability company	Specialist	10
2	VinFast Commercial and services trading limited liability company	Development Engineer	15
3	VinFast Commercial and services trading limited liability company	Engineer	10
4	VinFast Commercial and services trading limited liability company	Senior Manager	8
5	VinFast Commercial and services trading limited liability company	Project Manager	10
6	VinFast Commercial and services trading limited liability company	Parts Quality Group Manager	15
7	Manufacturing department, Kia Motors Vietnam	Purchasing Manager	8
8	Parts Quality Control Section, Porsche Vietnam	Section Manager	8
9	Body Development Division Engineering Development Engineer, Mercedes-Benz Vietnam Ltd	Team Leader	
10	Automotive Asia Limited (Audi Vietnam)	Engineer	9
11	THACO passenger Car Distribution Co., Ltd (BMW Distributor in Vietnam)	Purchasing Manager	15
12	Production Control Management Division, Isuzu Viet Nam Co., Ltd.	Team Leader	15

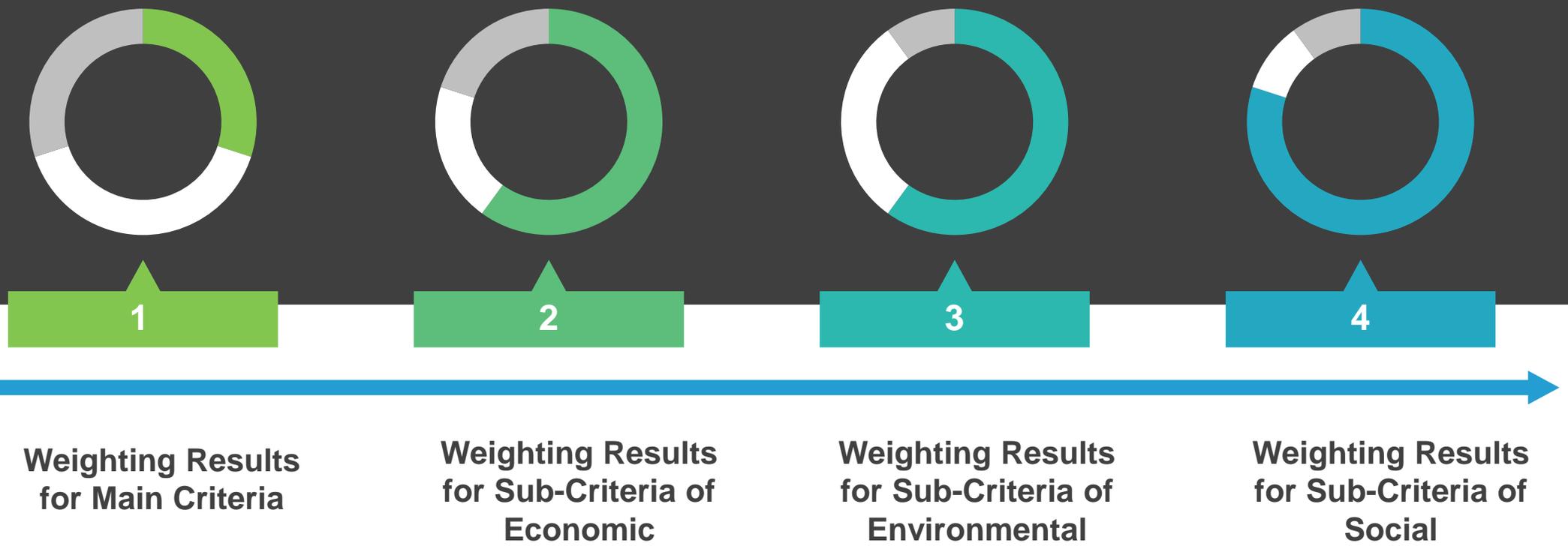
**Table 4.1 Professional backgrounds of the selected twelve experts in this research**



**Figure 4.2: Proposed Framework of GSS Process**



# FUZZY AHP FOR WEIGHTING CALCULATION



# WEIGHTING RESULTS FOR MAIN CRITERIA

Initial Comparison Matrices																		Total Number of Experts	
Left Criteria is Greater									Right Criteria Is Greater										
	Perfect	Absolute	Very good	Fairly good	Good	Preferable	Not bad	Weak advantage	Equal	Weak advantage	Not bad	Preferable	Good	Fairly good	Very good	Absolute	Perfect		
C1							4	3	3	2								C2	12
C2							1	4	4	3	1							C3	12
C3						2	2	3	3	3								C3	12

Table 4.2: Initial Comparison Matrices

# WEIGHTING RESULTS FOR MAIN CRITERIA (CONT.)

Integrated Fuzzy Comparison Matrix									
	C1			C2			C3		
C1	1	1	1	1.0491	1.5280	2.0891	0.7172	1.0595	1.5280
C2	0.4787	0.6544	0.9532	1	1	1	1.0243	1.5131	2.1683
C3	0.6544	0.9439	1.3943	0.4612	0.6609	0.9763	1	1	1

**Table 4.3: Integrated Fuzzy Comparison Matrix**

	Fuzzy Sum of Each Row			Fuzzy Synthetic Extent			Degree of Possibility of $M_i > M_j$			Degree of Possibility ( $M_i$ )	normalization	weights of criteria			Ranking
	C1	2.7663	3.5875	4.6171	0.2284	0.3833	0.6252	1.000	1.000	1.000	1.000	0.390	0.390	1	
C2	2.5029	3.1675	4.1215	0.2067	0.3384	0.5581	0.880	1.000	1.000	0.880	0.343	0.343	2		
C3	2.1156	2.6048	3.3706	0.1747	0.2783	0.4564	0.685	0.806	1.000	0.685	0.267	0.267	3		
Sum	7.3849	9.3598	12.1093							2.565	1.0000				
										Sum					

Consistency Ratio (CRm)	0.0696	Compare with <u>0.1</u> , They should be less than <u>0.1</u>
Consistency Ratio (CRg)	0.1729	

**Table 4.4: Results Of Fuzzy Weighting Value Of Main Criteria (Economical, Environmental, Social)**

# WEIGHTING RESULTS FOR MAIN CRITERIA (CONT.)

**Step 1:** The value of the fuzzy synthetic extent with respect to the  $i^{th}$  object is defined as in Eq. (3), (4), (5), (6) and presented in **Table 4.3** and **Table 4.4**:

$$S_i = \sum_{j=1}^m M_{gi}^j \times \left[ \sum_{i=1}^n \sum_{j=1}^m M_{gi}^j \right]^{-1}$$

$$\begin{aligned} \sum M_1 &= (1 + 1.0491 + 0.7172; 1 + 1.5280 + 1.0595; 1 + 2.0891 + 1.5280) \\ &= (2.7663; 3.5875; 4.171) \text{ etc.}, \end{aligned}$$

$$\text{Next, } \left[ \sum_{i=1}^n \sum_{j=1}^m M_{gi}^j \right]^{-1} = \left( \frac{1}{\sum_{i=1}^n u_i}, \frac{1}{\sum_{i=1}^n m_i}, \frac{1}{\sum_{i=1}^n l_i} \right)$$

$$S_1 = (2.7663; 3.5875; 4.171) \times \left( \frac{1}{12.1093}, \frac{1}{9.3598}, \frac{1}{7.3849} \right) = (0.2284; 0.3833; 0.6252)$$

$$S_2 = (0.2067; 0.3384; 0.5581)$$

$$S_3 = (0.1747; 0.2783; 0.4564)$$

# WEIGHTING RESULTS FOR MAIN CRITERIA (CONT.)

**Step 2:** The values of  $S_i$  are compared and the degree of possibility of  $S_j = (l_j, m_j, u_j) \geq S_i(l_i, m_i, u_i)$  is calculated as in Eq. (7) and the results are shown in **Table 4.4:**

$$V(S_j \geq S_i) = \begin{cases} 1, & \text{if } m_j \geq m_i \\ 0, & \text{if } l_i \geq u_j \\ \frac{l_i - u_j}{(m_j - u_j) - (m_i - l_i)}, & \text{otherwise,} \end{cases} \quad (7)$$

$$V_2 (S_2 \geq S_1) = \left( \frac{0.2067 - 0.6252}{(0.3384 - 0.5581) - (0.3833 - 0.2284)} \right) = 0.880$$

- |                               |                               |
|-------------------------------|-------------------------------|
| $V_{11} (S_1 > S_2) = 1;$     | $V_{23} (S_2 > S_3) = 1;$     |
| $V_{12} (S_1 > S_3) = 1;$     | $V_{31} (S_3 > S_1) = 0.685;$ |
| $V_{21} (S_2 > S_1) = 0.880;$ | $V_{32} (S_3 > S_2) = 0.806.$ |

# WEIGHTING RESULTS FOR MAIN CRITERIA (CONT.)

**Step 3:** The minimum degree of possibility  $d(i)$  of  $v(S_j \geq S_i)$  for  $i, j = 1, 2, \dots, k$  can be calculated as in Eq. (8):

$$\begin{aligned} V(S \geq S_1, S_2, S_3, \dots, S_k) &= V [(S \geq S_1) \text{ and } (S \geq S_2) \text{ and } \dots (S \geq S_k)] \\ &= \min V(S \geq S_i) = W'(S_i) \end{aligned} \quad (8)$$

➤ The weights priority is with Consistency Ratio (CRm) = 0.0696 (less than 0.1) in **Table 4.4:**

$$\text{Min } V_1 (V_{11}, V_{12}) = 1;$$

$$\text{Min } V_2 (V_{21}, V_{23}) = 0.880;$$

$$\text{Min } V_3 (V_{31}, V_{32}) = 0.685;$$

$$W = (1, 0.880, 0.685)$$

$$W_{\text{normalize}} = (0.390, 0.343, 0.267)^T$$

# WEIGHTING RESULTS FOR SUB-CRITERIA OF ECONOMIC (CONT.)

	Fuzzy Sum of Each Row			Fuzzy Synthetic Extent			Degree of Possibility of $M_i > M_j$											Degree of Possibility (Mi)	Normalization Weights	Ranking
<b>C11</b>	9.19 16	12.7321	17.3 066	0.0512	0.0955	0.1775		0.983	0.87 0	0.982	0.803	1.000	1.000	1.000	1.000	1.000	1.000	0.803	0.0984	5
<b>C12</b>	9.38 27	13.0161	17.5 220	0.0522	0.0977	0.1797	1.000		0.88 5	0.998	0.819	1.000	1.000	1.000	1.000	1.000	1.000	0.819	0.1004	4
<b>C13</b>	10.7 455	15.0829	20.3 769	0.0598	0.1132	0.2090	1.000	1.000		1.000	0.938	1.000	1.000	1.000	1.000	1.000	1.000	0.938	0.1150	2
<b>C14</b>	9.39 94	13.0433	17.6 255	0.0523	0.0979	0.1807	1.000	1.000	0.88 8		0.821	1.000	1.000	1.000	1.000	1.000	1.000	0.821	0.1007	3
<b>C15</b>	12.0 749	16.3349	21.3 081	0.0672	0.1226	0.2185	1.000	1.000	1.00 0	1.000		1.000	1.000	1.000	1.000	1.000	1.000	1.000	0.1226	1
<b>C16</b>	6.94 49	9.2891	12.7 089	0.0387	0.0697	0.1303	0.754	0.736	0.61 9	0.735	0.544		0.988	0.517	0.784	0.910	1.000	0.517	0.0634	11
<b>C17</b>	7.01 41	9.4312	12.9 111	0.0390	0.0708	0.1324	0.766	0.749	0.63 1	0.747	0.557	1.000		0.527	0.796	0.922	1.000	0.527	0.0647	10
<b>C18</b>	9.09 95	12.4400	16.5 770	0.0507	0.0933	0.1700	0.982	0.965	0.84 7	0.963	0.779	1.000	1.000		1.000	1.000	1.000	0.779	0.0954	6
<b>C19</b>	9.07 05	12.2204	16.0 155	0.0505	0.0917	0.1642	0.967	0.949	0.82 9	0.948	0.759	1.000	1.000	0.986		1.000	1.000	0.759	0.0930	7
<b>C110</b>	7.68 17	10.4460	14.4 468	0.0428	0.0784	0.1481	0.850	0.833	0.71 7	0.831	0.647	1.000	1.000	0.867	0.880		1.000	0.647	0.0793	8
<b>C111</b>	6.91 12	9.2467	12.8 345	0.0385	0.0694	0.1316	0.755	0.737	0.62 1	0.736	0.548	0.997	0.696	0.772	0.784	0.908		0.548	0.0671	9
<b>Sum</b>	<b>97.5 161</b>	<b>133.2827</b>	<b>179. 6330</b>															<b>8.158</b>	<b>1.0000</b>	
<b>Sum</b>																				

Consistency Ratio (CRm)	0.05 39	Compare with <u>0.1</u> , They should be less than <u>0.1</u>
Consistency Ratio (CRg)	0.14 70	

**Table 4.7: Results of Fuzzy Weighting Value Of Economic**

# WEIGHTING RESULTS FOR SUB-CRITERIA OF ENVIRONMENT C2 (CONT.)

	Fuzzy Sum of Each Row			Fuzzy Synthetic Extent			Degree of Possibility of $M_i > M_j$										Degree of Possibility ( $M_i$ )	Normalization weights of criteria	Ranking
<b>C21</b>	8.66 42	11.9902	16.2 367	0.0561	0.1035	0.1909		1.000	0.83 4	1.000	0.698	1.000	1.000	1.000	0.967	1.000	0.698	0.1088	4
<b>C22</b>	7.93 74	10.9429	14.8 106	0.0514	0.0945	0.1742	0.929		0.75 9	0.945	0.620	1.000	1.000	0.686	0.894	1.000	0.620	0.0967	7
<b>C23</b>	10.6 368	14.8101	19.5 575	0.0689	0.1278	0.2300	1.000	1.000		1.000	0.868	1.000	1.000	1.000	1.000	1.000	0.868	0.1353	2
<b>C24</b>	8.48 68	11.7400	15.8 358	0.0550	0.1013	0.1862	0.984	1.000	0.81 6		0.678	1.000	1.000	1.000	0.950	1.000	0.678	0.1058	5
<b>C25</b>	12.8 414	17.4040	22.5 743	0.0831	0.1502	0.2655	1.000	1.000	1.00 0	1.000		1.000	1.000	1.000	1.000	1.000	1.000	0.1560	1
<b>C26</b>	6.03 24	7.9595	10.8 594	0.0391	0.0687	0.1277	0.673	0.748	0.49 9	0.690	0.353		0.974	0.479	0.634	0.895	0.353	0.0551	10
<b>C27</b>	6.21 28	8.2266	11.2 219	0.0402	0.0710	0.1320	0.700	0.775	0.52 6	0.717	0.381	1.000		0.500	0.662	0.921	0.381	0.0595	9
<b>C28</b>	8.23 84	11.1600	14.6 617	0.0533	0.0963	0.1724	0.942	1.000	0.76 7	0.959	0.624	1.000	1.000		0.906	1.000	0.624	0.0973	6
<b>C29</b>	9.20 63	12.5145	16.1 692	0.0596	0.1080	0.1901	1.000	1.000	0.86 0	1.000	0.717	1.000	1.000	1.000		1.000	0.717	0.1119	3
<b>C210</b>	6.77 74	9.1004	12.5 165	0.0439	0.0786	0.1472	0.785	0.858	0.61 4	0.802	0.472	1.000	1.000	0.841	0.748		0.472	0.0736	8
<b>Sum</b>	<b>85.0 340</b>	<b>115.8484</b>	<b>154. 4436</b>												<b>Sum</b>	<b>6.411</b>	<b>1.0000</b>		

Consistency Ratio (CRm)	0.0902	Compare with <u>0.1</u> , They should be less than <u>0.1</u>
Consistency Ratio (CRg)	0.3253	

**Table 4.10 Results of Fuzzy Weighting Value of Environmental**

# WEIGHTING RESULTS FOR SUB-CRITERIA OF SOCIAL C3 (CONT.)

	Fuzzy Sum of Each Row			Fuzzy Synthetic Extent			Degree of Possibility of $M_i > M_j$					Degree of Possibility ( $M_i$ )	normalization	Ranking
<b>C31</b>	4.2742	5.6477	7.4750	0.1227	0.2139	0.3727	1.000	0.977	0.993	1.000	0.977	0.2153	3	
<b>C32</b>	4.0757	5.4292	7.1818	0.1170	0.2056	0.3581	0.966	0.943	0.959	1.000	0.943	0.2078	4	
<b>C33</b>	4.3697	5.7991	7.5513	0.1255	0.2196	0.3765	1.000	1.000	1.000	1.000	1.000	0.2203	1	
<b>C34</b>	4.2703	5.6958	7.5202	0.1226	0.2157	0.3749	1.000	0.985	1.000	1.000	0.985	0.2169	2	
<b>C35</b>	3.0670	3.8365	5.1008	0.0881	0.1453	0.2543	0.657	0.634	0.652	0.634	0.634	0.1397	5	
<b>Sum</b>	20.0570	26.4084	34.8291								4.539	1.0000		
<b>Sum</b>														

Consistency Ratio (CRm)	0.0388	Compare with <u>0.1</u> , They should be less than <u>0.1</u>
Consistency Ratio (CRg)	0.0976	

**Table 4.13: Results of Fuzzy Weighting Value of Social**

# WEIGHTING AND RANKING RESULTS OF FAHP

Criteria	W_Concept	Sub-criteria	W_Local	Rank_Local	W_Global	Rank_Global
<b>Economical (C1)</b>	0.390	Staff training (C11)	0.098	5	0.0384	12
		Delivery (C12)	0.100	4	0.0391	10
		Service level (C13)	0.115	2	0.0448	8
		Quality (C14)	0.101	3	0.0393	9
		Cost (C15)	0.123	1	0.0478	6
		Technology (C16)	0.063	11	0.0247	24
		Flexibility (C17)	0.065	10	0.0252	23
		Financial capability(C18)	0.095	6	0.0372	15
		Culture (C19)	0.093	7	0.0363	17
		Innovativeness (C110)	0.079	8	0.0309	20
		Relationship (C111)	0.067	9	0.0262	21
<b>Environmental (C2)</b>	0.343	Green products (C21)	0.109	4	0.0373	13
		Green image (C22)	0.097	7	0.0332	19
		Eco-design(C23)	0.135	2	0.0464	7
		Management commitment(C24)	0.106	5	0.0363	16
		Green technology(C25)	0.156	1	0.0535	5
		Pollution control(C26)	0.055	10	0.0189	26
		Recycle(C27)	0.060	9	0.0204	25
		Re-manufacturing(C28)	0.097	6	0.0334	18
		Environmental management system (C29)	0.112	3	0.0384	11
		Resource consumption(C210)	0.074	8	0.0253	22
<b>Social (C3)</b>	0.267	Human resource management (C31)	0.215	3	0.0575	3
		Corporate social responsibility (C32)	0.208	4	0.0555	4
		Health and safety (C33)	0.220	1	0.0588	1
		Human right issues (C34)	0.217	2	0.0579	2
		Relationship with stakeholders (C35)	0.140	5	0.0373	14

**Table 4.14: Weighting and Ranking Results of FAHP**

# FUZZY TOPSIS FOR RANKING

Fuzzy number	Linguistic	Triangular fuzzy scale $M = (l, m, u)$
1	Equal	(1,1,1)
2	Weak advantage	(1,2,3)
3	Not bad	(2,3,4)
4	Preferable	(3,4,5)
5	Good	(4,5,6)
6	Fairly good	(5,6,7)
7	Very good	(6,7,8)
8	Absolute	(7,8,9)
9	Perfect	(8,9,10)

**Table 4.15: Linguistic Variables for The Ratings**

A linguistic rating set of  $S$  was used to express the opinions of the managers, where  $S = (E, WA, NB, PR, G, FG, VG, A, PE)$

# FUZZY TOPSIS FOR RANKING (CONT.)

**Step 4 and 5:** (calculate  $A+$ ,  $A-$ ,  $D_i+$ , and  $D_i-$ ). As shown in Table 4. , the distance of each green supplier from  $A+$  and  $A-$  can be calculated by Eq. (20)~(21).

	C1	C2	C3	C4	C5	C6	C7	C8	C9	C10	C11	C12	C13	C14	C15	C16	C17	C18	C19	C20	C21	C22	C23	C24	C25	C26
A1	0.9 81	0.9 27	0.9 58	0.9 44	0.9 78	0.9 75	0.9 52	0.9 68	0.9 49	0.9 35	0.9 76	0.9 60	0.9 23	0.9 17	0.9 40	0.8 58	0.9 79	0.9 76	0.9 37	0.9 64	0.9 71	0.7 99	0.9 35	0.8 83	0.9 25	0.9 09
A2	0.9 40	0.9 80	0.8 92	0.9 14	0.9 30	0.9 35	0.9 71	0.9 31	0.9 69	0.9 66	0.9 30	0.9 66	0.9 60	0.9 58	0.9 07	0.9 31	0.9 48	0.9 29	0.9 62	0.9 22	0.9 24	0.9 11	0.8 07	0.9 46	0.8 05	0.8 60
A3	0.9 66	0.9 76	0.9 27	0.9 38	0.9 63	0.9 56	0.9 33	0.9 31	0.9 33	0.9 51	0.9 60	0.9 29	0.9 42	0.9 41	0.9 03	0.9 43	0.9 86	0.9 59	0.9 11	0.9 31	0.9 48	0.8 69	0.8 89	0.8 06	0.8 68	0.9 38
A4	0.9 25	0.9 88	0.8 89	0.9 01	0.9 83	0.9 28	0.9 55	0.9 06	0.9 08	0.9 20	0.9 81	0.9 03	0.9 05	0.8 76	0.9 35	0.8 78	0.9 91	0.9 81	0.9 41	0.8 94	0.9 21	0.7 99	0.9 48	0.7 96	0.7 98	0.8 62
A5	0.9 80	0.9 70	0.9 50	0.9 64	0.9 10	0.9 74	0.9 30	0.9 66	0.9 66	0.9 68	0.9 33	0.9 57	0.9 62	0.9 26	0.9 00	0.8 92	0.9 54	0.9 32	0.9 08	0.9 39	0.9 65	0.9 11	0.8 16	0.9 31	0.9 10	0.9 54
S1+	24.4196																									
S2+	24.0922																									
S3+	24.2005																									
S4+	23.7138																									
S5+	24.3683																									

Table 4.19:  $D+$

# FUZZY TOPSIS FOR RANKING (CONT.)

	C1	C2	C3	C4	C5	C6	C7	C8	C9	C10	C11	C12	C13	C14	C15	C16	C17	C18	C19	C20	C21	C22	C23	C24	C25	C26
A1	0.023	0.106	0.056	0.071	0.026	0.034	0.061	0.043	0.065	0.081	0.033	0.054	0.095	0.105	0.027	0.171	0.027	0.033	0.079	0.049	0.040	0.243	0.090	0.151	0.102	0.114
A2	0.084	0.025	0.130	0.105	0.096	0.078	0.039	0.085	0.042	0.045	0.084	0.047	0.053	0.056	0.049	0.091	0.075	0.085	0.051	0.095	0.092	0.120	0.233	0.077	0.237	0.166
A3	0.044	0.030	0.093	0.078	0.047	0.055	0.082	0.085	0.082	0.062	0.052	0.092	0.073	0.077	0.051	0.077	0.018	0.052	0.107	0.086	0.065	0.167	0.143	0.236	0.168	0.082
A4	0.106	0.014	0.134	0.117	0.020	0.085	0.057	0.111	0.108	0.095	0.027	0.120	0.113	0.149	0.031	0.152	0.010	0.027	0.075	0.125	0.095	0.243	0.073	0.246	0.245	0.164
A5	0.024	0.038	0.067	0.049	0.130	0.035	0.084	0.046	0.045	0.042	0.081	0.058	0.050	0.095	0.053	0.136	0.065	0.081	0.111	0.077	0.047	0.120	0.224	0.095	0.121	0.063
S1-	1.9787																									
S2-	2.3390																									
S3-	2.2040																									
S4-	2.7405																									
S5-	2.0369																									

Table 4.20: D-

# FUZZY TOPSIS FOR RANKING (CONT.)

**Step 6** : (obtain the closeness coefficient). The closeness coefficients of green suppliers can be calculated by Eq. (22), as shown in Table 4.21. Therefore, the ranking order of the five green suppliers is  $A4 > A2 > A3 > A5 > A1$ . Consequently, **the best green supplier is A4**

Rank of Alternatives						
A1	0.0750	0.0750				5
A2	0.0885	0.0885				2
A3	0.0835	0.0835				3
A4	0.1036	0.1036				1
A5	0.0771	0.0771				4

Table 4.21: Closeness coefficient of alternatives



# CHAPTER V

## CONCLUSIONS AND IMPLICATIONS

# CONCLUSIONS



**Green-oriented cooperation has become a leading component as global awareness of environmental sustainability**



**This thesis suggests a novel approach for managers to select suppliers based on the MCDM model**



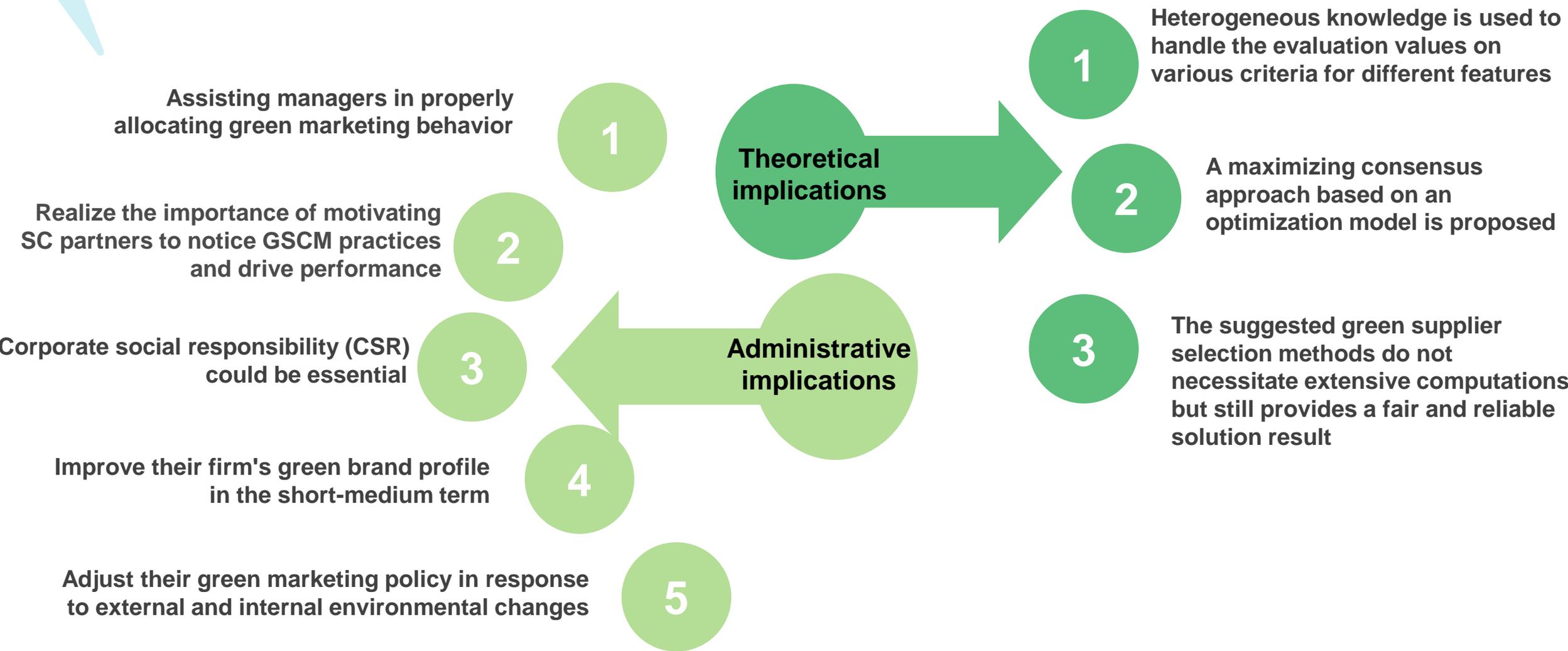
**A4 was rated as the top supplier**



**Future research and different models will be needed to determine how to assign orders to the model's prospective green suppliers**



# MANGERIAL IMPLICATIONS





**Weight elicitation may be complicated in some cases, and imprecise data, such as weight intervals, fuzzy weights, or ordinal data, may be involved in the GSS challenge**



**Failed to consider the scope for interactions and relationships between the sub-criteria**



**Could not arrange meeting with more than 12 high-level executives of automotive manufacturing companies**

# THESIS LIMITATIONS



*Thank You For Listening*